

## Margie Johnson

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**From:** Jeff Bates  
**Sent:** Tuesday, October 19, 2010 12:31 PM  
**To:** Margie Johnson  
**Cc:** Ray Kennedy  
**Subject:** FW: Frontier Communications of the South Tariff Filing

**Attachments:** Adv099.pdf; Adv099.doc



Adv099.pdf  
(69 KB)



Adv099.doc  
(389 KB)

Margie, these pages are okay and can be incorporated in the book for the company.

Thanks,

Jeff

-----Original Message-----

**From:** Laura King  
**Sent:** Monday, October 04, 2010 7:41 AM  
**To:** Jeff Bates  
**Cc:** Ray Kennedy  
**Subject:** FW: Frontier Communications of the South Tariff Filing

-----Original Message-----

**From:** cheryl mirro [mailto:cmirro@epix.net]  
**Sent:** Friday, October 01, 2010 12:51 PM  
**To:** Laura King  
**Subject:** Frontier Communications of the South Tariff Filing

Attached please find a tariff filing for Frontier Communications of the South. Since this is the first filing that I am making, if it is at all possible, I would greatly appreciate a return email to confirm receipt by the correct person / department.

Questions or concerns regarding this email and or attached filing can be directed to me at the following: Cheryl Mirro, Frontier Communications Regulatory and Government Affairs (570) 631-6908; cmirro@epix.net .

Thank you very much.

Respectfully,

Cheryl Mirro



October 1, 2010

**Advice No. 99**

Ann Cole, Commission Clerk  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Dear Ms. Cole:

Enclosed please find the revised tariff page to Frontier Communications of the South, LLC's Subscriber Services Tariff, beginning October 1, 2010, to become effective October 4, 2010, subject to Public Service Commission approval, as follows:

Section A13

Original Sheet 37.45  
Original Sheet 37.46  
Original Sheet 37.47  
Original Sheet 37.48  
Original Sheet 37.49  
Original Sheet 37.50

The purpose of this filing is to add Frontier Digital State Unlimited with Essentials 2, Frontier Digital Phone Nationwide Unlimited with Essentials 2, and Frontier Digital Phone Nationwide Unlimited Plus with Essentials 2 in the tariff.

Enclosed is an additional copy of this letter and a stamped self-addressed envelope. Please stamp this copy with the date received and return it. If you have any questions, please contact Monique Adams at (585) 777-7395 or me at (585) 777-4717.

Sincerely,

A handwritten signature in cursive script, appearing to read "Leslie Zink".

Leslie Zink  
Manager, Pricing & Tariffs

LZ/ma  
Enclosures

**Margie Johnson**

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**From:** Jeff Bates  
**Sent:** Thursday, July 15, 2010 11:37 AM  
**To:** Margie Johnson  
**Cc:** Ray Kennedy  
**Subject:** FW: FC of the South (F  
**Attachments:** Adv098.doc

Margie, this filing is fine and can be placed in the book for the company.

Thanks,

Jeff

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**From:** Laura King  
**Sent:** Thursday, June 17, 2010 4:43 PM  
**To:** Jeff Bates  
**Cc:** Ray Kennedy  
**Subject:** FW: FC of the South (F

---

**From:** Adams, Monique [mailto:monique.adams@frontiercorp.com]  
**Sent:** Thursday, June 17, 2010 3:17 PM  
**To:** Laura King  
**Subject:** FC of the South (F

June 17, 2010

**Advice No. 98**

Ann Cole, Commission Clerk  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Dear Ms. Salak

Enclosed please find the revised tariff page to Frontier Communications of the South, LLC's Subscriber Services Tariff, beginning June 17, 2010, to become effective June 18, 2010, subject to Public Service Commission approval, as follows:

Section A13  
Second Revised Sheet 37.27  
(Canceling First Revised Sheet 37.27)

The purpose of this filing is to reduce the rate for Frontier Business Unlimited Service in the tariff.

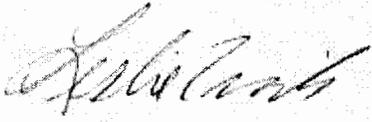
Enclosed is an additional copy of this letter and a stamped self-addressed envelope. Please stamp this copy with

7/15/2010

TL732 - General Service Tariff  
FPSC Scan Verified 7/21/14

the date received and return it. If you have any questions, please contact Monique Adams at (585) 777-7395 or me at (585) 777-4717.

Sincerely,

A handwritten signature in cursive script, appearing to read "Leslie Zink", is written over a light, dotted background.

Leslie Zink  
Manager, Pricing & Tariffs

LZ/ma  
Enclosures

7/15/2010

June 17, 2010

**Advice No. 98**

Ann Cole, Commission Clerk  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Dear Ms. Salak

Enclosed please find the revised tariff page to Frontier Communications of the South, LLC's Subscriber Services Tariff, beginning June 17, 2010, to become effective June 18, 2010, subject to Public Service Commission approval, as follows:

Section A13  
Second Revised Sheet 37.27  
(Canceling First Revised Sheet 37.27)

The purpose of this filing is to reduce the rate for Frontier Business Unlimited Service in the tariff.

Enclosed is an additional copy of this letter and a stamped self-addressed envelope. Please stamp this copy with the date received and return it. If you have any questions, please contact Monique Adams at (585) 777-7395 or me at (585) 777-4717.

Sincerely,



Leslie Zink  
Manager, Pricing & Tariffs

LZ/ma  
Enclosures

GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
Section A13  
Second Revised Sheet 37.27  
Canceling First Revised Sheet 37.27

---

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H.4 Frontier Business Unlimited Service

2. Regulations (Continued)

- h. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
- i. The bundle cannot be used in association with a Residential Line, PBX Service, ISDN Service, Toll Free Service, Remote Call Forwarding Service and Foreign Exchange Services.
- j. The bundle is offered only under a month-to-month commitment and requires a contract.

3. Rates and Charges

- a. All Interstate End User Subscriber Line charges and other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.
- b. Unless otherwise stated elsewhere in this section, Connection Charges apply to the installation of individual components of the bundle.
- c. Frontier Business Unlimited Services provided at the following rate:

Monthly Rate

\$35.00

(R)

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Issued By: Cereal Daniel  
Title: Supervisor Field Operations Support

Date Issued: June 17, 2010

Effective: \_\_\_\_\_

GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
Section A13  
Second Revised Sheet 37.27  
Canceling First Revised Sheet 37.27

---

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H.4 Frontier Business Unlimited Service

2. Regulations (Continued)

- h. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
- i. The bundle cannot be used in association with a Residential Line, PBX Service, ISDN Service, Toll Free Service, Remote Call Forwarding Service and Foreign Exchange Services.
- j. The bundle is offered only under a month-to-month commitment and requires a contract.

3. Rates and Charges

- a. All Interstate End User Subscriber Line charges and other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.
- b. Unless otherwise stated elsewhere in this section, Connection Charges apply to the installation of individual components of the bundle.
- c. Frontier Business Unlimited Services provided at the following rate:

Monthly Rate

\$35.00

(R)

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Issued By: Cereal Daniel  
Title: Supervisor Field Operations Support

Date Issued: June 17, 2010

Effective: \_\_\_\_\_

April 20, 2010

**Advice No. 96**

Ms. Beth Salak  
Division of Competitive Markets and Enforcement  
Attn: Tariff Section  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Dear Ms. Salak

Enclosed please find the revised tariff page to Frontier Communications of the South, LLC's Subscriber Services Tariff, beginning April 20, 2010, to become effective April 21, 2010, subject to Public Service Commission approval, as follows:

Index

Fifteenth Revised Sheet 2  
(Superseding Fourteenth Revised Sheet 2)  
First Revised Sheet 3  
(Superseding Original Sheet 3)

Section A13

First Revised Sheet 3 - Contents  
(Superseding Original Contents Sheet 3 – Contents)  
First Revised Sheet 37.39  
(Superseding Original Sheet 37.39)  
First Revised Sheet 37.40  
(Superseding Original Sheet 37.40)  
Original Sheet 37.43  
Original Sheet 37.44

The purpose of this filing is to the enclosed supplement is to change the name of Frontier Digital Phone Essentials to Digital Phone 100, and to add a new Frontier Digital Phone bundle in the tariff.

Enclosed is an additional copy of this letter and a stamped self-addressed envelope. Please stamp this copy with the date received and return it. If you have any questions, please contact Monique Adams at (585) 777-7395 or me at (585) 777-4717.

Sincerely,



Leslie Zink  
Manager, Pricing & Tariffs

LZ/ma  
Enclosures

**Margie Johnson**

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**From:** Laura King  
**Sent:** Wednesday, September 23, 2009 11:44 AM  
**To:** Beth Salak; Dale Mailhot; Margie Johnson; Jeff Bates; Brenda Merritt  
**Subject:** FW: Recent Changes to Florida Law Regarding Tariffs

FYI

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**From:** McCall, Angie [mailto:Angie.McCall@frontiercorp.com]  
**Sent:** Wednesday, September 23, 2009 11:24 AM  
**To:** Laura King  
**Cc:** Zink, Leslie; Adams, Monique; Janson, Juliana  
**Subject:** Recent Changes to Florida Law Regarding Tariffs

Laura,

Per Section 364.04 of the Florida Statutes, Frontier Communications of the South, LLC, will be publishing its tariff via electronic media beginning October 1, 2009. The tariffs can be viewed at the following website:

<http://www.frontier.com>

Upon accessing the website, scroll to the bottom of the screen and, from the Legal & Regulatory list, click on Tariffs. From this link, click on Local Tariffs/Catalog on the right-hand side of the screen. This link opens a state map and customers click on "FL" from the list or select the state of Florida from the map to access Frontier's tariff.

Frontier currently includes the URL on all customer monthly invoices and will be notifying customers via bill message, including the directions to access the Tariffs starting with the October billing and ending with the December billing.

Frontier will notify Staff of any changes to service offerings via electronic mail. The notification will include a brief description of the change or changes and a complementary copy of the page or pages being amended will be attached.

If you have any questions, or have trouble accessing the website, please don't hesitate to contact me.

Angela McCall  
Manager - Government & External Affairs  
304-325-1688 (voice)  
585-262-9641 (fax)  
[angie.mccall@frontiercorp.com](mailto:angie.mccall@frontiercorp.com) (e-mail)

9/23/2009

TL732 - General Service Tariff  
FPSC Scan Verified 7/21/14

**FRONTIER COMMUNICATIONS OF THE SOUTH, INC.**

**GENERAL SUBSCRIBER SERVICES**

**FLORIDA PUBLIC SERVICE COMMISSION  
TARIFF NO. 2**

---

Issued By: Richard Burgess,  
General Manager

Date Issued: October 4, 1999

Effective: OCT 30 1999

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

~~SUBSCRIBER SERVICES~~

Florida PSC – Tariff No. 2  
General  
Original Sheet 1

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GENERAL

EXPLANATION OF SYMBOLS

- (C) - To signify changed regulation
- (D) - To signify discontinued rate or regulation
- (I) - To signify increase
- (M) - To signify matter relocated without change
- (N) - To signify new rate or regulation
- (R) - To signify reduction
- (T) - To signify change in text but no change in rate or regulation

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

Issued By: Richard Burgess,  
General Manager

Date Issued: October 4, 1999

**OCT 30 1999**

Effective: \_\_\_\_\_

Frontier Communications of the  
 South, LLC  
 201 South Pensacola Avenue  
 Atmore, Alabama 36502

LOCAL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
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 Original Sheet 1

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This Section Reserved for Future Use	A42	

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

**OCT 30 1999**

Issued By: Richard Burgess,  
 General Manager

Date Issued: October 4, 1999

Effective: \_\_\_\_\_

GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC  
 201 South Pensacola Avenue  
 Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
 Index  
 First Revised Sheet 1  
 Superseding Original Sheet 1

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(N)

Issued By: Cereal Daniel,  
 Supervisor, Field Operations Support

Date Issued: May 22, 2007

Effective: JUN 23 2007

GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC  
 201 South Pensacola Avenue  
 Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
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\*This service offering is limited to all existing subscribers at their existing locations.

\*+This bundle was previously called Frontier Digital Phone Essentials

#This bundle was previously called Frontier Digital Phone Essentials.

Issued By: Kenneth Mason  
 Title: Vice President, Government & Regulatory Affairs

Date Issued: June 29, 2011

Effective: JUL 01 2011

GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC  
 201 South Pensacola Avenue  
 Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
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 Superseding Original Sheet 3

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M- Material was previously located on page 2.

Issued By: Cereal Daniel,  
 Supervisor Field Operations Support

Date Issued: April 20, 2010

**APR 21 2010**

Effective: \_\_\_\_\_

GENERAL SUBSCRIBER SERVICES

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

Inc.

Florida PSC – Tariff No. 2  
Index  
First Revised Sheet 4  
Canceling Original Sheet 4

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(T)

(T)

(D)

Issued By: Richard Burgess,  
General Manager

Date Issued: June 27, 2003

Effective: JUL 31 2003

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

AL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A1.  
Original Contents Sheet 1

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Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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Issued By: Richard Burgess,  
General Manager

Date Issued: October 4, 1999

Effective: OCT 30 1999

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

AL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A1.  
Original Sheet 1

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EXPLANATION OF TERMS

**AFFILIATED ENTITIES:** Affiliated entities are those corporations, partnerships, proprietorships or other groups that hold stock in excess of fifty percent (50%) of the stock of the entity which claims to be affiliated.

**AGENT OR REPRESENTATIVE:** One authorized to act on behalf of another, usually by legal contract.

**APPLICANT:** A person, firm, corporation or other organization applying for telecommunications service.

**BASE RATE AREA:** A specific area within an exchange service area set forth in the Telephone Company's Tariffs, maps or descriptions. Local exchange service within this area is furnished at uniform rates without extra mileage. Exchanges with exchange-wide flat rates will not have a base rate area.

**BUILDING (SAME):** The term "Same Building", as it applies to other than Shared Tenant Service buildings, is to be interpreted as a structure under one roof, or two or more structures under separate roofs but connected by covered passageways not crossing public thoroughfares, in which the cable of the Telephone Company can be safely run, provided the plant facility requirements are not appreciably greater than would be required normally if all structures were under one roof. In those cases where there are several structures under separate roofs but connected by covered passageways and the plant facility requirements for furnishing telephone service are appreciably greater than would be required normally if all the structures were under one roof, the term "Same Building" applies individually to each of the separate structures. Pipes and conduit are not considered covered passageways.

**BUILDING (SINGLE):** In a Shared Tenant Service application, the term "Single Building" means one structure under one roof. Separate buildings superficially connected are not considered as one building.

**CENTRAL OFFICE:** A switching unit, in telecommunications system which provide service to the general public having the necessary equipment and operating arrangements for terminating and interconnecting subscribers lines and trunks or trunks only. There may be more than one Central Office in a building.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

---

Issued By: Richard Burgess,  
General Manager

Date Issued: October 4, 1999

Effective: \_\_\_\_\_

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

LOCAL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A1.  
Original Sheet 2

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EXPLANATION OF TERMS (Cont'd)

**CHANNEL:** A path for communication between two or more stations or Telephone Company Central Offices furnished in such a manner as the telephone company may elect, whether by wire, radio or a combination thereof, and whether or not by a single physical facility or route.

**CLASS OF SERVICE:** A description of telecommunications service furnished a subscriber which denotes such characteristics as nature of use (Business or Residence) or type of rate (Flat Rate or Message Rate). Classes of service may be subdivided in "grades", such as individual line or party line.

**COMMUNICATING DEVICE:** Any item or communicating equipment located on the customer's side of the connecting terminal.

**CONNECTING ARRANGEMENTS:** Denotes the equipment provided to accomplish the direct electrical connection of customer-provided facilities of the Telephone Company.

**CONNECTING TERMINAL:** The connecting point between the Telephone Company's exchange plant and the equipment located on the customer's premises.

**CONTACT:** An agreement, either written or oral, under which telecommunications services, or facilities, are furnished subject to the rules and regulations specified in this Tariff.

**CUSTOMER:** Any person, firm, partnership, corporation, municipality, cooperative, organization, governmental agency, etc., which uses the telecommunication services of any Telephone Company.

**CUSTOMER PREMISE:** The discreet real property owned, leased or controlled by a customer for the customer's own business or residential purposes.

**CUSTOMER PROVIDED TERMINAL EQUIPMENT:** Devices or apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which, when connected to the communications path of the telecommunications system, are so connected either electrically, acoustically or inductively.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

---

Issued By: ~~Richard Burdett~~  
General Manager

Date Issued: October 4, 1999

Effective: \_\_\_\_\_

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

RAL SUBSCRIBER SERVICES

ic.

Florida PSC – Tariff No. 2  
Section A1.  
Original Sheet 3

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EXPLANATION OF TERMS (Cont'd)

**DEMARCATIION POINT:** The point of physical interconnection (connecting block, terminal strip, jack, protector or remote isolation devise) between telephone network and the customer premises wiring. This point is part of the telephone network, provided and maintained by the Telephone Company under this Tariff.

The location of this point is:

1. Single Line/Single Customer Building - Either at the point of physical entry to the building or a junction point as close as practicable to the point of entry.
2. Single Line/Multi Customer Building - Within the customer's premises at a point easily accessed by the customer.
3. Multi-Line Systems - At a point within the same room and within 25 feet of the FCC registered terminal equipment.

**EXCHANGE:** A geographic area established by a Telephone Company for the administration of telecommunication service. It consists of one, or more Central Offices together with associated plant facilities used in furnishing telecommunication services in that area.

**INDIVIDUAL LINE:** (Or 1 party line) A classification of exchange service furnished under the Tariff provision that no other subscriber shall be served by the circuit connecting such station with the Central Office.

**INTERCONNECTION:** A term used to indicate the connection of customer provided communicating devices with the facilities owned by the Telephone Company.

**LOCAL CALLING AREA:** The area within which telecommunication service is furnished subscribers under a specific schedule of exchange rates and without toll charges. A local calling area may include one or more exchange service areas or portions of exchange service areas.

**NETWORK CONTROL SIGNALLING:** The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status and charging signals), address signaling (e.g., dialing), calling and called number identification, audible tone signals (call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

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Issued By: Richard Burgess,  
General Manager  
DEC 15 1998

Date Issued: December 15, 1998

Effective: \_\_\_\_\_

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

GENERAL SUBSCRIBER SERVICES

1c.

Florida PSC – Tariff No. 2  
Section A1.  
Original Sheet 4

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EXPLANATION OF TERMS (Cont'd)

**PARTY LINE:** A classification of exchange service furnished under tariff provisions which permit more than one subscriber to be connected with the central office over a single circuit.

**PREMISES:** The space occupied in a single local exchange area by a customer in a building, or in adjoining buildings not separated by a public thoroughfare, or in a public office building where the customer's office space is all contiguous.

**SERVICE CHARGE:** A one-time, nonrecurring charge for installing, moving, changing, rearranging, reconnecting or altering the service provided to a subscriber.

**SERVICE POINT:** The point on a customer's premises where customer-provided equipment connects with the facilities of the Telephone Company.

**SHARED TENANT PROVIDER:** One who has been granted a certificate of public convenience and necessity by the Florida Public Service Commission to provide Shared Tenant Services in accordance with Chapter 86-270, Law of Florida (or Section 364.339, Florida Statutes (Supp. 1986)).

**SHARED TENANT SERVICE:** Shared Tenant Service is a class of resold local exchange service furnished through a common switching or billing arrangement to commercial tenants within a single building by a provider other than an existing local exchange Telephone Company.

**STATION:** A telecommunications instrument installed for the use of a subscriber.

**SUBSCRIBER:** A customer who subscribes to the Telephone Company services on a regular basis.

**SUBSCRIBER OF RECORD/CUSTOMER OF RECORD:** A person, firm, partnership, corporation, municipality or cooperative organization which orders and is responsible for paying the telephone bill for any form of exchange service furnished by the Telephone Company. A subscriber may also be the agent for multi-subscribers when the exchange service is for residential individual line service and the service will be used by multi-owners of the individual residential apartment, the individual residential condominium unit apartment, or the single-occupancy residential house.

**TELEPHONE COMPANY:** The term "Telephone Company" wherever used shall be construed to mean the person, firm, corporation or other organizations authorized by the Public Service Commission to furnish exchange telephone service with the area specified in this Tariff.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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Issued By: Richard Burgess,  
General Manager  
OCT 04 1999

Date Issued: October 4, 1999

Effective: \_\_\_\_\_

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

RAL SUBSCRIBER SERVICES

c.

Florida PSC – Tariff No. 2  
Section A1.  
Original Sheet 5

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EXPLANATION OF TERMS (Cont'd)

TOLL TELECOMMUNICATIONS SERVICE: The part of the total communication service rendered by a Telephone Company which is furnished between customers in different local service areas.

TRANSIENT: One temporarily occupying the premises, with occupancy not to exceed nine (9) months.

TRANSITIONAL LIFELINE ASSISTANCE: A transitional program which provides a reduction of Basic Local Telecommunications Service for any Lifeline subscriber who no longer qualifies for Lifeline Assistance.

UNAFFILIATED ENTITY: One that controls less than fifty percent (50%) of another entity's stock.

OTHER TERMS: For other terms see explanation of service as contained in the various Sections of this Tariff covering the particular service.

EXPLANATORY MARKINGS: The following letters, when entered along the right margin of any Tariff page, have the meanings shown:

- (C) - To signify changed regulation
- (D) - To signify discontinued rate or regulation
- (I) - To signify increase
- (M) - To signify matter relocated without change
- (N) - To signify new rate or regulation
- (R) - To signify reduction
- (T) - To signify change in text but no change in rate or regulation

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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Issued By: Richard Burgess,  
General Manager

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Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

LOCAL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A2.  
Original Contents Sheet 1

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Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

GENERAL SUBSCRIBER SERVICES

c.

Florida PSC – Tariff No. 2  
Section A2.  
Original Sheet 1

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GENERAL REGULATIONS

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A. Application

1. The rules and regulations specified herein are in addition to the rules and regulations contained in other Sections of this Tariff.
2. Exchange telephone service is the furnishing of facilities for telecommunications between of the intended use may be sufficient cause to terminate a contract. communicating devices within an exchange in accordance with the regulations and system of charges specified in this Tariff. The charges specified are in payment for exchange service furnished between the communicating devices of the calling station and the communicating device of the called stations in the same local calling area.

B. Use of Service

1. Telephone service is furnished for the exclusive use of the subscriber, employees, agents or representatives of the subscriber, or members of the subscribers domestic establishment except for Public Telephone Service, or as otherwise specified in this Tariff. The Telephone Company will not permit exchange service to remain at locations where the use of such service will be by the general public. Subscribers will discourage the use of their telephones by others and repeated violations of the intended use may be sufficient cause to terminate a contract.
2. In Florida exchanges only, the use of telephone equipment and facilities is subject to the restrictions and limitations stated herein, with the further exception that use of service may be extended to the transient public, i.e., patrons of hotels, members of clubs, patients of hospitals, occupants of licensed Adult Congregate Living Facilities, nursing homes, Continuing Care Facilities and retirement homes, student living in quarters furnished by schools, colleges or universities; to persons temporarily subleasing a subscriber's residential premises; to the transient public in connection with reservation service at airport terminals and other public places; to exhibitors at convention halls; to transient customers of time-share facilities, yacht basins, apartment hotels and composite data services; or to certificated Shared Tenant Service operation as specified in this Tariff. Except as otherwise provided in this Tariff, service furnished by the Telephone Company is intended only for communications in which the subscriber has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, firm or corporation for such use, or in the collection, transmission or delivery of any communication for others.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

Issued By: Richard Burgess,  
General Manager  
**OCT 30 1999**

Date Issued: October 4, 1999

Effective: \_\_\_\_\_

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

AL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A2.  
First Revised Sheet 2  
Canceling Original Sheet 2

GENERAL REGULATIONS (Cont'd)

B. Use of Service (Cont'd)

3. Lines leased from the Telephone Company, on the premises of a customer or authorized users, are the property of the Telephone Company, and are provided upon the condition that such lines, except as expressly for in this Tariff, must be installed, relocated and maintained by the Telephone Company, and that the Telephone Company employees, and agents, may enter said premises at any reasonable hour to install, inspect or repair any part of the Telephone Company's lines on the subscriber's premises, or upon termination, or cancellation, of the service to remove such lines. Such lines shall not be used for any toll, or consideration, to be paid by any person other than the subscriber, nor for the performing of any part of the work of transmitting, delivering, or collecting any message, where any toll or consideration has been or is to be, paid any party other than the Telephone Company, without written consent of the Telephone Company.
4. Subscribers may not disconnect or remove, or permit others to disconnect or remove, any apparatus owned by the Telephone Company, except when requested to do so by the Telephone Company.
5. No apparatus, circuit or device not furnished by the Telephone Company shall be attached to or connected with the facilities leased from the Telephone Company, whether physically, by induction or otherwise, except as provided in this Tariff. In case such unauthorized attachment or connection is made, the Telephone Company shall have the right to remove or disconnect the same; or to suspend the service during the continuance of said attachments or connections; or to terminate the service.
6. Customer-provided terminal equipment may be connected with the facilities furnished by the Telephone Company for telecommunication service as provided in Section A14. of this Tariff.
7. The subscriber has no property right in the telephone number or any right to continuance of the service through any certain central office and the Telephone Company may change the telephone number or the central office designation whenever it deems it desirable in the conduct of its business.
8. The Telephone Company's obligation to furnish telephone service is dependent upon its ability to procure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits.
9. The services offered in this tariff enable communication between a customer of Frontier and another customer of Frontier, a customer of another ILEC, or a customer of another TSP (Telecommunication Service Provider), provided the TSP has properly executed an interconnection agreement or other appropriate traffic interchange agreement with Frontier. Frontier will not originate calls to a TSP's NXX that is within the local calling scope of the calling party until an interconnection agreement or traffic interchange agreement with Frontier has been fully executed an proper facilities are in place.

(N)  
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(N)

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

Issued By: Richard Burgess,  
General Manager

Date Issued: June 20, 2003

Effective: JUL 21 2003

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GENERAL REGULATIONS (Cont'd)

C. Monthly Payment Rules

1. The subscriber shall pay monthly in advance or on demand all charges for exchange service and equipment and shall pay on demand all charges for toll service. The subscriber assumes responsibility for all charges for exchange service and toll messages on which the charges have been properly billed.
2. A Late Payment Charge of one and a half percent (1.5%) will be applied to each customer's bill (including accounts billed in accordance with the Telephone Company's Billing and Collection Services Agreements) when the previous month's bill has not been paid in full prior to the next billing date. The 1.5 percent charge is applied to the total unpaid amount carried forward, and is included in the total amount due on the current bill. This Tariff shall apply to federal and state government pursuant to existing statutes applicable to those governmental entities. Effective January 1, 1992, county and municipal governments will be assessed a 1% Late Payment Charge in accordance with the provisions of the Florida Prompt Payment Act, Sections 218.70-218.79, Florida Statutes.
3. All charges due by the subscriber are payable by the subscriber at the Telephone Company's commercial office, or at any other agency duly authorized to receive such payments.

D. Notice of Termination

The Telephone Company may, without notice or with written notice and allowing a reasonable time for the customer to remedy any deficiency, either suspend service or terminate the subscriber's contract without suspension of service or, following a suspension of service, disconnect the service and remove any of its equipment from the subscriber's premises upon;

1. Without notice
  - a. Abandonment of service.
  - b. Use of service in such a way as to impair or interfere with the service of other subscribers. Such improper use includes, but is not limited to, the use of telephone service by subscriber, or with his permission, in connection with a plan or contrivance to secure a large volume of telephone calls to be directed to such subscriber at the same time resulting in preventing, obstructing, or delaying the telephone service of others.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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Issued By: Richard Burgess,  
General Manager

Date Issued: October 4, 1999

Effective: \_\_\_\_\_

OCT 30 1999

Frontier Communications of the South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

GENERAL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A2.  
Original Sheet 4

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GENERAL REGULATIONS (Cont'd)

D. Notice of Termination (Cont'd)

1. Without notice (Cont'd)

c. Abuse or fraudulent use of service includes:

- (1.) The use of service or facilities of the Telephone Company to transmit a message or to locate a person, or otherwise to give or obtain information, without payment of the charge applicable for service.
- (2.) The obtaining or attempting to obtain, or assisting another to obtain or to attempt to obtain, long distance message telephone service by rearranging, tampering with, or making connection with any facilities of the Telephone Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service.
- (3.) The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

2. With written notice

- a. Failure of a subscriber to make suitable deposit as required by this Tariff.
- b. Impersonation of another with fraudulent intent.
- c. Listening in on party line conversations.
- d. Non-payment of any sum due for exchange, long distance or other services, except that the following shall not constitute sufficient cause:
  - (1.) Delinquency in payment for service by a previous occupant of the premises, unless the current applicant or customer occupied the premises at the time the delinquency occurred and the previous customer continues to occupy the premises and shall benefit from such new service.
  - (2.) Delinquency in payment for service by a present occupant who was delinquent at another address and subsequently joined the household of the subscriber in good standing.
  - (3.) Delinquency in payment for separate telephone service of another subscriber in the same residence.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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Issued By: Richard Burgess,  
General Manager  
**OCT 9 0 1999**

Date Issued: October 4, 1999

Effective: \_\_\_\_\_

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

GENERAL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A2.  
Original Sheet 5

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GENERAL REGULATIONS (Cont'd)

D. Notice of Termination (Cont'd)

2. With written notice (Cont'd)

d. (Cont'd)

- (4.) Failure to pay for business service at a different location and a different telephone number shall not constitute sufficient cause for refusal of residence service or vice-versa.
- (5.) Failure to pay for a service rendered by the utility which is not regulated by the Florida Public Service Commission.
- (6.) Failure to pay the bill of another customer as guarantor thereof.

- e. Use of service of facilities for calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another.
- f. Any other violation of the Telephone Company's rules and regulations applying to a subscriber's contracts or to the furnishing of service.
- g. The Telephone Company reserves the right to cancel any contract for service with and to discontinue service to any person who uses or permits the use of obscene, profane or grossly abusive language over or by means of the Telephone Company's facilities, and who, after reasonable notice, fails, neglects or refuses to cease and refrain from such practice or to prevent the same, and to remove its property from the premises of such person.

E. Restoration of Service Suspended for Non-payment

1. Should service be suspended for non-payment of charges, restoration of service will be made only as specified under M., following.

In its discretion, the Telephone Company may restore or re-establish service which has been suspended or discontinued for non-payment of charges without payment of all charges due. Such restoration, or re-establishment shall not be construed as a waiver of any rights to suspend or discontinue service for non-payment of any such, or other charges due and unpaid or for the violation of the provisions of the Tariff; nor shall the failure to suspend or discontinue service for non-payment of any past due accounts operate as a waiver to suspend or discontinue service for non-payment of such account or any other past due account.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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Issued By: Richard Burgess,  
General Manager

Date Issued: October 4, 1999

OCT 30 1999

Effective: \_\_\_\_\_

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GENERAL REGULATIONS (Cont'd)

F. Telephone Company Liability

1. The Telephone Company's liability for damages arising from an interruption to the service, which is not due to the negligence or willful act of the subscriber, or of the Telephone Company, in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall not exceed a pro rata adjustment of the fixed monthly charges for the service and facilities rendered useless and inoperative during the period of said interruption, providing the period of interruption is greater than 24 hours after being reported to, or discovered by the Telephone Company. Every month is considered to be thirty days. (C)
2. No liability shall attach to the Telephone Company by reason of defacement or damage to the subscriber's premises, resulting from the placing of the Telephone Company's apparatus and associated wiring on such premises, or by the removal thereof, when each defacement or damage is not the result of negligence on the part of the Telephone Company or its employees.
3. The Telephone Company shall not be liable for damages or statutory penalties, in any such case which is not presented in writing, and within the applicable statutory period after the alleged delinquency occurs.
4. In establishing connections with the lines of other Telephone Companies, the Telephone Company will not be responsible or liable for any action of the connecting Telephone Company.
5. The Telephone Company will not transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections. Employees of the Telephone Company are forbidden to accept either oral or written messages to be transmitted over the lines of the Telephone Company.
6. No liability shall attach to the Telephone Company for damages alleged to have arisen from the use of the Telephone Company's service and equipment in explosive atmospheres. The Telephone Company may refuse to provide, maintain or restore service in such atmospheres or at outdoor or other locations, which in its judgment are not suitable for the location of its service and facilities. When such protective equipment or special device, as may be available for use in such locations is subscribed for, the Telephone Company will provide such protective equipment upon the express condition that protection is not guaranteed and that no liability shall attach to the Telephone Company for any damage alleged to have arisen in connection with the use of such equipment.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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Issued By: Richard Burgess,  
Director of Operations

Date Issued: October 7, 2005

Effective: OCT 22 2005

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

AL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A2.  
Original Sheet 7

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GENERAL REGULATIONS (Cont'd)

G. Use of Automatic Announcement and/or Recording Devices

1. Use of Telephone Company facilities, or service in connection with automatic announcement service, automatic answering and recording service, recorder-coupler service, or miscellaneous devices for recorded public announcements are subject to the following conditions:
  - a. For purposes of identification, subscribers to telephone service who transmit recorded public announcements over facilities provided by the Telephone Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which those responsible for the transmitted recorded announcement may be contacted.
  - b. Subscribers transmitting factual public announcements such as Time, Stock Market quotations, Airline Sections and similar information are excluded from the preceding condition.
  - c. Non-published telephone service will not be furnished for use with recorded public announcements.
  - d. Failure to comply with the provisions of this Tariff shall be cause for termination of the service.
  
2. Telecommunications services furnished by the Telephone Company are not represented as adapted to the recording of telephone conversations. However, when customer-provided voice recording equipment is directly, acoustically or inductively connected with telecommunications services, the customer-provided voice recording equipment shall be so arranged that at the will of the user, it can be activated or deactivated. In addition, one of the following conditions must apply:
  - a. All parties to the telephone conversation must give their prior consent to the recording of the conversation, and the prior consent must be obtained in writing or be part of, and obtained at the start of the recording.
  - b. Requirements for the condition specified in a. preceding is not required:
    1. When used by a Federal Communications Commission licensed broadcast station customer for recording of telephone conversations solely for broadcast over the air.
    2. When used by the United States Secret Service of the Department of Treasury for recording of telephone conversations which concern the safety and security of the person of the President of the United States, members of his immediate family, or the White House and its grounds.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

**OCT 30 1999**

Issued By: Richard Burgess,  
General Manager

Date Issued: October 4, 1999

Effective: \_\_\_\_\_

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GENERAL REGULATIONS (Cont'd)

G. Use of Automatic Announcement and/or Recording Devices (Cont'd)

3. When used by a broadcast network or by a cooperative programming effort composed exclusively of Federal Communications Commission broadcast licensees to record telephone conversations solely for broadcast over the air by a licensed broadcast station.
4. When used for recording at United States Department of Defense Command Centers of emergency communications transmitted over the Department of Defense's private line system when connected to telecommunications services
5. When used for incoming calls made to telephone numbers publicized for emergencies (such as, but not limited to fire, health care and police) and outgoing calls made in immediate response.
6. When used by the United States Nuclear Regulatory Commission of the Department of Energy with respect to the telephone systems located at its Operations Center for recording of telephone conversations.
7. When used by an automatic telephone answering service known by the general public to record telephone messages for its subscribers.
8. When used for the recording of calls made for patently unlawful purposes, such as bomb threats, kidnap ransom requests, and obscene telephone calls and outgoing calls made in immediate response.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

Issued By: Richard Burgess,  
General Manager

Date Issued: October 4, 1999

Effective: \_\_\_\_\_

OCT 30 1999

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

AL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A2.  
Original Sheet 9

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GENERAL REGULATIONS (Cont'd)

G. Use of Automatic Announcement and/or Recording Devices (Cont'd)

9. When used by federal, state or local law enforcement authorities acting under color of law.

Violations of Regulations

When any terminal equipment or communications system is used with telecommunications services in violation of any of the provisions in this section, the Telephone Company will take such immediate action as necessary for the protection of the telecommunications network and Telephone Company employees, and will promptly notify the Customer of the violation. The customer shall discontinue such use of the terminal equipment or communications system or correct the violation and shall confirm in writing to the Telephone Company within 10 days, following the receipt of written notice from the Telephone Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Telephone Company within the time stated above and shall result in suspension of the customer's service until such time as the customer complies with the provisions of this Tariff.

H. Additional Fees

1. In the event a County or other Local Taxing Authority, including municipalities imposes, collects or receives from the Telephone Company any license, occupational, franchise, privilege, inspection or other similar tax or fee or otherwise whether in a lump sum, at a flat rate, based on receipts or based on poles, wires, conduits or other facilities or otherwise, the amount of such tax or fee in excess of \$500.00 annually will be billed, insofar as practical, pro rata to the customers receiving exchange service within such county or territory of the other local taxing authority.

In order to avoid changing such pro-rated charges to customers monthly, an annual determination of the per-customer proration shall be made at an appropriate date each year and that charge shall apply to all customers for the ensuing 12 months.

Nothing in this Tariff shall authorize the billing to the customers of the amount of the tax or fee imposed by any such taxing authority which is in effect at the time of the filing of this Tariff or of future payments to such taxing authority in the same or smaller amounts.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

Issued By: Richard Burgess,  
General Manager

Date Issued: October 4, 1999

Effective: \_\_\_\_\_

OCT 30 1999

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

AL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A2.  
Original Sheet 10

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GENERAL REGULATIONS (Cont'd)

I. Insufficient Funds Charge

1. Alabama Rule

An administrative charge of \$20.00 will be applied to each insufficient funds check received. Telephone service will be subject to the discontinuance as specified in M. following.

2. Florida Rule

A service charge of \$20.00 shall be added to the customer's bill for telephone service for each check dishonored by the bank upon which it is drawn. Termination of service shall not be made for failure to pay the returned check charge.

J. Joint Liability for Payment

1. When telephone service being furnished to a married couple was applied for in the name of both individuals or when the service is listed in the name of both individuals, the Telephone Company considers that they are each jointly and severally liable for payment of all charges. Should they subsequently separate, the Telephone Company reserves the right to refuse to furnish service, or to disconnect service which may already have been established, to either or both of them until acceptable arrangements for payment have been made.

K. Promotions

1. The Telephone Company may offer special promotions of new or existing services or products for limited periods as approved by the Public Service Commission. These promotions are a temporary waiver of certain recurring and/or non-recurring charges as stated in a completely non-discriminatory basis with each subscriber in the classification of service and area for which the promotion is offered having an equal opportunity for participation.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

Issued By: Richard Burgess  
General Manager

Date Issued: October 4, 1999

Effective: \_\_\_\_\_

**GENERAL SUBSCRIBER SERVICES**

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
Section A2.  
Second Revised Sheet 11  
Canceling First Revised Sheet 11

**GENERAL REGULATIONS (Cont'd)**

**K. Promotions (Cont'd)**

**2. Special Promotions**

**a. Description**

The following promotions are approved by the Florida Public Service Commission.

<u>Area of Promotion</u>	<u>Service</u>	<u>Charges</u>
Molino Walnut Hill	Caller ID Name	Beginning 9/15/99 not to exceed 10/31/99, residential customers who subscribe to Caller ID Name for the first time will have the service order charges waived.
Molino Walnut Hill	Additional Line Promotion	Beginning 10/24/99 and not to exceed 11/30/99, residential customers in good credit standing who agree to subscribe to an additional line for six months will be eligible to receive a \$40.00 credit amount which will be applied to the Line Connection/Service Order charges associated with installing this type of service. Offer subject to availability of facilities.
Molino Walnut Hill	Frontier Freedom Pack	Beginning 11/1/99 not to exceed 12/31/99, residential customers who subscribe to Frontier Freedom Pack for the first time will have the service order charges waived.
Molino Walnut Hill	Frontier Choices Package	Beginning 2/1/00 and not to exceed 3/31/00, Customers who subscribe to Frontier Choices Package for the first time will have the service order charges waived.
Molino Walnut Hill	Additional Line Promotion	Beginning 2/21/00 and not to exceed 4/30/00, single line residence and business customers in good credit standing who agree to subscribe to an additional line for six months at the same physical address and on the same account as their primary line will be eligible to receive a \$40.00 credit amount applied to their bill. Offer subject to availability of facilities.

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Issued By: Richard Burgess,  
General Manager  
Effective: FEB 21 2000

Date Issued: January 21, 2000

Frontier Communications of the South, LLC  
 201 South Pensacola Avenue  
 Atmore, Alabama 36502

GENERAL SUBSCRIBER SERVICES

c.

Florida PSC – Tariff No. 2  
 Section A2.  
 Second Revised Sheet 11.1  
 Canceling First Revised Sheet 11.1

GENERAL REGULATIONS (Cont'd)

K. Promotions (Cont'd)

2. Special Promotions (Cont'd)

a. Description (Cont'd)

The following promotions are approved by the Florida Public Service Commission.

<u>Area of Promotion</u>	<u>Service</u>	<u>Charges</u>
Molino Walnut Hill	Frontier Choices Package	Beginning 4/1/00 and not to exceed 5/31/00, Customers who subscribe to Frontier Choices Package for the first time will have the service order charges waived.
Molino Walnut Hill	Additional Line	Beginning 7/1/00 and not to exceed 8/31/00, Customers in good credit standing, who subscribe to an additional line at the same physical address and on the same account as their primary line will have 50% of their installation charges waived and 50% of the monthly recurring access line charges waived for the first three months. Offer subject to availability of facilities.
Molino Walnut Hill	Call Forwarding	Beginning 7/1/00 and not to exceed 7/31/00, Customers subscribing to Voice Mail and the associated call forwarding will have the service ordering charges waived and their fourth month of service free.
Molino Walnut Hill	Caller ID Name	Beginning 7/1/00 and not to exceed 8/31/00, Customers who subscribe to Caller ID Name for the first time will have the service ordering charges waived.
Molino Walnut Hill	Call Forwarding	Beginning 8/1/00 and not to exceed 9/15/00, Customers subscribing to Voice Mail and the associated call forwarding will have the service ordering charges waived and their fourth month of service free.

(N)  
|  
(N)

Issued By: Richard Burgess,  
 General Manager

Date Issued: June 30, 2000

Effective: AUG 01 2000

**GENERAL SUBSCRIBER SERVICES**

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
Section A2.  
Second Revised Sheet 11.2  
Canceling First Revised Sheet 11.2

**GENERAL REGULATIONS (Cont'd)**

**K. Promotions (Cont'd)**

**2. Special Promotions (Cont'd)**

**a. Description (Cont'd)**

The following promotions are approved by the Florida Public Service Commission.

<u>Area of Promotion</u>	<u>Service</u>	<u>Charges</u>	
Molino Walnut Hill	Call Forwarding Busy Line	Beginning 11/1/00 and not to exceed 12/31/00, Residence or small business customers (4 lines or less) who subscribe to Call Forwarding Busy Line on its own or when ordered with Frontier Choices package will have the service ordering charges waived.	
Molino Walnut Hill	Personal Ringing	Beginning 11/1/00 and not to exceed 12/31/00, Residence or small business customers (4 lines or less) who subscribe to Personal Ringing on its own or when ordered with Frontier Choices package will have the service ordering charges waived.	
Molino Walnut Hill	Caller ID Name	Beginning 11/1/00 and not to exceed 12/31/00, Residence or small business customers (4 lines or less) who subscribe to Caller ID Name on its own or when ordered with the Frontier Choices package will have the service ordering charges waived.	
Molino Walnut Hill	Call Forwarding Busy Line	Beginning 1/01/01 and not to exceed 2/28/01, Residence or small business customers (4 lines or less) who subscribe to Call Forwarding Busy Line on its own or when ordered with Frontier Choices package will have the service ordering charges waived.	
Molino Walnut Hill	Caller ID Name	Beginning 2/15/01 and not to exceed 4/15/00, Residence or single-line business customers (4 lines or less) who subscribe to Caller ID Name on its own or when ordered with the Frontier Choices package will have the service ordering charges waived.	(N)   (N)

Issued By: Richard Burgess,  
General Manager

Date Issued: February 16, 2001

Effective: \_\_\_\_\_

GENERAL REGULATIONS (Cont'd)

K. Promotions (Cont'd)

2. Special Promotions (Cont'd)

a. Description (Cont'd)

The following promotions are approved by the Florida Public Service Commission.

<u>Area of Promotion</u>	<u>Service</u>	<u>Charges</u>	
Molino Walnut Hill	Call Forwarding	Beginning 3/1/01 and not to exceed 4/30/01, Residence or single-line business customers (4 lines or less) who subscribe to Call Forwarding will have the service ordering charges waived.	
Molino Walnut Hill	Call Waiting	Beginning 7/2/01 and not to exceed 8/30/01, The service order charge for any new Call Waiting customer who subscribes to the individual feature or as part of the Frontier Choices feature package will be waived.	
Molino	Call Waiting	Beginning 3/3/02 and not to exceed 4/30/02, residential customers who subscribe to Call Waiting will have the service ordering charges waived and the first month free.	
Molino Walnut Hill	Frontier Feature5 Package	Beginning 4/15/02 and not to exceed 7/13/02, small business customers who subscribe to Frontier Feature5 Package for the first time will have the service order charges waived.	
Molino Walnut Hill	Frontier Choices Package	Beginning 4/24/02 and not to exceed 6/14/02, residential customers who subscribe to Frontier Choices Package for a minimum of three months will receive a \$10 credit and the non-recurring charges waived.	
Molino Walnut Hill	Frontier Feature5 Package	Beginning 7/15/02 and not to exceed 9/30/02, small business customers who subscribe to Frontier Feature5 Package for the first time will have the service order charges waived.	(N)   (N)

Issued By: Richard Burgess  
 General Manager  
 Effective: JUL 15 2002

Date Issued: June 14, 2002

Frontier Communications of the South, LLC  
 201 South Pensacola Avenue  
 Atmore, Alabama 36502

GENERAL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
 Section A2  
 Second Revised Sheet 11.4  
 Canceling First Revised Sheet 11.4

GENERAL REGULATIONS (Cont'd)

K. Promotions (Cont'd)

2. Special Promotions (Cont'd)

a. Description (Cont'd)

The following promotions are approved by the Florida Public Service Commission.

<u>Area of Promotion</u>	<u>Service</u>	<u>Charges</u>
Molino Walnut Hill	Additional Line Promotion	Residential customers who order an additional Local Exchange Service line between September 15, 2002, and October 15, 2002, inclusive, will receive on their next bill a \$50.00 credit for each such line ordered. If the customer does not subscribe to the line for at least 180 continuous days, a subsequent reversing charge will apply, equal to the \$50.00 credit per line. This offer applies to additional lines ordered by an existing customer and to lines after the first line ordered by a new customer. This offer applies only to orders for which facilities are available during the promotional period.
Molino Walnut Hill	Frontier Choices Package	Existing residential customers who subscribe to Frontier Choices Package for a minimum of 180 days will receive a \$10.00 bill credit and a waiver of the service ordering charges. If the customer does not subscribe to Frontier Choices Package for at least 180 continuous days, a subsequent reversing charge will apply, equal to the \$10.00 bill credit and the service ordering charges.
Molino Walnut Hill	Frontier Feature5 Package	Beginning November 4, 2002 and not to exceed December 31, 2002, business customers who order the Frontier Feature5 Package will receive a waiver of the non-recurring charges.

(N)  
 |  
 (N)

Issued By: Richard Burgess  
 General Manager  
 Effective: \_\_\_\_\_

Date Issued:

**NOV 04 2003**

GENERAL REGULATIONS (Cont'd)

- K. Promotions (Cont'd)
  - 2. Special Promotions (Cont'd)
    - a. Description (Cont'd)

The following promotions are approved by the Florida Public Service Commission.

<u>Area of Promotion</u>	<u>Service</u>	<u>Charges</u>	
Molino Walnut Hill	Frontier Choices Package	Beginning January 1, 2003 and not to exceed February 15, 2003, residential customers who upgrade to Frontier Choices Package for a minimum for 180 days will receive a waiver of the service ordering charges and a \$10.00 bill credit or a free Caller ID phone of \$60.00 value. If the customer does not subscribe to Frontier Choices Package for at least 180 continuous days, a subsequent reversing charge will apply, equal to the service ordering charges, and the \$10.00 bill credit or the \$60.00 value of the Caller ID phone.	
Molino Walnut Hill	Telemarketing Control	Beginning January 1, 2003 and not to exceed February 15, 2003 residential customers who purchase Telemarketing Control for a minimum of 90 days will receive a waiver of the non-recurring charges. If the customer does not subscribe to Telemarketing Control for at least 90 continuous days, a subsequent reversing charge will apply, equal to the non-recurring charges.	
Molino Walnut Hill	Caller ID Frontier Choices Package	Beginning February 15, 2003 and not to exceed March 15, 2003 existing residential customers who subscribe to Caller ID Name either on its own or with Frontier Choices Package will receive a waiver of the nonrecurring charge. If the customer does not subscribe to Caller ID for at least 90 continuous days or Frontier Choices for at least 180 continuous days a subsequent reversing charge will apply.	(N)   (N)

Issued By: Richard Burgess  
 General Manager

Effective: \_\_\_\_\_

Date Issued: FEB 15 2003

Frontier Communications of the South, LLC  
 201 South Pensacola Avenue  
 Atmore, Alabama 36502

GENERAL SUBSCRIBER SERVICES

c.

Florida PSC – Tariff No. 2  
 Section A2  
 Second Revised Sheet 11.6  
 Canceling First Revised Sheet 11.6

GENERAL REGULATIONS (Cont'd)

K. Promotions (Cont'd)

2. Special Promotions (Cont'd)

a. Description (Cont'd)

The following promotions are approved by the Florida Public Service Commission.

<u>Area of Promotion</u>	<u>Service</u>	<u>Charges</u>
Molino Walnut Hill	Additional Line	Beginning March 1, 2003 and not to exceed April 15, 2003, existing residential customers who subscribe to an additional line for at least 180 continuous days will receive an installation credit of \$50. If the customer does not subscribe to the additional line for at least 180 continuous days a subsequent reversing charge will apply equal to \$50. Offer subject to availability of facilities.
Molino Walnut Hill	FrontIER Choices Bundles	Beginning April 16, 2003 and not to exceed July 14, 2003 existing residential customers who upgrade to FrontIER Choices Bundles will receive a waiver of the non-recurring charges as well as a \$10 credit.
Molino Walnut Hill	Custom Calling Service	Beginning June 15, 2003 and not to exceed August 31, 2003 Business customers who order a Custom Calling Service, including Advanced Custom Calling Service (CLASS), either as an individual service or as part of a package, on their existing or additional lines or as part of an initial order for Basic Local Exchange Service, will receive waiver of the nonrecurring installation or activation charge otherwise applicable to the Custom Calling Service.
Molino Walnut Hill	Additional Access Line	Beginning June 15, 2003 and not to exceed August 31, 2003 business customers who order three or fewer additional access lines will receive a waiver of the otherwise applicable nonrecurring installation or activation charges.

(N)

(N)

Issued By: Richard Burgess  
 General Manager

Date Issued: JUN 15 2003

Effective: \_\_\_\_\_

Frontier Communications of the  
 South, LLC  
 201 South Pensacola Avenue  
 Atmore, Alabama 36502

GENERAL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
 Section A2  
 First Revised Sheet 11.7  
 Canceling Original Sheet 11.7

GENERAL REGULATIONS (Cont'd)

- K. Promotions (Cont'd)
  - 2. Special Promotions (Cont'd)
    - a. Description (Cont'd)

The following promotions are approved by the Florida Public Service Commission.

<u>Area of Promotion</u>	<u>Service</u>	<u>Charges</u>	
Molino Walnut Hill	Frontier Feature5 Pack	Beginning June 15, 2003 and not to exceed August 31, 2003 customers who order the Frontier Feature5 Pack on their existing or additional lines or as part of an initial order for Basic Local Exchange Service, will receive waiver of the nonrecurring/activation charge otherwise applicable to the Frontier Feature5 Pack, and a monthly credit of \$6.00 per line applied against the regular monthly charge of \$11.95 per line for 3 months. If customers, within the first 60 days of their subscription to the Frontier Feature5 Pack, notify the Company of their dissatisfaction with the Frontier Feature5 Pack and request to discontinue the service, they will be offered a full refund of one month's net monthly recurring charge of \$5.93 per line, or prorated portion thereof if the subscription is less than 30 days. The service will be discontinued from the customer's line. The refund will be applied as a credit to the customer's bill. Each customer who subscribes to the service during the promotional period will be entitled to the credit one time, subject to the above conditions.	
Molino Walnut Hill	Call Forwarding	Beginning June 15, 2003 and not to exceed August 1, 2003 residential customers who subscribe to Call Forwarding will receive a waiver of the nonrecurring charges.	(N)   (N)

Issued By: Richard Burgess  
 General Manager  
 Effective: \_\_\_\_\_

Date Issued: JUN 15 2003

Frontier Communications of the South, LLC  
 201 South Pensacola Avenue  
 Atmore, Alabama 36502

AL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
 Section A2  
 Second Revised Sheet 11.8  
 Canceling First Revised Sheet 11.8

GENERAL REGULATIONS (Cont'd)

- K. Promotions (Cont'd)
  - 2. Special Promotions (Cont'd)
    - a. Description (Cont'd)

The following promotions are approved by the Florida Public Service Commission.

<u>Area of Promotion</u>	<u>Service</u>	<u>Charges</u>	
Molino Walnut Hill	Caller ID	Beginning September 1, 2003 and not to exceed October 15, 2003 residential customers who subscribe to Caller ID for at least 180 days will receive a waiver of the nonrecurring charges plus a choice of a free Caller ID box of \$20 value or a credit equal to one month of Caller ID service. If the customer does not subscribe to Caller ID for at least 180 continuous days a subsequent reversing charge equal to the value of the offer they selected will apply.	
Molino Walnut Hill	Frontier Choices Bundles	Beginning September 1, 2003 and not to exceed October 17, 2003 residential customers who subscribe to Frontier Choices Bundles will receive a \$10 bill credit and a waiver of the nonrecurring charges.	
Molino Walnut Hill	Frontier Choices Bundles	Beginning April 10, 2004 and not to exceed June 18, 2004 residential customers who subscribe to Frontier Choices Bundles will receive a waiver of the nonrecurring charges as well as a \$10 credit for subscribing to the package. Those who order the additional line bundle will not receive a waiver of the installation charges for their second line.	
Molino Walnut	FrontierWorks Small Business Solutions	Beginning June 10, 2004 and not to exceed August 13, 2004, business customers who order a FrontierWorks Small Business Solutions bundle on a new, additional, or existing line will receive a waiver of the applicable service charges.	(N)   (N)

Issued By: Richard Burgess  
 Director of Operations

Date Issued: May 11, 2004

Effective: ~~JUN 10 2004~~



GENERAL REGULATIONS (Cont'd)

- K. Promotions (Cont'd)
  - 2. Special Promotions (Cont'd)
    - a. Description (Cont'd)

The following promotions are approved by the Florida Public Service Commission:

<u>Area of Promotion</u>	<u>Service</u>	<u>Charges</u>
Molino	Hurricane Katrina	Beginning September 16, 2005 through December 17, 2005 Frontier Communication of the South, Inc., intends to offer any Hurricane Katrina evacuee relocating to the Company's serving territory a waiver of all non-recurring charges associated with the installation of a single access line. The company requests that this temporary non-recurring charge waiver be allowed to go into effect immediately.
Molino Walnut Hill	Move Free Retention	Beginning April 15, 2006 and not to extend later than July 16, 2006. Frontier Communications of The South, Inc. is offering a special promotion to residential customers. The Move Free Retention Option promotion waives the non-recurring installation charges for an existing residential customer who moves to a new location within the company's service territory. The customer must commit to a six-month term in order to receive the waiver of the installation charges. A termination charge of an amount equal to the installation charge will be applied if the customer cancels within the six-month period. The name on the account must remain unchanged and the new account must be set up within a week of the cancelled account. A customer can take advantage of this offering once. The original account must be in good standing to take advantage of the waiving of charges.

(N)

(N)

Issued By: David Fountain  
Title: Acting Field Operations Support  
Effective: APR 15 2006

Date Issued: March 15, 2006

**GENERAL SUBSCRIBER SERVICES**

Frontier Communications of the South, LLC  
 201 South Pensacola Avenue  
 Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
 Section A2  
 Second Revised Sheet 11.11  
 Superseding First Revised Sheet 11.11

**GENERAL REGULATIONS (Cont'd)**

- K. Promotions (Cont'd)
  - 2. Special Promotions (Cont'd)
    - a. Description (Cont'd)

The following promotions are approved by the Florida Public Service Commission:

<u>Area of Promotion</u>	<u>Service</u>	<u>Charges</u>
Molino Walnut Hill	Frontier Choices Tier Bundles Promotion	Beginning August 15, 2006 and not to extend later than December 15, 2006 Frontier Communications of the South, LLC is offering a promotion to eligible customers that accept this offer and order a Frontier Choices Tier Bundle will receive waivers of all installation charges and local service charges for the first month of service. Eligible customers are residential customers that subscribe to the Tier Bundle under the one-year term rate plan and that have not had Frontier service within 90 days of their order date for this service under this offer. If the customer terminates the Tier Bundle before the end of the 12-month period, in lieu of termination fees that otherwise apply under the one-year term rate plan, a termination fee of \$100 applies. If customers are not satisfied with the Tier Bundle, they may cancel the service within the first 30 days of the service with no termination fee. This offer applies only one time per customer. This offer may not be combined with any additional promotional offers.
Molino Walnut Hill	Digital Phone Enhanced Feature Pack	Existing and new residential customer who order Digital Phone Enhanced Feature pack between September 1, 2007, and December 31, 2007 will receive a waiver of the applicable nonrecurring installation/activation charges.
Molino Walnut Hill	Frontier Digital Phone Essentials	Frontier Communications of the South is offering a special promotion to new residential customers who order Frontier Digital Phone Essentials between April 18, 2008 and July 19, 2008, will receive a waivers of the applicable non recurring installation/activation charges.

(N)  
 |  
 (N)

Issued By: Cereal Daniel  
 Title: Supervisor, Field Operations Support

Date Issued: March 19, 2008

Effective: APR 17 2008

GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
Section A2  
First Revised Sheet 11.12  
Superseding Original Sheet 11.12

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GENERAL REGULATIONS (Cont'd)

- K. Promotions (Cont'd)
  - 2. Special Promotions (Cont'd)
    - a. Description (Cont'd)

The following promotions are approved by the Florida Public Service Commission:

<u>Area of Promotion</u>	<u>Service</u>	<u>Charges</u>	
Molino Walnut Hill	Frontier Business Essentials	Frontier Communications of the South is offering a special promotion to new residential customers who order Frontier Business Essentials between November 3, 2000 and February 4, 2009, will receive a waiver of the applicable non-recurring installation/activation charges.	
Molino Walnut Hill	Frontier Business Metro	Beginning January 29, 2009, and not to extend later than April 29, 2009, Frontier Communications of the South is offering new customers who sign up for the Frontier Business Metro plan a waiver Walnut Hill of nonrecurring charges.	(N)   (N)

Issued By: Cereal Daniel  
Title: Supervisor, Field Operations Support  
Effective: JAN 29 2009

Date Issued: January 28, 2009

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GENERAL REGULATIONS (Cont'd)

L. Adjustment to Customer Bills

1. Adjustments to customer bills shall be made to the extent that records are available and/or circumstances exist which reasonable indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Where any undercharge in billing of a subscriber is the result of a Telephone Company mistake, the Telephone Company may not backbill in excess of twelve (12) months. Where overbilling of a subscriber occurs, due either to Telephone Company or subscriber error, no liability exists which requires the Telephone Company to pay any amount other than that overbilled. This includes interest, dividends or other compensation on the amount overbilled.

M. Customer Credit Rating

1. General

- a. Customers are rated by the Telephone Company as follows:

- |     |    |                 |
|-----|----|-----------------|
| (1) | #1 | Excellent       |
| (2) | #2 | Good            |
| (3) | #3 | Average or Fair |
| (4) | #4 | Below Average   |

Special ratings are applied to Government Agencies and in other special situations.

- b. Original ratings are determined by the Telephone Company from whatever information may be available to it such as from the Credit Bureaus, other Telephone Companies, old records, etc.
- c. Monthly numerical ratings from 0 to 9 are recorded each month for each customer; the lower the rating, the better the record. The month rating reflects the subscriber's payment and treatment record for that month.
- d. Each month, by computer program, each subscriber is re-rated, based on his numerical total of the previous 12 monthly ratings.
- e. Second reminder notices are mailed to customers, 12 to 16 days after bill rendition each month based upon the customer's current credit rating, the amount (if any) of any previous balance and the total amount due on the current bill. Service cut-off notices are also sent at the same time based on the three same factors, using different values. Thus according to these factors, a subscriber may receive no notice, or a second reminder notice or a cut-off notice. Cut-off or Suspension of Service Notices are mailed at least five days before the suspension date shown on the notice.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

Issued By: **OCT 20 1999**  
Richard Burgess  
General Manager

Date Issued: October 4, 1999

Effective: \_\_\_\_\_

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

LOCAL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A2.  
Original Sheet 14

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GENERAL REGULATIONS (Cont'd)

N. Deposits

1. In addition to the advance payments specified in Section A3., the Telephone Company may, subject to an applicant's establishment of credit and in order to safeguard its interest, require the applicant or subscriber to make a suitable deposit to be held by the Telephone Company as security for payments due for service rendered.

The fact that a deposit has been made in no way relieves the applicant or subscriber from complying with the Telephone Company's regulations as to advance payments and to the prompt payment of bills on presentation. Neither does it constitute a waiver or modification of the regular practice of the Telephone Company of providing for discontinuance of service for non-payment of any sums due the Telephone Company.

Customer credit will be deemed established if:

- a. The applicant for service has been a customer of any Telephone Company within the last two years, and during the last 12 months did not have more that one occasion in which a bill was paid after becoming delinquent and never had service discontinued for non-payment.
  - b. The applicant for service furnishes a satisfactory guarantor to secure payment of bills for the service requested. A guarantor's liability shall be terminated when a residential customer whose payment of bills is secured by the guarantor meets the requirements of 4., following. Guarantors providing security for payment of residential customers' bills shall only be liable for bills contracted at the service address contained in the contract for guaranty.
  - c. The applicant pays a cash deposit.
  - d. The applicant demonstrates a satisfactory credit rating by appropriate means including, but not limited to the production of acceptable credit cards, letters of credit reference, surety bond or the names of credit references which may be quickly or inexpensively contacted by the Telephone Company.
2. The amount of the initial required deposit shall not exceed an amount equal to the charges for one month's Local Exchange Service plus two months' estimated Toll Service. If after 90 days of service, the actual deposit is found to be greater than the amount equal to one months' Local Service plus two months' actual average Toll Service, the Telephone Company will, upon request of the subscriber to the Telephone Company promptly refund the difference. This applies to Local Exchange Service and Toll Service only and does not apply to special arrangement agreements covering termination equipment installations for which the Telephone Company may require a reasonable deposit.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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Issued By: Richard Burgess,  
General Manager

Date Issued: October 4, 1999

Effective: \_\_\_\_\_

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

GENERAL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A2  
First Revised Sheet 15  
Canceling Original Sheet 15

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GENERAL REGULATIONS (Cont'd)

N. Deposits (Cont'd)

3. The Telephone Company may require, upon reasonable written notice of not less than 15 days, a new deposit where previously waived or returned or an additional deposit, in order to secure payment of current bills. The total amount of the required deposit will not exceed twice the actual average monthly toll billing, plus one month's local service charge, for the 90 day period immediately prior to the date of the notice. In the event the customer has had service less than 90 days, then the Telephone Company will base its new or additional deposit upon the actual average monthly billing available.

When the Telephone Company has good reason to believe payment by a non-residential customer is in jeopardy and usage is significantly above normal for that customer, the Telephone Company may request a new or additional deposit. If the deposit requested is not paid within 48 hours, the Telephone Company may disconnect service.

4. After a customer has established a satisfactory payment record and has had continuous service for a period of 23 months, the Telephone Company shall refund the residential customer's deposit and shall, at its option, either refund or pay the higher rate of interest specified below for non-residential deposits; providing the customer has not, in the preceding 12 months, (a) made more than one late payment of a bill (after the expiration of 15 days from the date of mailing or delivery by the utility), (b) paid with check refused by bank, (c) used service in a fraudulent or unauthorized manner at any time. (C)

5. No interest shall be paid on deposits held by the Telephone Company until and unless a customer relationship and the deposits have been in existence for a continuous period of six months; then the customer shall be entitled to receive interest from the date of the placement of deposit.

Deposits held by the Telephone Company shall bear simple interest at the rate of six percent per annum from the date the deposit is received. The interest shall be paid, at the option of the Telephone Company, directly to the subscriber or credited to the subscriber's account, and such payments shall be made annually.

An interest rate of seven percent per annum shall be paid on deposits of non-residential customers qualifying under 4. above when the Telephone Company elects not to refund such deposit after 23 months.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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Issued By: Richard Burgess,  
Director of Operations

Date Issued: October 18, 2004

Effective: NOV 17 2004

GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
Section A2.  
First Revised Sheet 16  
Canceling Original Sheet 16

GENERAL REGULATIONS (Cont'd)

N. Deposits (Cont'd)

- 6. The Telephone Company will maintain records indicating the names of customers having deposits on file, the premises occupied by a customer at the time the deposit was placed, the date and amount of the deposit, and a record of all transactions concerning each customer deposit.
- 7. Non-transferable certificates of deposit will be issued to each customer and means provided so that the customer may claim the deposit if the certificate is lost. These certificates shall contain the notice that after 90 days' service the subscriber is entitled to refund of any deposit over and above an amount equal to one month's Local Service plus two months' actual average Toll Service.
- 8. The amount of deposit, plus any interest applicable, may be refunded by the Telephone Company at any time or when the contract is terminated; the deposit plus any interest due will be applied to any indebtedness due the Telephone Company for telephone service charges under the contract. In the latter case, refund to the customer will be made no later than 45 days after service has been discontinued.

O. Charge Accounts

- 1. Charge accounts are non-existent telephone numbers used to provide customers who desire this service a special billing account with the Telephone Company. The account may resemble a regular exchange telephone number, for example 368-0001 (an Atmore, AL number except that the zero thousand group of numbers in Atmore, AL are non-working numbers); or the account number may be a number which does not resemble a regular number, for example 999-0002 (a number useable for this purpose which would not be recognized by any operator as a regular telephone number).
- 2. The monthly charge for maintaining this service is \$2.50 which is a flat, minimum monthly charge in addition to whatever other charges may be on the account. (I)
- 3. The Telephone Company reserves the right to furnish this service only when a well-defined need exists, and when the customer can evidence a good credit rating.

(D)  
(D)

Issued By: Richard Burgess,  
General Manager

Date Issued: January 20, 2000

Effective: FEB 20 2000

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GENERAL REGULATIONS (Cont'd)

P. Seasonal Suspension of Service

1. Subscriber line service may be temporarily suspended at the subscriber's request for a period of not less than one full billing month or more than nine months. The charge for service during the period of suspension is 50% of the rate regularly charged for subscriber line service, as shown in Section A2.
2. The reduction does not apply to the equipment located on the subscriber's premises.
3. The charge for the total period to be suspended may be collected in advance at the option of the Telephone Company.
4. In connection with seasonal suspension of service, neither Exchange or Toll Service is furnished during the period of suspension. However, at the subscriber's options, his incoming calls may be directed to an alternative working telephone, with the same exchange digits as the subscriber's telephone number, and providing the alternate subscriber agrees to the arrangement in writing.
5. Regular service charges as shown in Section A4. apply to the restoration of service order, but not to the seasonal suspension of service order.
6. The Seasonal Suspension Rate will be applied as of the billing period next succeeding the date of the order for suspension, and the full rate for the service will be applied as of the billing date next preceding the order for removal of the seasonal suspension.
7. Emergency Oriented Government Funded Organizations (such as for example, Civil Defense Operating Center Offices) are not limited to the nine month maximum set forth in 1., above.
8. Suspension of service is not available for access lines for Public Telephone Service, unless all factors indicate that the instrument is located within an establishment inaccessible to the general public.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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Issued By: Richard Burgess,  
General Manager

Date Issued: October 4, 1999

Effective: \_\_\_\_\_

OCT 30 1999

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

LOCAL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A3.  
Original Contents Sheet 1

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            General Manager

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Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

RAL SUBSCRIBER SERVICES

c.

Florida PSC – Tariff No. 2  
Section A3.  
Original Sheet 1

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BASIC LOCAL EXCHANGE SERVICE

A. General

The general plan for furnishing telecommunications exchange service is based on the usage of the telecommunications plant, exclusive of the equipment located on the customer side of a connecting terminal at the premises of the customer.

B. Applications for Telephone Service:

1. Where an applicant of subscriber has any past due and unpaid accounts with the Telephone Company arising from the furnishing of telephone service, the Telephone Company reserves the right to reject any application for or suspend service until the amount due and the amount required for advance payment or deposit shall have been paid.
2. The following circumstances shall not constitute sufficient cause for rejection of an application for service:
  - a. Delinquency in payment for service by a previous occupant of the premises unless the current applicant or customer occupied the premises at the time the delinquency occurred and the previous customer continues to occupy the premises and shall benefit from such new service.
  - b. Delinquency in payment for service by a present occupant who was delinquent at another address and subsequently joined the household of the subscriber in good standing.
  - c. Delinquency in payment for separate telephone service of another subscriber in the same residence.
  - d. Failure to pay for business service at a different location and a different telephone number shall not constitute sufficient cause for refusal of residence service or vice-versa.
  - e. Failure to pay for a service rendered by the utility which is not regulated by the Commission.
  - f. Failure to pay the bill of another customer as guarantor thereof.

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General Manager

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GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC  
201 South Pensacola Avenue  
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Florida PSC – Tariff No. 2  
Section A3  
First Revised Sheet 2  
Superseding Original Sheet 2

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BASIC LOCAL EXCHANGE SERVICE (Cont'd)

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C. Subscriber Line Service

1. Business:

a. Business rates apply at offices, stores, factories, institutions, and all other places usually recognized as being of strictly business nature.

b. Business rates also apply at:

(1.) Residence locations, where the place of residence is adjacent to a place of business and is connected thereto, and it is not evident that the telephone located in the residence is to be employed primarily for domestic use.

(2.) Residence locations, where an extension station or extension bell is located in any place where business rates would apply under the provisions of this Tariff.

(3.) At any location where a business designation is provided or when any title indicating a trade or profession is listed, except as modified under Residence Rates in this Tariff.

(4.) Amateur radio repeater stations, if the repeater station is located on commercial property.

c. Business rates also apply at all other locations where the subscriber's primary use of the service is for business purposes, or is advertised for business purposes, except for the residential work @home program, which makes all Yellow page products available to any residential participant in the program. The Work at Home Program provides the following features:

- No White Page listings in the business name
- No free semi-bold listing in the yellow pages
- Business name not listed in directory assistance

(N)  
|  
(N)

2. Residence:

a. Residence rates apply at the following:

(1.) At private residences where business listings are not employed.

(2.) At private apartments, in hotels and boarding houses where the service is confined to the domestic use of the subscriber and business listings are not employed.

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Supervisor Field Operations Support

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Florida PSC – Tariff No. 2  
Section A3  
First Revised Sheet 3  
Canceling Original Sheet 3

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BASIC LOCAL EXCHANGE SERVICE (Cont'd)

C. Subscriber Line Service (Cont'd)

2. Residence: (Cont'd)

a. Residence rates apply at the following: (Cont'd)

- (3.) At the residence of a clergyman, physician, nurse, midwife, dentist not located in that portion of the subscriber's residence which is used as an office and provided no such business designation is employed. Abbreviated titles such as "Dr.", "Professor", "Rev." are not considered business designations.
- (4.) In a private stable or garage when strictly a part of the subscriber's domestic establishment.
- (5.) In a college fraternity house where members of the fraternity maintain residence.
- (6.) In residences where access line for amateur radio repeater stations are located, residence access line rates will apply.

b. Residence rates do not apply at the following:

- (1) The use of the service to terminate or re-originate calls received over a data service onto the public switched network will be subject to business access line charges as well as feature Group A usage charges located in the company's state and federal access tariffs.

(N)  
|  
(N)

3. Miscellaneous

- a. Rates which are applicable to all installations are quoted in the Miscellaneous Service Arrangements of this Tariff.
- b. Rates for Local Exchange service are quoted in 4. below.
- c. All rates for telephone service, unless otherwise specified are monthly rates. The minimum charge unless otherwise specified, for any item of service provided is an amount equal to one month's charges at the regular authorized rate.
- d. The rates for Subscriber Line Service apply to all customers regardless of whether the communicating devices are rented from the Telephone Company or provided by the subscriber. (See Section A14. for rates for each telephone provided by the Telephone Company).
- e. Customer equipment charges which are applicable in all exchanges are shown in other Sections in this Tariff and are in addition to those shown in this Section.

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Florida PSC – Tariff No. 2  
Section A3  
First Revised Sheet 4  
Canceling Original Sheet 4

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BASIC LOCAL EXCHANGE SERVICE (Cont'd)

C. Subscriber Line Service (Cont'd)

4. Local Calling Areas

The rates shown in this Section entitle the subscriber to an unlimited number of messages to all stations in the areas designated.

Exchanges	Calling Areas	
(a.) Walnut Hill	Atmore, Huxford, McCullough, Clear Springs in Alabama and Walnut Hill, Molino, Cantonment, Century, and Pensacola in Florida.	(N)
(b.) Molino	Clear Springs in Alabama and Walnut Hill, Molino, Cantonment, Century, and Pensacola in Florida.	(N)

5. Exchange Areas: See Maps Attached

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**GENERAL SUBSCRIBER SERVICES**

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 Section A3  
 First Revised Sheet 5  
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**BASIC LOCAL EXCHANGE SERVICE (Cont'd)**

C. Subscriber Line Service (Cont'd)

6. Monthly Charges

	<u>Business</u>	<u>Residence</u>	<u>Permanent Telephone Employee</u>
(a.) Rotary Dial Telephone Service			
Walnut Hill:			
Individual Line	\$27.25	\$10.95	\$ 0.00
Key System Trunk	\$32.70	\$14.45	-
Key System Private Line	\$27.25	\$10.95	-
PBX Trunk	\$65.95	-	-
Molino:			
Individual Line	\$26.59	\$10.85	\$ 0.00
Key System Trunk	\$33.48	\$14.35	-
Key System Private Line	\$26.59	\$10.85	-
PBX Trunk	\$52.85	-	-

(b.) Touch Tone Telephone Service

In those exchanges where Touch Tone Telephone Service is available, the charge for the service is \$0.95 per line in addition to the above rates for Rotary Dial Service.

(D)  
|  
(D)

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GENERAL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A3.  
Original Sheet 6

BASIC LOCAL EXCHANGE SERVICE (Cont'd)

D Advance Payments:

- a. Applications for telephone service may be required to make, prior to the installation of the service, an advance payment equal to the Service Charges applicable plus one month's exchange service charges for the service applied for. In its discretion, the Telephone Company may provide the service applied for prior to receipt of the advance payment. Such action shall not be construed as a waiver of any rights to require such payments for other service for the applicants or other applicants.
- b. In any case where special, unusual or temporary construction is required, the provisions of Section A5. will apply.

E. Directory Assistance Service:

1. General

- a. A charge as follows is applicable for each call to directory assistance except as noted below. (Maximum of two requested telephone numbers per call).

	<u>Rate</u>
a. Each Call	\$.30

In order to make allowance for a reasonable need for Directory Assistance Service, including numbers not in the directory, directory inaccessibility and other similar conditions, no charge applies for the first three (3) calls per month per individual line.

- b. Hotels, Motels, Public Telephones and handicapped individuals are exempt from the charge for Local Directory Assistance.

- c. The following service charges for operator assisted local calls including sent-paid, collect, third number, and credit card calls apply in addition to the local dial rate.

(1.) Operator Assistance - Local

(a.) Each Call	\$1.00
----------------	--------

(2.) Directory Assistance Service - Toll Rate

(a.) Each Call	\$.25
----------------	-------

- (b.) Hotel, motels and handicapped individuals are exempt from the charge for toll directory assistance.

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GENERAL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A3.  
Original Sheet 7

BASIC LOCAL EXCHANGE SERVICE (Cont'd)

F. Verification and Emergency Interrupt Service

1. General

- a. Local Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit. The customer shall indemnify and save the Telephone Company harmless against all claims that may arise from either party to the interrupted call or any person.
- b. Verification - The operator will override the busy signal to determine whether the line is in use, or is out of service.

Each Verification Request                      \$ .35

- c. Interrupt - In an emergency situation, the operator will interrupt a conversation with a message that an emergency call is waiting.

Each Interrupt Request                      \$ .75

- d. If an operator both verifies the condition of the line and interrupts conversation on the same request, the Interrupt charge only applies.
- e. If the number verified is not in use or as a result of an interrupt, the line is cleared and at the calling party's request, the operator completes the call, the charges for operated assisted Local Calls as defined in the G.1.c.(1.)(a.) of this Tariff apply in addition to the applicable verification and emergency interrupt charges.

2. Application of Charges - The charges specified in b., c., d. and e. above will apply to all requests except:

- a. Emergency requests from official emergency agencies.
- b. Emergency requests from a medical facility or a suicide, drug, alcohol or runaway crisis center.
- c. Requests in which the operator encounters a trouble condition or believes a trouble condition exists.

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LOCAL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A3  
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BASIC LOCAL EXCHANGE SERVICE (Cont'd)

G. Telecommunications Access System Act of 1991

Pursuant to passage of the Telecommunications Access System of 1991 by the Florida Legislature during the 1991 session, a monthly surcharge shall be imposed on all Local Exchange Telephone Company subscribers on an individual access line basis, except that such surcharge shall not be imposed upon more than 25 basic telecommunication access lines per account bill rendered. The Florida Public Service Commission shall determine the amount of the surcharge however, in no case shall the amount exceed 25 cents per line per month. The surcharge shall appear on the initial bill to the subscriber and be itemized at least once annually.

H. Interstate Subscriber Line Charge Waiver and Matching Program (Lifeline Assistance Plan)

1. General

a. This program is a Florida Lifeline Assistance Plan and provides for a credit equal to 100% of the FCC Interstate Subscriber Line Charge (SLC) in addition to a supplemental amount credited to local service monthly billing. Funding for Lifeline Assistance is obtained from a universal service support mechanism to which all telecommunications carriers that provide interstate telecommunications services contribute on an equitable and nondiscriminatory basis. These credits are an amount equal to the FCC Interstate Subscriber Line Charge (SLC) with a reduction in the residential line rate.

b. In order to qualify for the Florida Lifeline Assistance Plan, a customer may self-certify under penalty of perjury, or authorize an agency to verify their participation in at least one of the following programs: Supplemental Security Income (SSI), Food Stamps, Medicaid, Federal Public Housing Assistance (Section 8), Temporary Assistance for Needy Families (TANF), Low-Income Home Energy Assistance Program (LIHEAP), or National School Lunch Program - Free Lunch.

(N)  
|  
(N)

2. Application and Regulations

Guidelines for implementation of this program are as follows:

a. Certification Procedures

All applicants for this service are subject to verification with the state agency responsible for administration of the qualifying program. Applicants may self-certify under penalty of perjury by completing the self-certification form

(N)  
(N)

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GENERAL SUBSCRIBER SERVICES

Frontier Communications of the  
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Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
Section A3  
First Revised Sheet 9  
Canceling Original Sheet 9

BASIC LOCAL EXCHANGE SERVICE (Cont'd)

H. Interstate Subscriber Line Charge Waiver and Matching Program (Lifeline Assistance Plan) (Cont'd)

2. Application and Regulations (Cont'd)

b. Processing Procedures

The Telephone Company will process all applications and apply the appropriate credit on the subscriber's monthly bill. An explanation of the credit will appear on each telephone bill.

c. Verification Procedures

The Company will reconcile and confirm eligibility annually following the FCC Sampling Guidelines. Notification of results of sampling will be submitted to USAC on 8-31 and updated on 10-31. Upon determination of ineligibility, the subscriber shall be notified in writing. The subscriber shall have 60-days from the date of such notification to rectify or demonstrate eligibility prior to discontinuance of Lifeline benefits. If subscriber does not rectify or demonstrate eligibility prior the expiration of the 60-days, credit will be discontinued on the bill following written notification to the subscriber.

(N)  
|  
(N)

d. Lifeline Service can only be associated with the primary residential connection.

e. Toll blocking service is available to Lifeline Service customers at no charge.

f. Lifeline Service may not be disconnected for non-payment of toll charges.

g. Deposit requirements do not apply to Lifeline Service customers if toll blocking is employed.

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AL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A3  
Second Revised Sheet 10  
Canceling First Revised Sheet 10

BASIC LOCAL EXCHANGE SERVICE (Cont'd)

H. Interstate Subscriber Line Charge Waiver and Matching Program (Lifeline Assistance Plan) (Cont'd)

3. Rates and Charges

- a. A total credit amount applies to the Lifeline customer's monthly bill as follows:

	<u>Monthly Credit</u>
FCC Interstate Offset to End User Subscriber Line Charge (SLC)	**
FCC Supplemental Amount	3.50
Company's Matching Credit	3.50

\*\* Dollar amount is equal to the current Federal Subscriber Line Charge accessed by the Telephone Company.

- b. A secondary service order charge does not apply when an existing customer converts their service to Lifeline Assistance.
- c. With the exception of the initial installation charges as specified for Link-Up service, Section A4. of this Tariff, all recurring and nonrecurring charges for any service ordered by the customer shall be billed at the tariffed rates.
- d. When a customer is no longer eligible for Lifeline service, the Lifeline credit amount specified in a. preceding, will be discontinued and, if requested by the customer, Transitional Lifeline Assistance will be applied for a period of 1 year. At the end of the 1-year period, regular tariffed rates and charges apply.

(N)  
|  
(N)

I. Transitional Lifeline Assistance Program

1. General

- a. Transitional Lifeline Assistance is a state program which provides a 30% reduction of the applicable monthly exchange flat rate for Residential Basic Local Service for subscribers who no longer qualify for the Lifeline Assistance Plan.

2. Regulations

- a. A Lifeline Assistance subscriber who requests this service will receive a discounted rate for a period of one (1) year from the date the subscriber ceases to be qualified for the Lifeline Assistance Program.

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Atmore, Alabama 36502

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Superseding Original Sheet 11

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BASIC LOCAL EXCHANGE SERVICE (Cont'd)

J. Directory Assistance Call Completion (DACC)

1. General

DACC allows end users the option to have their local calls completed to a requested number by either the Directory Assistance (DA) Operator or the DA Audio Response system that provides the requested directory number.

2. Terms and Conditions

a. The regulations and charges apply to calls placed to DA from within the Telephone Company's serving area. These regulations and charges are in addition to the regulations, rules and charges found elsewhere in the Telephone Company's applicable tariffs.

	<u>Res.</u>	<u>Bus.</u>
DACC	\$.30*	\$.30*

\* Charge will be automatically billed to the subscriber.

b. The charges will apply only to completed calls.

c. There are no free calls or allowances for DACC.

d. DACC Calls will not be completed to non-published numbers, 700, 800 or 900 prefixes.

e. Calls from Public Telephones will be the standard DA announcement and DACC will not be offered.

K. National Directory Assistance Service

1. General

The Company furnishes a National Directory Assistance Service for the purpose of aiding customers in obtaining telephone numbers. Access to National Directory Assistance is provided when customers dial 1-411.

2. Terms and Conditions

a. National Directory Assistance Service provides customers with assistance in determining telephone numbers outside the state.

b. The application of charges set forth below apply to customer requests for National Directory Assistance Service. Customers are charged when they receive a telephone listing of any party located outside the state.

(N)

(N)

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GENERAL SUBSCRIBER SERVICES

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Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
Section A3  
Original Sheet 12

BASIC LOCAL EXCHANGE SERVICE (Cont'd)

K. National Directory Assistance Service (Cont'd)

(N)

2. Terms and Conditions (Cont'd)

- c. Customers will receive up to two listings per call. As long as one of the listings received is for a number outside the state, then the call will be billed as National Directory Assistance.
- d. There are no call allowances for National Directory Assistance Service.
- e. Customers will be billed for listings that are non-published or not found. Customers who receive an incorrect National Directory Assistance listing, National Directory Assistance that is not found or non-published may call the business office, once they receive their monthly bill, and request that any of these charges be credited.
- f. National Directory Assistance Service is only available where technically feasible.

3 Rate

National Directory Assistance Service - Per call \$0.95

(N)

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LOCAL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A4.  
Original Contents Sheet 1

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LOCAL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A4.  
Original Sheet 1

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SERVICE CHARGES

A. General

All service charges made to subscribers by the Telephone Company, whether the charge covers installation, moving, changing, additions, etc., can be computed by adding together one or more of the basic charges set forth below.

1. Service Order Charge - This charge is applied each time a service order must be written, executed and processed:
  - a. Business Service Order Charge \$14.15
  - b. Residence Service Order Charge \$ 7.60
  - c. These Service Order Charges do not apply:
    - (1.) To a change of address only (for example, for a post office box to a street address, and no physical move of location is made by a subscriber).
    - (2.) To name changes on additional, non-listed trunks of key systems or PBX's, whether or not the trunks are trunk hunting. The charge is applicable to the first trunk only.
    - (3.) To a residence change of name when the individual remains the same.
    - (4.) Service Order Charges will not apply to subsequent orders for services placed within 30 days of initial order for Basic Local Exchange Service.
2. Central Office Line Connection Charge - This charge is applied for arranging an exchange line to provide service between the Central Office and the customer's premises. This work includes, but is not limited to making and changing connections in the Central Office, and/or making and changing connections in distribution facilities between the Central Office and the customer's premises including necessary cross connections and line and station transfers.
  - a. The charge for each line connected: \$ 7.35
3. Premise Visit Charge - This charge is applied when a visit to the subscriber's premises is required.
  - a. The charge for each visit \$ 6.25

**Note:** When computing service charges for outside moves of business or residence one-party service, the total computed charge should not exceed the charge that would have been made had this been a new installation.

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201 South Pensacola Avenue  
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RAL SUBSCRIBER SERVICES

1c.

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Section A4.  
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SERVICE CHARGES (Cont'd)

- B. The installation of trunks to serve either a Key System or a PBX is subject to service charges Computed in compliance with A. above.
- C. When time and material charges are specified in this Tariff, they are in addition to any other applicable Service Charges. Material is charged at the lease purchase cost. Time is considered to be actual time of the persons directly involved, plus the usual overhead allocations of labor.
- D. There will be no Service Charge applied for removing or suspending service.
- E. When a subscriber resides in a trailer, service charges and other charges will apply as indicated in Section A5.
- F. Trouble Location Charge - When trouble is traced by the Telephone Company to customer provided equipment, a CPE Trouble Location Charge of \$20.00 per visit will apply, if the visit is made during business hours (8am to 5pm, Monday through Saturday). At other times, the charge will be \$40.00. (See Section A14.).
- G. Change of name orders are accepted only where the service to and the responsibility of one subscriber is transferred to another with no lapse in service. Charges will be in accordance with A. above. Alteration of name orders, where the subscriber stays the same, will be charged for in accordance with A. above. Minor changes such as Mr. to Mrs. will not be charged.

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RAL SUBSCRIBER SERVICES

IC.

Florida PSC – Tariff No. 2  
Section A4.  
Original Sheet 3

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SERVICE CHARGES (Cont'd)

H. Certain customers require or request that their telephone bills be non-standard in some respect (duplicate copies, specially notarized copies, reproduced copies, etc.). The charges for non-standard bills will be as follows:

1. Charges for extra copies of current bills requested before bills are mailed (or on a continuing basis) each extra copy regardless of the number of pages in each bill:

a. Extra Copies \$ 2.50

2. Charges for notarization or special certification per copy notarized or certified:

a. Notarization or Special Certification \$ .25

3. Charges for reconstituting telephone bills after the bills have been made:

	<u>First Copy</u>	<u>Subsequent Copies</u>
a. Recreating bill 1 or 2 months old	\$10.00	\$ 2.00
b. Recreating bill 3 to 6 months old	\$30.00	\$ 2.00

NOTE: The necessary records to recreate bills more than six months old will ordinarily not be available and therefore cannot be provided at any price.

4. Charges for typing summary copies (no toll or miscellaneous billing detail included) from one to 12 months old

	<u>First Copy</u>	<u>Subsequent Copies</u>
a. Typed summary bill for one month old	\$ 7.00	\$ 2.00

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UNIVERSAL SUBSCRIBER SERVICES

10.

Florida PSC – Tariff No. 2  
Section A4.  
Original Sheet 4

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SERVICE CHARGES (Cont'd)

I. Link-Up Florida

1. General

- a. Link Up is offered in all exchanges to provide subsidized assistance to qualifying applicants. Funding for Link-Up service is obtained from a Universal Service support mechanism to which all telecommunications carriers that provide interstate telecommunications service contribute on an equitable and nondiscriminatory basis. It is intended to promote subscribership among low income households by providing a credit to the Connection Charges applicable to providing residential service.

2. Regulations

- a. Persons wishing to qualify for the credit must meet state certification criteria for eligibility. This credit is available only to residential customers and will be applied to nonrecurring charges for the establishment of service for a single telephone line per household at the principal place of residence.
- b. The applicant/subscriber must not be a dependent for federal income tax purposes, unless the subscriber is more than 60 years of age.
- c. The applicant/subscriber must be currently on the Florida Medicaid or Food Stamp Programs, Temporary Aid for Needy Families (TANF), Federal Public Housing Assistance (Section 8), Low-Income Home Energy Assistance Program (LIHEAP), or certified by the Department of Children and Families as eligible for one of these programs.

3. Rates and Charges

- a. A credit of 50% or \$30.00 (whichever is less) will be applied to the nonrecurring charges for the establishment of service for a single telephone line per household at the principal place of residence of eligible applicants.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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Issued By: **OCT 30 1999**  
Richard B. Bristow  
General Manager

Date Issued: October 4, 1999

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Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

GENERAL SUBSCRIBER SERVICES

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SERVICE CHARGES (Cont'd)

- J. Residential customer may pay the Service Connection Charges in equal monthly installments over a period of at least 3 months. A monthly service fee of \$1.00 will be charged to applicants who elect to pay the Service Connection Charge in installments.
- K. Customized/Same Number Service
1. General
    - a. Subscribers of the Telephone Company may request assignment of specific telephone numbers. If the telephone number or numbers requested by the subscriber is available, the Telephone Company may assign the number to the subscriber.
    - b. The Telephone Company reserves and retains the right:
      1. To discontinue, change or reassign telephone numbers in any exchange area whenever it deems it necessary or appropriate in the conduct of its business, or in accordance with the rules and procedures of the Telephone Company. If this should occur, the Customized/Same Number Service Charge will not be refunded to the subscriber.
      2. To reject any request for specific telephone numbers and to refuse requests for specified numbers for any reason including, but not limited to numbers that may in the Telephone Company's sole opinion be offensive to good taste, limited Central Office capacity or relocation of a Central Office.
      3. Of ownership of all telephone numbers and prohibits the assignment of the use of a telephone number by or from any subscriber to another, except as otherwise provided in this Tariff.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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Issued By: **OCT 3 0 1999**  
Richard Burleson  
General Manager

Date Issued: October 4, 1999

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GENERAL SUBSCRIBER SERVICES

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
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Florida PSC – Tariff No. 2  
Section A4.  
Original Sheet 6

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SERVICE CHARGES (Cont'd)

K. Customized/Same Number Service (Cont'd)

2. Application of Charges

- a. The Customized Number Service Charge applies whenever someone:
  - (1.) Requests a telephone number other than the next available number from the assignment control list and such requested number is placed into service within six months of the date of the request.
  - (2.) Requests a number change from their present number to a customized telephone number.
- b. The Same Number Service Charge applies whenever someone:
  - (1.) Requests assignment of the same telephone number that had been previously assigned to the subscriber prior to termination.
- c. The Same Number Service Charge does not apply whenever a subscriber:
  - (1.) Requests assignment of the same telephone number that had been previously assigned to the subscriber within three months of termination.
  - (2.) Requests assignment of the same telephone number that had been previously assigned to the subscriber after 12 months of termination. In such requests, the Customized Number Charge will apply.
- d. The Telephone Company shall not be liable to any subscriber for direct or indirect or consequential damages caused by a failure of service, change of number or assignment of a requested number to another subscriber whether prior to or after establishment of service. In any case the Telephone Company shall not be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Telephone Company for the Customized/Same Number Service.

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Issued By: **OCT 30 1999**  
Richard B. Burrell  
General Manager

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GENERAL SUBSCRIBER SERVICES

Frontier Communications of the  
 South, LLC  
 201 South Pensacola Avenue  
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RVICE CHARGES (Cont'd)

K. Customized/Same Number Service (Cont'd)

3. Rates and Charges

- a. The following charge applies for Customized Number Service in addition to the appropriate Service Charges described in Section A14. of this Tariff and to all other rates and charges applicable to the associated telephone service.

	Nonrecurring Charge	
	<u>Residence</u>	<u>Business</u>
Each customized telephone number requested and placed in service	\$31.80	\$57.25

- b. The following charge applies for Same Number Service requested and placed into service in addition to the appropriate Service Charges described in Section A14. of this Tariff and to all other rates and charges applicable to the associated telephone service.

	Nonrecurring Charge	
	<u>Residence</u>	<u>Business</u>
Each same telephone number requested and placed into service (between 4 and 12 months) after termination	\$25.45	\$57.25

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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 General Manager

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Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
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AL SUBSCRIBER SERVICES

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General Manager

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Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
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CONSTRUCTION CHARGES

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A. General

1. Construction charges are non-recurring charges made under certain conditions as hereinafter set forth and are in addition to applicable charges for the class of service furnished, mileage charges, service connection charges, charges for moves and changes, installation charges for specific items of equipment, and other charges that may be applicable.
2. Construction charges are payable at the time the application for service is signed or when the account is rendered as the Telephone Company, at its option may require.
3. The word "Cost", wherever used in this Section is to be interpreted to mean the cost of labor and materials and in addition charges for supervision and other overhead expenses associated with the construction.
4. When attachments are made to poles of other Companies in lieu of providing new pole line construction for which the subscriber would regularly be charged construction charges under the provision of this Section, the attachment rental charges to the Telephone Company for such attachments must be borne or in part by the subscriber as the particular circumstances may warrant.

B. Private Right-of-Way

1. When an applicant is so located that it is necessary to use private right-of-way to furnish service and the Telephone Company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the cost incurred in securing, clearing, and retaining such right-of-way.

C. Poles and Wire on Public Highways

1. Except as provided under "Temporary Service", no construction charge is made for the provision of new pole lines or wire on public highways in well populated areas.
2. Except as provided under "Temporary Service", where the applicant is located in a remote area and the construction of outside plant is required to provide facilities to serve one or more applicants, the applicant or applicants may be required to bear that portion of the cost of such construction in excess of an amount equal to five years exchange service charges for the service subscribed for. Neither station installations including drop wire, protector, or any plant within the well built up area shall be considered as construction costs.

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General Manager

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Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
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CONSTRUCTION CHARGES (Cont'd)

D. Temporary Service

1. When construction is required for temporary service and there is no immediate prospect of reusing the plant provided, the subscriber is required to bear the total cost of such construction and the cost of removal provided however, that the salvage value of any plant removed shall be deducted from the total cost to be paid by the subscriber.

E. Moves or Changes of Existing Construction

1. When the Telephone Company shall move or change existing construction or equipment for which no specific charge is quoted in this Tariff, the person at whose request the move or change is made may be required to bear the cost of such move or change.

F. Special Types of Construction

1. When a special type of construction is desired by a subscriber or when the individual requirements of a particular situation make the construction unusually expensive, the subscriber is required to bear the excess cost of such construction.

G. Buried and Underground Plant

1. Definitions

- a. Aerial Distribution System - Open wire or cable strung on poles above ground.
- b. Underground Distribution System - Cables placed underground by pulling into an Underground System of Conduits and Manholes.
- c. Buried Distribution System - Cables placed directly in the ground, either by plowing or trenching.
- d. Aerial Drop - A drop wire strung in the air from the general distribution system to the subscriber's premises.
- e. Buried Drop - A drop wire, plowed or trenched into the ground from the general distribution system to the subscriber's premises.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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South, LLC  
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RAL SUBSCRIBER SERVICES

1c.

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Section A5.  
Original Sheet 3

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CONSTRUCTION CHARGES (Cont'd)

G. Buried and Underground Plant (Cont'd)

2. General Policy

It is the general policy of this Telephone Company that, wherever possible and feasible, the general distribution system will be either underground or buried. Aerial drops are preferred with aerial distribution systems; aerial and/or buried drops may be used with underground systems; buried drops are preferred with buried systems. Concerning specific applications, the general policy is as follows:

- a. Rural Areas - Those areas beyond the thickly built up town areas. It is the general policy to use Buried Distribution Systems and Buried Drops wherever possible for all new construction and for all replacements of existing plant.
- b. Town Areas - It is the general policy to use the following types of construction, in the order named:
  - (1.) Underground Distribution Systems are preferred where cable routes exceed 600 pairs, and wherever possible and feasible.
  - (2.) Buried Distribution Systems are preferred when Underground is not possible and feasible.
  - (3.) Aerial Distribution Systems are used where neither Underground nor Buried Systems are possible and feasible.

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General Manager

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Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

LOCAL SUBSCRIBER SERVICES

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Original Sheet 4

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CONSTRUCTION CHARGES (Cont'd)

G. Buried and Underground Plant (Cont'd)

2. General Policy (Cont'd)

c. New Subdivisions

It is the policy ultimately to serve such areas with Buried Distribution Systems and Buried Drops. In many instances, however, at the time the subdivision is established, it is impossible to predict with any degree of accuracy the ultimate number of subscribers who may have service in the area. To prevent burdening the general body of rate payers with excessive unused plant, company policy is as follows:

- (1.) When no cost sharing arrangement can be made with the developer, it is the policy to provide temporary aerial distribution systems and aerial drops within a subdivision until such time as some reasonably accurate estimate of ultimate occupancy can be made. At that time, buried plant will be preferred to replace the temporary aerial facility.
- (2.) If cost sharing arrangements can be made with the developer, Buried Distribution Systems will be installed throughout the subdivision, and Buried Drops will be used. Cost sharing arrangements will be in compliance with any specific orders of the Florida Public Service Commission, or in the absence of such orders, as follows:
  - (a.) The developer will pay the Telephone Company for the cost (Time and Materials, as elsewhere defined) of the Buried Distribution System (and Buried Drops if placed at the same time) upon demand at completion of installation.
  - (b.) A per customer amount will be determined by dividing the total cost by the possible number of subscribers.
  - (c.) On a monthly basis, the Telephone Company will remit to the developer one per customer amount for each subscriber served in the subdivision for a period of five years, after which no further remittance will be made. Total remittances will not exceed the original total cost.

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General Manager

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South, LLC  
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GENERAL SUBSCRIBER SERVICES

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CONSTRUCTION CHARGES (Cont'd)

G. Buried and Underground Plant (Cont'd)

2. General Policy (Cont'd)

d. Trailers

- (1.) For trailers located in established trailer parks, it is the policy to provide whatever type of construction appears to be the most logical, possible and feasible. If a different type of construction is requested by the park owner, the desired type of construction will, if possible, be installed and any excess costs will be charged to the owner. After initial construction is completed, subsequent moves and changes requested by the owner will be charged to the owner on a time and material basis. Normal Service Charges apply to the individual customers in the park.
- (2.) Isolated trailers (not in an established park) will be served with the type of drop usual to the area in which the trailer is located, and without charge to the subscriber other than normal Service Charges for the installation. Subsequent moves and changes, however, will be charged for on a time and material basis.

3. Charges

- a. In all cases, normal Service Charges in Section A4. apply.
- b. Except as indicated above, no other charges will be made when Buried Distribution Systems or Buried Drops are utilized to provide service.
- c. When a customer desires a special type of installation, or to be served by a type of construction not normal to the area in which he is located, or which is not normally provided by the Telephone Company, the customer may be required to pay the time and material cost of such installation or construction. See also Section F., preceding.

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General Manager  
**OCT 19 1999**

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South, LLC  
201 South Pensacola Avenue  
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GENERAL SUBSCRIBER SERVICES

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General Manager

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Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

GENERAL SUBSCRIBER SERVICES

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Florida PSC – Tariff No. 2  
Section A6.  
Original Sheet 1

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DIRECTORY LISTINGS

A. General

1. The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory.
2. Telephone directories are furnished to subscribers to facilitate the use of the service, and remain the property of the Telephone Company and may be collected upon the issuance of new directories, or upon termination of the service.
3. Listings are intended solely for the purpose of identifying subscribers' telephone numbers and as an aid to the use of the service. The listing of subscribers without charge in the alphabetical section of the directory does not contemplate special prominence or arrangement.
4. The Telephone Company in accepting listings as prescribed by subscribers' or prospective subscribers will not be a party to controversies between subscribers as a result of the publication of such listing in its directories.
5. Listings are furnished only as specified for the various services mentioned in this Section. Listings are not necessary in connection with any service or facilities which are not specifically mentioned in this Section and consequently are not furnished either with or without charge.
6. The Telephone Company reserves the right to limit the length of any listing to one line in the directory by the use of abbreviations and to further the use of abbreviations for the sake of uniformity when, in the judgment of the Telephone Company, the clearness of the listing and the identification of the subscribers is not impaired thereby.
7. One free listing is provided for each subscriber unless modified by the conditions in A.8., A.9. and A.10. following. In the Florida exchanges; one free listing is provided in association with Shared Tenant Systems, with additional listings charged as provided in this Tariff.
8. In connection with individual line service where there is more than one subscriber terminal and the telephone numbers are consecutive and are arranged for trunk hunting service, only one listing is normally furnished. When in the judgment of the Telephone Company, additional listings are necessary to properly identify the subscriber or would be helpful to his service, they may be furnished without charge provided they do not exceed the number of subscriber terminals. All listings with or without extra charge, must bear the call number of the first line.

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South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

GENERAL SUBSCRIBER SERVICES

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DIRECTORY LISTING (Cont'd)

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A. General (Cont'd)

9. In connection with Private Branch Exchange Service, additional listings may be furnished without extra charge when, in the judgment of the Telephone Company, they are necessary to properly identify the subscriber or would be helpful to his service provided they do not exceed the number of trunk lines. All the listings with or without extra charge, must bear the number of the first trunk line except listings of those numbers employed in making calls when the Private Branch Exchange operators are not on duty. The listings of a trunk line not consecutive with the series or a listing of the first number of a separate series of trunk lines may be arranged to meet special conditions.
10. When in judgment of the Telephone Company, the use of reference or other listings in excess of the number of listings permitted without extra charge as set forth above, are needed for better identification in order to facilitate the Telephone Company's operations, such listings may be provided without charge.
11. No listing with or without charge, will be permitted where each listing is a repetition of any other listing furnished to the subscriber.
12. Additional name listings in excess of those permitted without extra charge and additional line matter, are furnished at rates hereinafter specified in Section E of this Section.  

Dual name listings may be provided for customers subscribing to residence service who share the same surname and reside at the same address, and for a person known by two first names. Such dual name listings may be the primary listing at no recurring charge for the addition of the second name to the listing. Dual name listings may also be provided as an additional listing at the customer's option at the regular additional listing rate.
13. A subscriber's listing upon his request may be omitted from the telephone directory, although such omission is discouraged. The Telephone Company will decline to complete connections with such subscriber's station except by call number and will not furnish the call number of such subscriber's station. In event the calling party states that the call is of an emergency nature, and depending upon the practices of the toll center for that exchange, the operator may take the caller's name and number, call the called party and explain the emergency so that the unlisted party may place a call back to the calling party.

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South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

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DIRECTORY LISTING (Cont'd)

B. Business Listings

1. Business listings consist of a name, a designation descriptive of the subscriber's business address, when available and the telephone number.
2. The primary listing is ordinarily the name of the individual, firm or corporation which contracts for the service or the name under which the business is regularly conducted, but when the service is contracted for by one party for the use of a second party, the primary listing may be the name of the second party. Additional listings may be provided as specified in B.6 following.
3. A trade name made up by adding a term such as Company, Agency, Shop, Works, etc., to the name of the commodity or service will not be accepted as a listing, unless the subscriber shows satisfactory evidence that he is authorized to do business under the trade name.
4. A designation consists of a word or phrase, abbreviated where necessary used to describe the general character of the subscriber's business. Designations will not be used where the name under which the subscriber is doing business is sufficient to indicate the character of the business.
5. Listings of clergymen, physicians, surgeons, dentists, veterinary surgeons, professors, government officials, etc. may for the purpose of identification, include abbreviated designations of titles. Also the title "Ms.", "Mrs." or "Miss" is permitted when requested by the subscriber. Degrees are permitted when they serve as a means of better identification. Titles and designations will be omitted when a degree is used which conveys adequate information.
6. Additional business listings may be furnished in the names of partners or members of the firm, if the subscriber or joint user is a partnership or firm; the names of officers of the corporation, if the subscriber or joint user is a corporation; and for any business establishment, the names of associates or employees of the subscriber or joint user. Business additional listings may also be the name of individuals, firms, or corporations which the subscriber or joint user owns, controls or is duly authorized to and actually does represent.

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General Manager

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DIRECTORY LISTING (Cont'd)

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C. Residence Listing

1. Residence listings consist of a name, address, where available and the telephone number.
2. The primary listing is ordinarily the name of the individual who contracts for the service, but where the service is contracted for by one party for the use of a second party, the primary listing may be the name of the second party. Additional listings may be provided as specified in C.4. following.
3. Listings of clergymen, physicians, surgeons, dentist, veterinary surgeons, professors, government officials, etc. may for the purpose of identification, include abbreviated designations of titles. Also "Ms", "Mrs." or "Miss" is permitted.
4. Additional residence listings may be furnished in the names of relatives, including those by marriage, domestic employees of the subscriber or other persons residing in the subscriber's house who are recognized as a part of the subscriber's domestic establishment.

D. Miscellaneous Listings

1. Indented listings are employed where a subscriber has more than one listing for service under the same name at one or more locations.

Examples:

Jones, A.B. atty.....555-4851  
Res.....555-3250

Standard Oil Co.  
Gen'l Ofc.....555-3751  
Dist. Mgr.....555-3347  
Dist Mgr Res.....555-7017

2. There is no charge for indented or caption listings. Names of individuals are not permitted in indented listings of this type.

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General Manager

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DIRECTORY LISTING (Cont'd)

D. Miscellaneous Listings (Cont'd)

3. Reference listings may be furnished to subscribers who change their name, absorb other business or subdivide their businesses and have authority to continue the use of the old names; and in other cases when in the judgment of the Telephone Company, they are considered necessary and are not intended for advertising purposes. Such listings are furnished at the regular rate for additional listings.

Example:

Northern Lumber Co.....See South Lumber Co.

E. Charges

1. Charges for listings begin with the date directory assistance records are posted and are payable in the same manner as are charges for exchange service. Directory assistance records are posted at the time an application for the listing is made or at the time of the directory delivery, as the subscriber may desire.
2. All listing charges are automatically discontinued upon the termination of Subscriber Line service. Charges for additional listings are also discontinued when, (a) the listed party dies; (b) when the listed party subscribes for similar exchange service; (c) when the listed party moves from the premises at which the exchange service is furnished. The minimum charge for additional listings is the amount of such charge for one full directory period.
3. The following monthly charges apply for additional listings and extra line matter in reference listings:  

Additional Listings.....	\$1.00
Extra Line Matter, Each Line.....	\$1.00
4. The Telephone Company reserves the right to reject additional listings when, in its judgment, such listings would tend to delay or impede the use of the service.

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201 South Pensacola Avenue  
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RAL SUBSCRIBER SERVICES

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DIRECTORY LISTING (Cont'd)

E. Charges (Cont'd)

5. Subscribers who ask that they not be listed in the telephone directory, impair the service of those who try to reach them by telephone and increase the cost of furnishing Directory Assistance Service.
- a. Non-Publish indicates the subscriber will not be listed in the telephone directory nor will his number be shown on the Directory Assistance files. The monthly charge for Non-Publish Service \$3.00, in addition to other applicable charges.
  - b. Service charges in Section A4. apply when changing to Non-Publish, or when changing a number at the subscriber's request.
  - c. Non-List indicates the subscriber will be listed in the directory assistance files, but will not have his number shown in the telephone directory. The monthly charge for Non-List Service is \$2.00
  - d. Non-Publish and Non-List charges do not apply to hearing and/or speech impaired.
6. The Telephone Company provides the customer with one copy of the telephone directory for each access line at no charge. Additional directories may be purchased by customers and non-customers upon request, subject to availability for the following fee:
- a. Atmore, Alabama telephone directory which includes Davisville and Walnut Hill, Florida listings.  

Additional Directory	\$3.50
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  - b. Molino, Florida telephone directory which includes Cantonment/Pensacola listings.  

Additional Directory	\$5.50
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  - c. Camden, Alabama telephone directory which includes Catherine, Vredenburgh and Thomaston listings.  

Additional Directory	\$2.50
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FRONTIER COMMUNICATIONS SERVICES  
Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
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DIRECTORY LISTING (Cont'd)

F. Directory Errors and Omissions

1. The Telephone Company's liability for damages arising from errors in or omissions of listings in its directories or directory assistance records for which no additional charge is made shall be limited to the amount of actual impairment of the subscriber's service and in no event shall exceed one-half the amount of the charge to the subscriber for Basic Local Exchange Service during the period covered by the directory or during the period that the directory assistance records remain in error after notice to the Telephone Company by the subscriber, or \$500.00, whichever is less.
2. For listings furnished at additional charge, the Telephone Company's liability shall not exceed the amount of such additional charge during the period covered by the directory or during the period that the directory assistance records remain in error after notice to the Telephone Company, by the subscriber.
3. The Telephone Company may discharge its liability for errors or omissions by abatement or refund, or by a combination of abatement and refund.

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General Manager

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Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

GENERAL SUBSCRIBER SERVICES

nc.

Florida PSC – Tariff No. 2  
Section A7.  
Original Contents Sheet 1

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Frontier Communications of the  
South, LLC  
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GENERAL SUBSCRIBER SERVICES

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UBLIC TELEPHONE SERVICE

A. General

1. Public Telephone Service is a single party exchange service furnished solely for connection with public telephone equipment not owned or provided by the Telephone Company. Public Telephone Service terminal equipment may be used with facilities furnished by the Telephone Company for telecommunication service as provided in this Tariff. In all such cases the Public Telephone Service equipment will be so constructed, maintained and operated as to work satisfactorily with the facilities furnished by the Telephone Company. Persons offering Public Telephone Service shall comply with all rules and regulations and requirements of the Florida Public Service.
2. Calls from a public telephone may be toll or local.
3. The Public Telephone provider shall be responsible for the installation, operation and maintenance of any telephones used in connection with this service.
4. The Public Telephone provider shall be responsible for the payment of a Trouble Location Charge for visits by a Telephone Company employee when a service difficulty or trouble report results from the use of public telephones.
5. The Public Telephone provider shall be responsible for payment of charges for all toll messages originating from or accepted at this type of service.
6. Public telephones must have the following operational characteristics:
  - a. Must be able to access local Directory Assistance at no charge without using a coin.
  - b. Must be able to access 911 Emergency Service, where available at no charge and without using a coin. When such instrument can only access Emergency Service by use of a dialing sequence other than 911 (i.e., Operator or "O"), the appropriate dialing sequence to access Emergency Service must be prominently displayed.
  - c. Must be able to access all locally available Long Distance Companies.

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FPSC Scan Verified 7/21/14

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
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PUBLIC TELEPHONE SERVICE (Cont'd)

A. General (Cont'd)

6. Public Telephones must have the following operational characteristics: (Cont'd)

- d. Must comply with applicable federal, state and local laws and regulations concerning the use of these telephones by disabled persons and the hearing impaired.
  - e. Must allow the completion of both local and long distance incoming calls, except at schools, hospitals, penal institutions, and other locations for which a specific exemption has been granted by the Florida Public Service Commission. The telephone number of each instrument must be displayed thereon.
  - f. Must display on each telephone used in connection with this service, the name of the owner of such instrument and the procedure for reporting service difficulties and obtaining customer refunds.
8. Instruments used to provide Public Telephone Service shall be equipped to return coins to the caller in the case of an incomplete call.

B. Rates

- 1. Service charges, as specified in this Tariff, apply in addition to other charges specified for Public Telephone Service.
- 2. Flat Rates as shown herein apply for public telephone access lines. When available, measured rates will apply.
- 3. The Public Telephone Providers may not charge users of the instrument for calls to local Directory Assistance, nor will such charges be applied to the Telephone Company.

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201 South Pensacola Avenue  
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LOCAL SUBSCRIBER SERVICES

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PUBLIC TELEPHONE SERVICE (Cont'd)

B. Rates (Cont'd)

4. The user charges for various types of calls are as follow:

- a. For 1+ intraLATA toll calls, the Frontier Communications of the South, Inc. time-of-day toll rate plus \$1.00;
- b. For 0+ and 0- intraLATA toll calls, the Frontier Communications of the South, Inc. time-of-day rate plus operator/calling card charges and a \$.25 set use fee;
- c. For 1+ interLATA toll calls, the applicable AT&T time-of-day toll rate plus up to \$1.00;
- d. For 0+ and 0- interLATA toll calls, the applicable AT&T time-of-day toll rate plus operator/calling card charges and a \$.25 set use fee (optional);
- e. For sent paid local calling up to \$.25;
- f. For 0+ and 0- local calls, up to \$.25 plus operator/calling card charges, and a \$.25 set use fee.

5. Monthly rates to the Public Telephone provider are as follows:

a. Flat Rate Services per month per line, including usage:

Walnut Hill	\$27.25
Molino	\$26.59

b. Measured Rate Service Not Available

c. Central Office Blocking and Operator Screening Services:

Public Telephone Providers may choose from the following options:

- (1.) Public Telephone Services:
  - Central Office Blocking \$3.00 per month per line
  - Operator Screening \$2.00 per month per line
- (2.) Business Services:
  - Central Office Blocking \$3.25 per month per line
  - Operator Screening \$2.00 per month per line

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General Manager

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Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

LOCAL SUBSCRIBER SERVICES

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PUBLIC TELEPHONE SERVICE (Cont'd)

C. Billing and Collection of Charges (Cont'd)

1. General (Cont'd)

e. Billing and Collection Service will be provided under the following conditions:

- (1.) The procedures utilized for the application of federal, state or local sales, use, excise, gross receipts or other taxes or tax-like fees to be imposed on a Public Telephone provider for Public Telephone Service applicable to its end user shall be mutually agreed to by the Telephone Company and the Public Telephone provider. When the Public Telephone provider is required to provide the Telephone Company with notification of tax changes or new taxes applicable to service provided by the Public Telephone provider or with any direction, information, or advice concerning performance of any tax related service, the Public Telephone provider will indemnify the Telephone Company and hold it harmless from and against liability or loss of whatever kind which may result from the Public Telephone providers' failure to comply with such requirements. Should any federal, state or local jurisdiction determine that sales, use, excise, gross receipts or any other taxes (including interest penalties and surcharges thereon) are due by the Public Telephone provider and the provider shall be liable for any such tax, interest, penalties and surcharges and the provider shall immediately reimburse the Telephone Company the amount of such tax, interest, penalties and surcharges paid by the Telephone Company.
- (2.) The Telephone Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Telephone Company facilities and equipment.
- (3.) The Telephone Company report of the number of toll and operator handled local messages completed from each Public Telephone will serve as the document upon which remittance will be made. In the event that tapes are lost or damaged, or if recording systems fail, the Telephone Company will estimate the volume of lost messages and associated charges based on previously known values. In such events the extent of the Telephone Company's liability for damages shall be limited to the granting of a corresponding credit adjustment to the amounts due to the Public Telephone provider to account for the unbillable revenue.

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General Manager

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South, LLC  
201 South Pensacola Avenue  
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GENERAL SUBSCRIBER SERVICES

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TELEPHONE SERVICE (Cont'd)

C. Billing and Collection of Charges (Cont'd)

1. General (Cont'd)

e. Billing and Collection Service will be provided under the following conditions  
(Cont'd)

- (4.) When the Telephone Company notifies the Public Telephone provider that due to an error, omission or incomplete data on the number of completed toll messages and associated charges that inaccurate data has been provided to the Public Telephone provider, the Telephone Company will make every reasonable effort to locate and/or recover accurate data. If data cannot be recovered, the extent of the Telephone Company's liability for damages shall be limited as set forth in (3.), preceding.
- (5.) In the absence of willful misconduct no liability for damages to the Public Telephone provider shall attach to the Telephone Company for its action or the conduct of its employees in providing Billing and Collection Service.
- (6.) The Telephone Company reserves the right to provide to the general public upon specific request, the complete address and telephone number of the Public Telephone provider in response to inquiries and comments referring to the Public Telephone provider's service.
- (7.) If service is disconnected, all remittance money due the Public Telephone provider may be credited or applied to the final bill issued for the recurring charges associated with this Tariff.

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General Manager

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Frontier Communications of the  
South, LLC  
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Atmore, Alabama 36502

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PUBLIC TELEPHONE SERVICE (Cont'd)

C. Billing and Collection of Charges (Cont'd)

2. Rates and Charges

a. Charges Applicable to the Public Telephone provider:

- (1.) A one time charge to establish Billing and Collection Service.

	Nonrecurring Charge
Each Line	<u>          </u> \$30.00

- (2.) The cost of billing and collection of the set use charge for Public Telephone providers is considered as part of the interconnection rates (Order No. 24101). Therefore, no additional charge applies to this service.

- (3.) Service Charges as covered in this Tariff for Business Individual Line Service are applicable.

- (4.) The factor used to adjust the provider's remittance check for adjustments and uncollectibles will be the percent Bad Debt and Adjustments to Total Current Billing from the Collection Report.

D. Violation of Tariff

1. Where a Public Telephone instrument is used and/or connected in violation of this Tariff, the Telephone Company will promptly notify the violator in writing of the violation and will take immediate action including the disconnection of service, as necessary.
2. A violator shall discontinue use of the telephone or correct the violation and shall notify the Telephone Company in writing immediately upon correction of the violation.
3. Failure of the violator to discontinue use or to correct a violation will result in the suspension of the service until such time as the violator has complied with the provisions of this Tariff and paid all charges that have arisen by virtue of violation.

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Frontier Communications of the  
South, LLC  
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RAL SUBSCRIBER SERVICES

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PUBLIC TELEPHONE SERVICE (Cont'd)

E. Coin Line Service

1. General

- a. Coin Line Service (CLS) is a standard dial tone first coin line for Customer Provided Public Telephones. This service will be provided from Central Offices where facilities are available.
- b. This service is provided subject to the requirements set forth in Section A7. and Section A3. of this Tariff.
- c. Features of the service are as follows:
  - (1.) Service will be provided in a two-way basis, except lines placed in correctional institutions, schools, hospitals and other locations for which a specific exemption has been granted by the Florida Public Service Commission. There will be no charge imposed for incoming calls.
  - (2.) Service will be provided on a dial tone first basis to enable end users to dial certain calls without requiring coin deposits, i.e., 911 Emergency Calls, local directory assistance, and non-sent paid calls.
  - (3.) Central Office blocking of 900 and 976 calls will be provided.
  - (4.) Operator Call Screening will be provided to alert operator and carrier systems that the call is originating from a CLS line and may require special handling and billing treatment.
  - (5.) Billed Number Screening will be provided to indicate in validation data bases that incoming collect and bill to third number calls are not to be billed to the line.
  - (6.) Coin Signaling (coin collect and coin return) will be provided by the network. Coin Collect is used when a call has been completed and Coin Return is used if a no answer or busy condition is encountered.

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General Manager

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Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

RAL SUBSCRIBER SERVICES

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PUBLIC TELEPHONE SERVICE (Cont'd)

E. Coin Line Service (Cont'd)

1. General (Cont'd)

c. Features of the service are as follows (Cont'd)

- (7.) Standard recorded announcements currently used with the Telephone Company's Public Telephone Service will be utilized with CLS.
- (8.) The Telephone Company's Operator System will handle 0-, 0+, and 1+ intraLATA toll calls and 0+ local calls from CLS lines. All 10xxxx 0+ dialed intraLATA toll calls will be routed to the dialed carrier.
- (9.) Currently, sent paid interLATA, interstate and international calls originating from Coin Line Service lines including, but not limited to 1+, 10xxxx 1+, 011+, 10xxxx011+, 950 1+ and 800 1+ access code calls, will be forwarded to AT&T for coin rating and completion. When other interexchange carriers provide sent paid service, 1+ presubscription interLATA calls will be permitted. Special billing/coin sharing arrangements between the CLS subscriber and their respective carriers will be the responsibility of the CLS subscriber.
- (10.) All 0+ interLATA calls will be routed to the CLS subscriber's presubscribed carrier.
- (11.) The Telephone Company shall not be liable for shortages of coins collected and deposited at the subscriber's equipment. The limit of the Telephone Company's liability for end user fraud of whatever nature occurring at or in association with the subscriber's equipment shall be governed by provisions of this Tariff and rule of regulation of the Florida Public Service Commission. In case of a conflict, the rule of regulation will prevail.
- (12.) Additional service features, such as those offered by the larger Local Exchange Companies, may be made available pursuant to the terms and conditions of Order No. PSC-93-0289-FOF-TL and Order No. PSC-94-1382A-FOF-TL of the Florida Public Service Commission. In the event an additional service feature is desired, the subscriber shall submit a written request for each such service feature to the company at: Frontier Communications of the South, Inc., 201 South Pensacola Avenue, Atmore, AL 36502.

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Frontier Communications of the South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

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PUBLIC TELEPHONE SERVICE (Cont'd)

E. Coin Line Service (Cont'd)

2. Rates and Charges

- a. The Coin Line Service will be provided on a flat rate basis until usage rate service is available. Flat rate service will be converted to measured service as it becomes available at no cost to the subscriber.

(1.) Flat Rate Service - Charges per Line	Monthly Rate
(a) Two-Way, per line	
Walnut Hill	\$27.25
Molino	\$26.59
(b) One-Way, per line	
Walnut Hill	\$27.25
Molino	\$26.59

- b. Sent paid local calls will be rated by the CLS subscriber's set.
- c. Operator handled sent paid local calls will be rated to the end user at the rate set forth in Section A7. plus the appropriate operator surcharge in Section A3. of this Tariff.
- d. Non-sent paid local calls will be rated to the end user at the rate set forth in Section A7. plus the appropriate operator surcharge in Section A3. plus the set use fee as provided in Section A7. of this Tariff.
- e. Sent paid intraLATA long distance calls will be rated to the end user at the long distance rate and the appropriate operator surcharge set forth in Section A18. of this Tariff. The CLS subscriber will be charged the applicable MTS long distance rate and appropriate operator surcharge set forth in Section A18. of this Tariff.
- f. Non-sent paid intraLATA toll calls will be rated to the end user at the long distance rate and the appropriate operator surcharge set forth in Section A18. of this Tariff plus the Set Use Fee as provided in Section A7. of this Tariff.

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Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

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PUBLIC TELEPHONE SERVICE (Cont'd)

E. Coin Line Service (Cont'd)

2. Rates and Charges (Cont'd)

- g. Touch-Tone Calling Service will be provided at no charge.
- h. The CLS subscriber will be charged for long distance Directory Assistance Service at the rate specified in Section A18. of this Tariff for Business Individual Line Service. The network will require a deposit be made by the end user unless charged to an alternate billing method.
- i. Service charges as covered in Section A4. of this Tariff are applicable.
- j. Listings in connection with CLS are furnished under the regulations specified in Section A6. of this Tariff for Telephone Company and Public Telephone Service.
- k. Suspension of service is not available unless the instrument is totally inaccessible to the general public on a temporary basis. In all cases, the decision to permit temporary suspension of service rests with the Telephone Company.
- l. When service is temporarily suspended at the subscriber's request, Service Charges as covered in Section A4. of this Tariff, a Restoration Charge will be charged for each telephone number restored.
- m. Rates for Verification and Emergency Interrupt Service are applicable. The network will require a deposit be made by the end user unless charged to an alternate billing method.

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Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

AL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A8.  
Original Contents Sheet 1

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Frontier Communications of the  
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201 South Pensacola Avenue  
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Frontier Communications of the  
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201 South Pensacola Avenue  
Atmore, Alabama 36502

GENERAL SUBSCRIBER SERVICES

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GENERAL SUBSCRIBER SERVICES

Frontier Communications of the  
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201 South Pensacola Avenue  
Atmore, Alabama 36502

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FOREIGN EXCHANGE SERVICE

A. General

1. Foreign Exchange Service is exchange service furnished to a subscriber from a Central Office to an exchange other than the one that normally serves the area in which the subscriber is located.
2. Foreign Exchange Service does not come within the Telephone Company's general undertaking, nor does the Telephone Company obligate itself to furnish such service generally, but will do so where facilities of such a character are available as will permit satisfactory telephone transmission and where the service is warranted by the circumstances involved.
3. Foreign Exchange Service may be provided only in connection with Private Branch Exchange Trunk lines and individual line business or residence service. The service will be furnished only at one location or premise for each channel of circuit.

B. Foreign Exchange Service will be furnished in compliance with the Tariff of the Bell System Company concerned or operating in the general area involved, or with the Tariff of AT&T Communications Company.

C. "800" type foreign exchange listings in the white pages of the telephone directory will be \$3.00 per month, billable and payable for the entire 12 month normal directory life at the time of publication or before. No free listings will be provided in the yellow pages on such FX listings. (I)

D. For the fixed Recurring rate element and the Non-Recurring charge associated with the interoffice channel between Exchange Telephone Company and Central Offices, fifty percent (50%) of each Telephone Company's rate will apply for each end of the interoffice channel provided. If the Telephone Company does not bill for either end of the interoffice channel, then the fixed Recurring charge and Non-Recurring charge shall not apply.

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LOCAL SUBSCRIBER SERVICES

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FOREIGN EXCHANGE SERVICE (Cont'd)

E. Rates and Charges

1. Basic Rate Elements

a. Local Channel

		<u>Monthly Rate</u>	<u>First</u>	<u>Nonrecurring Charge Additional</u>
(1.)	Primary	\$21.15	\$435.00	\$149.00
(2.)	Secondary	\$21.15	\$435.00	\$149.00

b. Interoffice Channel

		<u>Fixed Monthly Charge</u>	<u>Monthly Charge Per Mile</u>	<u>Nonrecurring Charge Per Channel</u>
(1.)	1 thru 8 miles	\$28.50	\$ 1.65	\$85.00
(2.)	9 thru 25 miles	\$28.50	\$ 1.60	\$85.00
(3.)	Over 25 miles	\$28.50	\$ 1.55	\$85.00

c. Bridging Equipment Charge

		<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(1.)	Per Local Channel Bridged	\$ 8.00	\$30.00

d. Exchange Access (Inward Flat Rate) Charge (Open End)

(1.)	Per Line	\$45.00	\$20.00
(2.)	A Service Ordering Charge as specified in Section A4 of this Tariff will be charged.		

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Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

GENERAL SUBSCRIBER SERVICES

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AL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A10.  
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Frontier Communications of the  
South, LLC  
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201 South Pensacola Avenue  
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LOCAL SUBSCRIBER SERVICES

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TRUNK HUNTING NUMBERS

- A. Trunk Hunting Numbers are consecutively numbered telephone numbers which may be utilized by subscribers having more than one Central Office line. These numbers function in such a manner that when the first of such numbers is dialed, that number will be rung if it is not busy. If it is busy, the second number will be rung if it is not busy, etc.
- B. Trunk Hunting Numbers may be utilized where more than one Central Office line is used by:
1. Business or residence, One party line subscribers.
  2. Key System subscribers.
  3. PBX subscribers.
- C. All charges, including both Local and Long Distance, are charged to the first number in the series, unless other special arrangements are made.
- D. Only the first number is ordinarily listed in the telephone directory. See also Section A6. in this Tariff.
- E. Charges for Trunk Hunting Numbers.
1. To subscribers with B-1 or R-1 service only:  
  
Each trunk hunting line used, in addition to the charges set forth in Section A2.  
\$2.25 per month
  2. To subscribers with Key System or PBX service:  
  
The use of Trunk Hunting Numbers is optional with the subscriber, and no additional charge applies to the use of such numbers.

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AL SUBSCRIBER SERVICES

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GENERAL SUBSCRIBER SERVICES

Frontier Communications of the  
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General Manager

Date Issued: October 4, 1999

Effective: \_\_\_\_\_

GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC  
 201 South Pensacola Avenue  
 Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
 Section A13  
 Twelfth Revised Contents Sheet 1  
 Canceling Eleventh Revised Contents Sheet 1

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(T)

\*the service offering is limited to all existing subscribers at their existing locations.

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Date Issued: June 29, 2011

GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC  
 201 South Pensacola Avenue  
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Florida PSC – Tariff No. 2  
 Section A13  
 Ninth Revised Contents Sheet 2  
 Superseding Eighth Revised Contents Sheet 2

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Frontier Communications of the South, LLC  
201 South Pensacola Avenue  
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Frontier Communications of the  
South, LLC  
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Atmore, Alabama 36502

AL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A13.  
Original Sheet 1

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MISCELLANEOUS SERVICE ARRANGEMENTS

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A. Custom Calling Services

1. Basic Feature Definitions

- a. Call Forwarding - This provides an arrangement for transferring incoming calls to another telephone number within the Local Area by dialing a code and the number of the service to which calls are being transferred.
- b. Call Forwarding Busy Line - This feature provides for calls terminating to a subscriber's busy directory number to be forwarded to another telephone number on a premise other than the provisioned premises.
- c. Call Forwarding Don't Answer - This feature provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer preselected interval to another telephone number.
- d. Three-Way Calling - This permits an existing call to be held and by dialing, a second telephone call can be established and added to the connection. Normal transmission performance quality cannot be guaranteed on all calls.
- e. Call Waiting - By means of a tone signal, a customer who is using his telephone is alerted when another caller is trying to reach his station. Call Waiting allows the first caller to be put on hold while the second call is answered.
- f. Cancel Call Waiting - This arrangement will allow a Call Waiting subscriber to disable the Call Waiting feature of their telephone for the duration of a telephone call. The subscriber dials a code prior to placing a call to temporarily disable the Call Waiting feature.
- g. Speed Calling 8 - This provides for the calling of a 7 or 10 digit telephone number by dialing an abbreviated code. This arrangement is available in an eight number capacity.
- h. Speed Calling 30 - This provides for the calling of a 7 or 10 digit telephone by dialing an abbreviated code. This arrangement is available in a thirty number capacity.
- i. Shared Speed Calling - This arrangement allows 2 or more subscribers to "share" a speed calling list by notifying the Telephone Company which other telephone numbers will be involved in this arrangement.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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Richard Burgess  
General Manager

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

A. Custom Calling Services (Cont'd)

1. Basic Feature Definitions (Cont'd)

- j. Call Transfer - This is an arrangement that enables a subscriber to receive or originate calls on their number and transfer that call to a second number. This is done by a switchhook of the receiver button and dialing the third party's number. The subscriber hangs up the phone leaving the two parties connected. Call Transfer can only be used in connection with individual line service and both lines must be served out of the same Central Office.
- k. Call Wake-Up - This is an arrangement by which a subscriber dials a 2-digit code that allows him to program a wake-up time by a 24 hour clock. The telephone will then ring back the subscriber at the preprogrammed time.
- l. Warm Line - This service places a call to a pre-selected number without the caller dialing any digits. The call is placed after the receiver is taken off the telephone set and a number is not dialed within a specified time. Warm line is particularly useful for elderly, handicapped or young people.
- m. Remote Access - Remote Access allows customer to activate and deactivate Call Forward from any access line remotely, rather than only from the base station.
- n. Automatic Off-Hook Dialing - This permits a customer to designate a pre-authorized telephone number, either the operator or any 7 digit number, which will be automatically connected when the customer goes off-hook with his telephone.
- o. Visual Message Waiting Indication - This feature allows the customer to receive a signal on the message waiting indicator lamp of the station set. Subscribers that wish to utilize this service must subscribe to a Voice-Mail Service and provide the Customer Premise Equipment (Lamp) needed to support this feature.
- p. Audible Message Waiting Indication - This feature allows the customer to receive an audible signal (Stutter Dial Tone) when they have a message. Subscribers that wish to utilize this service must subscribe to a Voice-Mail Service.

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GENERAL SUBSCRIBER SERVICES

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Florida PSC – Tariff No. 2  
Section A13  
First Revised Sheet 3  
Canceling Original Sheet 3

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

A. Custom Calling Services (Cont'd)

2. Advanced Feature Definitions

The Company does not assure the delivery or nondelivery of calling numbers or the accuracy or completeness in the name, number or other information delivered to the customer in conjunction with Call Return, Caller ID, Caller Identification Plus Name, Automatic Recall services and other similar services identified in this tariff. Some calls may not display name and/or number information and/or Automatic Recall may not be available for some calls, including but not limited to, those calls from callers who block their information, calls from or routed through certain Company and/or third party equipment or networks, and calls from certain types of customer provided equipment. The Company is not liable to the customer or any party for any error, omission, incomplete call or mistake associated with Call Return, Caller ID, Caller Identification Plus Name, Automatic Recall or other similar services identified in this tariff.

(N)  
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- a. Personal Ringing - Provides two or more different phone numbers and rings for a single telephone line. Used to distinguish incoming calls.
- b. Do Not Disturb (DND) - Allows a customer to prevent incoming calls from ringing their line by diverting them to a tone or recorded announcement (determined by Telephone Company Facility Specifications). A personal identification (PIN) is provided to the customer which will override the DND feature and allow the call to ring to the premises.
- c. Call Return - This feature enables a customer to place a call to the telephone number associated with the most recent call received whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call.  
  
If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process, the called line becomes idle, the customer is notified via a distinctive ring that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed.
- d. Call Block - This feature provides the customer the ability to prevent incoming calls from up to six different telephone numbers. A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive his call at this time.

Material preciously appearing on this page is found on Sheet 4

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Title: Supervisor Field Operations Support

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GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
Section A13  
First Revised Sheet 4  
Canceling Original Sheet 4

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

A. Custom Calling Features (Cont'd)

2. Advanced Feature Definitions (Cont'd)

e. Repeat Dialing - Repeat Dialing when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified via a distinctive ring that the network is ready to place the call. When a customer picks up the telephone, the call will automatically be placed.

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f. Caller Identification

(1.) Caller Identification (Caller ID) - Permits a customer to receive the calling party telephone number for calls placed to that customer, if the call is not placed from outside of the Caller ID area, through an operator or via a telephone credit card and provided the calling party has not activated the per call restrict options.

Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their telephone number to the called party through the Caller ID feature for that call by dialing the Caller ID restrict activation code.

\*\*Caller Identification Service is not available to new subscribers after May 6, 1997. The service remains available to current customers with Caller Identification until such time that they discontinue or upgrade to Caller Identification Plus Name.

(2.) Caller Identification Plus Name - Permits a customer to receive the calling name and telephone number for calls placed to that customer, if the call is not placed from outside of the Caller ID area, through an operator or via telephone credit card provided the calling party has not activated the per call restrict options and where technologically feasible.

Before placing an outgoing local telephone call, customers with per call restrict may designate their number to the called party through the Caller ID feature for that call by dialing the Caller ID restrict activation code.

Material on this page previously found on Sheet 3

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GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

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Florida PSC – Tariff No. 2  
Section A13.  
First Revised Sheet 5  
Canceling Original Sheet 5

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

A. Custom Calling Features (Cont'd)

2. Advance Feature Definitions (Cont'd)

- g. Anonymous Call Rejection (ACR) - Customers who do not wish to receive calls from callers that withhold their telephone number and name or other identifying information through per line or per call blocking can reject anonymous calls. Upon dialing a specific code, a Caller ID Name subscriber can automatically reject calls from customers who have chosen to block the passage of their telephone numbers and names on outgoing calls. The caller will receive an announcement that the customer is not accepting calls from callers who are blocking their telephone numbers and names. This feature can be activated by dialing “\*77” (1177 on rotary phones) and can be deactivated by dialing “\*87” (1187 on rotary phones). ACR is included with Caller ID Name only. (C)

A call can be completed to a Caller ID Name subscriber who has activated ACR by (1) placing the call through an operator, (2) placing the call with a telephone credit card or (3) placing the call after unblocking the telephone number and name.

- h. Call Waiting Deluxe - This feature allows a customer to control the treatment applied to incoming calls while the customer is off-hook on a call. It notifies the customer of an incoming call with the Call Waiting tone. The customer must subscribe to a Caller ID feature and Call Forward Don't Answer feature to use this feature.

- i. Call Selector - Call Selector provides a distinctive ringing pattern to the subscribing customer for up to six specific telephone numbers.

The customer creates a screening list of up to six telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern (short, long, short). Calls from telephone numbers not included on the screening list will produce a normal ring.

- j. Operator Call Screening - Operator Call Screening will be provided to alert operator and carrier systems that the call is originating from a CLS line and may require special handling and billing treatment.

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General Manager  
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201 South Pensacola Avenue  
Atmore, Alabama 36502

CENTRAL SUBSCRIBER SERVICES

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Florida PSC – Tariff No. 2  
Section A13.  
Original Sheet 6

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

A. Custom Calling Services (Cont'd)

2. Advanced Feature Definitions (Cont'd)

k. Preferred Call Forwarding - Preferred Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of up to six numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Preferred Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.

l. Toll Control with Pin - This optional feature allows the subscriber with Toll Restriction to place toll calls by using a feature access code and a special 1-7 digit PIN (Personal Identification Number). Incoming and local calls are not affected by this feature. When a toll call is attempted prior to dialing the feature access code and PIN, the call will not be completed.

To place a toll call, the subscriber dials the Toll Control access code (\*13 for touch-tone or 1113 for rotary), waits for a second dial tone, dials a PIN number (1-7 digits), dials “#” or waits for the critical time-out to occur (Usually 4-7 seconds), waits for a coded dial tone and then places the toll call. If the subscriber invokes the Toll Control with PIN, but places a local call, the local call will be completed. For Centrex subscribers, once the feature has been activated by dialing the access code, calls within the BG cannot be completed. Subsequent hookflashes which result in dial tones will default back to the BG dialing plan. Once the feature is invoked, the feature will remain active for the duration that the subscriber is off-hook. The subscriber will have a feature that allows additional toll calls to be made after hookflash. The feature access code and PIN would not be required to make additional toll calls.

Toll Control with PIN subscribers have the ability to change their PIN by dialing a PIN Change Access Code (\*12 for touch-tone or 1112 for rotary), the old PIN and then the new PIN. If the old PIN dialed does not match the stored PIN or if the new PIN is invalid, the subscriber will receive an equipment busy tone. The new PIN will not be updated unless the subscriber enters it correctly twice.

m. Priority Ringing - Priority Ringing is an incoming call management feature which will allow the subscriber to define a list of calling directory numbers that will provide the subscriber with special incoming call treatment. Any incoming calls on this list will be indicated by a distinctive ring. Any numbers which are not on the list or which cannot be identified will be given standard treatment.

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Frontier Communications of the South, LLC  
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Florida PSC – Tariff No. 2  
Section A13  
Third Revised Sheet 7  
Canceling Second Revised Sheet 7

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

A. Custom Calling Services (Cont'd)

2. Advanced Feature Definitions (Cont'd)

n. Special Call Acceptance - Special Call Acceptance allows a customer to select specified telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller that the customer is not accepting calls.

o. Telemarketing Control - This feature is used to inform callers that the subscriber with the Telemarketing Control feature does not want to receive telemarketing calls. When a calling party (where ANI is not available or is blocked for a calling party), attempts to terminate to a line with Telemarketing Control, the caller will receive a recorded announcement indicating that non-telemarketing callers must dial the digit "1" to complete the call. Once the "1" is dialed, the call is completed. If any other digit is entered other than "1" by the calling party, the calling party will receive a busy tone. Calls made to a Telemarketing Control subscriber by a calling party who also has Caller Identification (Caller ID) or Caller ID Plus Name will not be given the announcement, if the calling number can be displayed. This feature can be activated by dialing "\*78" ("1178" on rotary phones) and can be deactivated by dialing "\*79" ("1179" on rotary phones). Telemarketing Control is not available to customers who subscribe to the Do Not Disturb feature.

(N)  
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3. Usage Sensitive Feature Definitions

a. Call Tracing - Enables the customer to initiate an automatic trace of the last call received.

b. Three Way Calling - Enables the customer to establish a second telephone call and add the called party to the existing connection.

c. Call Forwarding – Enables the customer to forward incoming calls to another telephone number by dialing \*72 and the number to which calls are being forwarded to.

d. Call Waiting – Enables the customer to put a caller on hold while answering a second call. A customer is alerted by means of a tone signal when another caller is trying to reach them.

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GFNFRAL SUBSCRIBER SERVICES

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
Section A13  
First Revised Sheet 7.1  
Canceling Original Sheet 7.1

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

A. Custom Calling Services (Cont'd)

3. Usage Sensitive Feature Definitions (Cont'd)

- e. Call Return/Automatic Recall - This feature remembers the number of the last person who called, whether the call was answered or not, and allows the called party to return the call. If the line is busy, it will keep attempting until the call is completed for up to 30 minutes. The activation code is \*69. The user can press \*89 to deactivate the feature.
- f. Continuous Redial with Prompting - Enables the customer to dial a code to have their phone continuously attempt to redial a busy number. When the line is free, the customer will be alerted with a special ring, and a call will automatically be made. This feature can also be used to redial the last number called. The automatic prompting works as follows: when a called party's line is busy, a recorded announcement is played to inform the calling party that Continuous Redial is available. By entering the pre-defined acceptance code, the calling party activates the feature while still on-hook. The activation code is \*66. The user can press \*86 to deactivate.

4. General

- a. The services are limited to those areas served by Central Offices equipped for Custom Calling Services and are subject to the availability of facilities. Some of the Advanced Features utilize the network's ability to forward a calling number between the originating and terminating Central Offices. These features may only be used on calls originating and terminating in Central Offices with the technical capability to provide this service.
- b. Call Return is not available on operator handled calls. In connection with Call Return, the Telephone Company will deliver all numbers subject to technical limitations, including telephone numbers associated with Non-Published Listing Service.
- c. Upon activation of Call Tracing by the customer, the network automatically sends a message to the Telephone Company Security Department indicating the calling number, the time the trace was activated and in some locations, the time the offending call was received. The customer using this feature would be required to contact the Telephone Company for further action.

Customers utilizing Call Tracing will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted authorities upon proper request by them. The Telephone Company is not liable for damages if a trace attempt is not successful. Call Tracing is available on a usage basis only.

Material on this page previously found on Sheet 7.

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General Manager  
Effective: AUG 9 2002

Date Issued: July 10, 2002

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

A. Custom Calling Services (Cont'd)

4. General

- d. Customers subscribing to both Call Waiting and Call Selector will receive a distinctive waiting tone when a call is received from a telephone number on the Call Selector screening list while the line is in use.
- e. Customers of record when Caller ID or Caller ID Name service is initiated, and new customers which appear thereafter will be given free per call restrict.
- f. Use of the Caller ID or the Caller ID Name feature requires a telephone number display device designed for use with Caller ID or Caller ID Name. The Telephone Company is not responsible for obtaining, maintaining or repairing any such device except as it may separately agree in writing with a customer.

5. Limitations of Liability

- a. The Telephone Company will not be liable for any economic harm, personal injury, invasion of any right of privacy of any person or any other harm, loss or injury, caused or claimed to be caused directly or indirectly, by the Telephone Company's delivery or failure to deliver the telephone number of a calling

6. Rates

a. Rules and Regulations

- (1.) Rates may be reduced in varying amounts to the minimum rate.
- (2.) Rates may be increased in varying amounts to the maximum rate.
- (3.) The Telephone Company reserves the right to change the rates as described in (1.) and (2.) above, at any time upon 30 days notice to the Florida Public Service Commission. The rates for the service are shown in the Rate Section on file with the Florida Public Service Commission. A change affecting either the minimum or maximum levels will be made pursuant to standard Tariff filing procedures in accordance with the Rules and Regulations of the Florida Public Service Commission.
- (4.) A rate will not be changed unless it has been in effect for at least 30 days.
- (5.) Appropriate customer notification of rate changes will be made.

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Richard Burgett  
General Manager

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GENERAL SUBSCRIBER SERVICES

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South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
Section A13  
Third Revised Sheet 9  
Canceling Second Revised Sheet 9

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

A. Custom Calling Services (Cont'd)

6. Rates

b. Min and Max Ranges for Rates

	Monthly Rates			
	Residence		Business	
	Min	Max	Min	Max
(1.) <u>Basic Features</u>				
Call Waiting/Cancel Call Waiting	\$ .50	\$6.00	\$ .50	\$7.00
Three-Way Calling	\$ .50	\$6.00	\$ .50	\$7.00
Call Forwarding	\$ .50	\$6.00	\$ .50	\$7.00
Call Forward Busy/Don't Answer	\$ .50	\$6.00	\$ .50	\$7.00
Speed Calling (8 Code)	\$ .50	\$6.00	\$ .50	\$7.00
Speed Calling (30)	\$ .50	\$6.00	\$ .50	\$7.00
Call Transfer	\$ .50	\$6.00	\$ .50	\$7.00
Automatic Off-Hook Dialing	\$ .50	\$6.00	\$ .50	\$7.00
Call Wake-Up	\$ .50	\$6.00	\$ .50	\$7.00
Shared Speed Calling	\$ .50	\$6.00	\$ .50	\$7.00
Warm Line	\$ .50	\$6.00	\$ .50	\$7.00
Remote Access-Call Forward Var.	\$ .50	\$6.00	\$ .50	\$7.00
Visual Message Waiting Indication	\$ .30	\$6.00	\$ .30	\$7.00
Audible Message Waiting Indication	\$ .30	\$6.00	\$ .30	\$7.00
(2.) <u>Advanced Features</u>				
Do Not Disturb	\$ .50	\$10.00	\$ .50	\$10.00
Personal Ringing	\$ .50	\$10.00	\$ .50	\$10.00
** Caller ID	\$ .50	\$10.00	N/A	N/A
Caller ID Name	\$ .50	\$11.00	\$ .50	\$11.00
Call Return	\$ .50	\$10.00	\$ .50	\$10.00
Repeat Dialing	\$ .50	\$10.00	\$ .50	\$10.00
Call Selector	\$ .50	\$10.00	\$ .50	\$10.00
Preferred Call Forwarding	\$ .50	\$10.00	\$ .50	\$10.00
Call Block	\$ .50	\$10.00	\$ .50	\$10.00
Operator Call Screening	N/A	N/A	\$ .50	\$10.00
Anonymous Call Rejection	\$ .00	\$00.00	\$ .00	\$00.00
Toll Control with PIN	\$ .50	\$10.00	\$ .50	\$10.00
Priority Ringing	\$ .50	\$10.00	\$ .50	\$10.00
Special Call Acceptance	\$ .50	\$10.00	\$ .50	\$10.00
Call Waiting Deluxe	\$ .50	\$10.00	\$ .50	\$10.00
Telemarketing Control	\$ .50	\$10.00	\$ .50	\$10.00 (N)

\*\* Caller ID Service is not available to new subscribers after May 6, 1997. The service remains available to current customers with Caller ID until such time that they discontinue service or upgrade to Caller ID Name.

Issued By: Richard Burgess,  
General Manager

Date Issued: July 10, 2002

Effective: AUG 9 2002

**GENERAL SUBSCRIBER SERVICES**

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
Section A13.  
Third Revised Sheet 10  
Canceling Second Revised Sheet 10

**MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)**

**A. Custom Calling Services (Cont'd)**

**6. Rates**

**b. Min and Max Ranges for Rates (Cont'd)**

	<u>Per Activation Rates</u>			
	<u>Residence</u>		<u>Business</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
<b>(3.) <u>Usage Sensitive Features</u></b>				
Call Tracing*	\$ .50	\$ 4.00	\$ .50	\$ 4.00
Three Way Calling*	\$ .50	\$ 4.00	\$ .50	\$ 4.00
Call Forwarding*	\$ .50	\$ 4.00	\$ .50	\$ 4.00
Call Waiting*	\$ .50	\$ 4.00	\$ .50	\$ 4.00
Call Return/Automatic Redial*	\$ .50	\$ 4.00	\$ .50	\$ 4.00
Continuous Redial with Prompting*	\$ .50	\$ 4.00	\$ .50	\$ 4.00

\* per activation

- (a.) There is no connection charge associated with the initial connection of Usage Sensitive Features. However, applicable service order charges will apply to subsequent connections.
- (b.) Charges apply for successful activation only.
- (c.) The monthly maximum for usage sensitive features, except for call Tracing, is \$10.00.
- (d.) The monthly maximum for Call Tracing is \$24.00

(C)  
(C)  
(N)

Issued By: **Richard Burgess,  
General Manager**

Date Issued: October 20, 2000

Effective: **JAN 1 0 2001**

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

A. Custom Calling Services (Cont'd)

6. Rates (Cont'd)

b. Min and Max Ranges for Rates (Cont'd)

(4.) Feature Packages (Cont'd)

(b.) Feature Packages Descriptions

These feature packages include Custom Calling Features and Voice Mail products at a special package rate.

(i.) Total Package\*\*  
Caller ID Name  
Anonymous Call Rejection  
Call Forward  
Call Waiting Deluxe  
Voice Mail (10 Message)  
Repeat Dialing (\*66)  
Message Waiting Indication  
Speed Calling 8  
Three Way Calling  
Maestro 1500CW Rental

(ii.) Super Package\*\*\*  
Caller ID Name  
Anonymous Call Rejection  
Voice Mail  
Message Waiting Indication  
2 CCF of Choice\*  
Maestro 1500CW Rental

\* Applicable CCF of Choice  
Call Waiting  
Speed Calling 8  
Speed Calling 30  
Three Way Calling

\*\* Total Package is not available to new subscribers after April 10, 1998. The package remains available to current subscribers with the Total Package until such time that they discontinue the package.

\*\*\*Super Package is not available to new subscribers after July 15, 1998. The package remains available to current subscribers with the Super Package until such time that they discontinue the package.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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Issued By: Richard Burgess  
General Manager

Date Issued: October 4, 1999

Effective: \_\_\_\_\_

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

AL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A13.  
Original Sheet 12

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

A. Custom Calling Services (Cont'd)

6. Rates (Cont'd)

b. Min and Max Ranges for Rates (Cont'd)

(4.) Feature Packages (Cont'd)

(b.) Feature Packages Descriptions (Cont'd)

(iii.) Frontier Freedom Pack

Caller ID Name  
Call Return  
Call Forward  
Call Waiting Deluxe  
Repeat Dialing (\*66)  
Message Waiting Indication  
Speed Calling 8  
Three Way Calling

(iv.) Frontier Savers Pack

Caller ID Name  
2 Custom Calling Features of Choice\*

\*Applicable Custom Calling Features  
Call Return  
Repeat Dialing  
Call Waiting  
Call Forward  
Speed Calling 8  
Three Way Calling

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

Issued By: Richard Burgess,  
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OCT 30 1999

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GENERAL SUBSCRIBER SERVICES

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
Section A13  
Third Revised Sheet 13  
Canceling Second Revised Sheet 13

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

A. Custom Calling Services (Cont'd)

6. Rates (Cont'd)

b. Min and Max Ranges for Rates (Cont'd)

(4.) Feature Packages (Cont'd)

(b.) Feature Packages Descriptions (Cont'd)

(v.) Frontier Choices Package

The Frontier Choices package is a feature package available to residential and business customers. A customer may select an unlimited number of compatible services or features from the list following. Customers may add or delete features from this package at no additional charge.

Call Wait/Cancel Call Wait

Call Forwarding

Call Forward Busy/Don't Answer

Remote Access Call Forward Variable

Speed Calling 8

Speed Calling 30

Caller ID Name

Anonymous Call Rejection

Call Return

Repeat Dialing

Priority Ringing

Preferred Call Forwarding

Special Call Acceptance

Call Block

Message Waiting Indication

Telemarketing Control

(C)

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Issued By: Richard Burgess  
General Manager

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Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

AL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A13  
Original Sheet 13.1

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

A. Custom Calling Services (Cont'd)

6. Rates (Cont'd)

b. Min and Max Ranges for Rates (Cont'd)

(4.) Feature Packages (Cont'd)

(b.) Feature Packages Descriptions (Cont'd)

(vi.) Frontier Feature5 Package

The Frontier Feature5 Package is a feature package available to small business customers where technically feasible. Customers may change Custom Calling features offered in this package at no additional charge.

Constant Features:

Caller ID Name  
Call Forwarding

Choice of 3 Custom Calling features from the following:

Call Wait/Cancel Call Wait  
Three-Way Calling  
Speed Calling 8  
Call Return  
Repeat Dialing  
Call Transfer

(N)

(N)

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Issued By: Richard Burgess  
General Manager

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**GENERAL SUBSCRIBER SERVICES**

Frontier Communications of the South, LLC  
 201 South Pensacola Avenue  
 Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
 Section A13  
 First Revised Sheet 13.2  
 Superseding Original Sheet 13.2

**MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)**

		<u>Monthly Rates</u>			
		<u>Residence</u>		<u>Business</u>	
		<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>
(5.)	<u>Feature Packages</u>				
	(a.) Min and Max Ranges				
	Total Package	\$ .50	\$25.00	\$ .50	\$25.00
	Super Package	\$ .50	\$25.00	\$ .50	\$25.00
	Frontier Freedom Pack	\$ .50	\$25.00	N/A	N/A
	Frontier Choices	\$ .50	\$25.00	\$ .50	\$25.00
	Frontier Feature5 Package	N/A	N/A	\$ .50	\$25.00

(D)

Issued By: Cereal Daniel  
 Supervisor, Field Operations Support

Date Issued: October 16, 2007

Effective: \_\_\_\_\_

**GENERAL SUBSCRIBER SERVICES**

Frontier Communications of the South, LLC  
 201 South Pensacola Avenue  
 Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
 Section A13  
 Seventh Revised Sheet 14  
 Canceling Sixth Revised Sheet 14

**MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)**

**A. Custom Calling Services (Cont'd)**

**6. Rates (Cont'd)**

**c. Actual Rates**

**(1.) Rates per Line:**

<u>Basic Features</u>	<u>Monthly Rates</u>						<u>USOC</u>	
	<u>Residence</u>			<u>Business</u>				
	<u>Min.</u>	<u>Max.</u>	<u>Actual</u>	<u>Min.</u>	<u>Max.</u>	<u>Actual</u>		
Call Wait/Cancel Call Wait	\$.50	\$6.00	\$4.20	\$.50	\$7.00	\$4.20	(CW)	(I)
Three-Way Calling	.50	6.00	4.20	.50	7.00	4.20	(3WC)	
Call Forwarding	.50	6.00	3.15	.50	7.00	3.15	(CF)	
Call Forward Busy/Don't Answer	.50	6.00	3.15	.50	7.00	3.15	(CFBSY CFNAN)	
Speed Calling (8)	.50	6.00	3.15	.50	7.00	3.15	(SC8)	
Speed Calling (30)	.50	6.00	3.15	.50	7.00	3.15	(SC30)	(I)
Call Transfer	.50	6.00	3.00	.50	7.00	3.00	(TRANS)	
Auto Off-Hook Dialing	.50	6.00	3.00	.50	7.00	3.00	(AOD)	
Call Wake-Up	.50	6.00	3.00	.50	7.00	3.00	(CWUP)	
Shared Speed Calling	.50	6.00	3.00	.50	7.00	3.00	(SSC)	
Warm Line	.50	6.00	3.00	.50	7.00	3.00	(WARM)	
Remote Access- Call Frwd Var.	.50	6.00	3.15	.50	7.00	3.15	(RCF)	(I)
Visual Message Waiting Indication	.30	6.00	.50	.30	7.00	.50	(MWVI)	
Audible Message Waiting Indication	.30	6.00	.50	.30	7.00	.50	(STUTR)	
<u>Advanced Features</u>								
Do Not Disturb	.50	10.00	3.25	.50	10.00	3.25	(DND)	
Personal Ringing	.50	10.00	3.41	.50	10.00	3.41	(PR)	(I)
** Caller ID	.50	10.00	6.30	N/A	N/A	N/A	(CLID)	
Caller ID Name	.50	11.00	7.88	.50	11.00	8.93	(CLDN)	
Call Return	.50	10.00	4.20	.50	10.00	5.25	(CRET)	(I)
Repeat Dialing	.50	10.00	4.20	.50	10.00	5.25	(RD)	
Call Selector	.50	10.00	3.25	.50	10.00	3.25	(CS)	
Preferred Call Forwarding	.50	10.00	3.41	.50	10.00	3.41	(PCF)	(I)
Call Block	.50	10.00	3.41	.50	10.00	3.41	(CREJ)	(I)
Operator Call Screening	N/A	N/A	N/A	.50	10.00	2.00		
Anonymous Call Rejection	.00	00.00	0.00	.00	00.00	0.00	(ACR)	
Toll Control with PIN	.50	10.00	3.00	.50	10.00	3.00	(TCWP)	
Priority Ringing	.50	10.00	3.25	.50	10.00	3.25	(SELRG)	
Special Call Acceptance	.50	10.00	3.41	.50	10.00	3.41	(SCA)	
Call Waiting Deluxe	.50	10.00	3.50	.50	10.00	3.50	(CWDL)	(I)
Telemarketing Control	.50	10.00	3.41	.50	10.00	3.41	(TCRL)	(I)

\*\* Caller ID Service is not available to new subscribers after May 6, 1997. The service remains available to current customers with Caller ID until such time that they discontinue service or upgrade to Caller ID Name.

Issued By: Cereal Daniel  
 Supervisor, Field Operations Support  
 Effective: JUN 27 2008

Date Issued: May 28, 2008

**GENERAL SUBSCRIBER SERVICES**

Frontier Communications of the South, LLC  
 201 South Pensacola Avenue  
 Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
 Section A13  
 Eighth Revised Sheet 15  
 Canceling Seventh Revised Sheet 15

**MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)**

A. Custom Calling Services (Cont'd)

6. Rates (Cont'd)

c. Actual Rates (Cont'd)

(1.) Rates per Line (Cont'd)

	Per Activation Rates						
	Residence			Business			USOC
	Min.	Max.	Actual	Min.	Max.	Actual	
<u>Usage Sensitive Features</u>							
Call Tracing*	\$ .50	\$ 4.00	\$ 4.00	\$ .50	\$ 4.00	\$ 4.00	(CT)
Three Way Calling*	\$ .50	\$ 4.00	\$ .75	\$ .50	\$ 4.00	\$ .75	(3WCA)
Call Forwarding *	\$ .50	\$ 4.00	\$ .75	\$ .50	\$ 4.00	\$ .75	(CFA)
Call Waiting*	\$ .50	\$ 4.00	\$ .75	\$ .50	\$ 4.00	\$ .75	(CWA)
Call Return/Automatic Recall*	\$ .50	\$ 4.00	\$ .99	\$ .50	\$ 4.00	\$ .99	(CRETA) (I)
Continuous Redial with Prompting*	\$ .50	\$ 4.00	\$ .99	\$ .50	\$ 4.00	\$ .99	(CRDLA) (I)

\*per activation

(2.) Multiple Custom Calling Feature Rates

(a.) Feature Packages

	Monthly Rate						
	Residence			Business			
	Min.	Max.	Actual	Min.	Max.	Actual	
Total Package **	\$ .50	\$ 25.00	\$ 14.95	\$ .50	\$ 25.00	\$ 17.95	(TOTAL)
ii. Super Package***	\$ .50	\$ 25.00	\$ 9.95	\$ .50	\$ 25.00	\$ 12.95	(SPK2)
iii. Frontier Freedom Pack	\$ .50	\$ 25.00	\$ 15.50	N/A			(FFP1)
iv. Frontier Savers Pack	\$ .50	\$ 25.00	\$ 9.95	N/A			(SAVEP)
v. Frontier Choices Package	\$ .50	\$ 25.00	\$ 17.95	\$ .50	\$ 25.00	\$ 17.95	(CHOIC)
vi. Frontier Feature5 Package	N/A	N/A	N/A	\$ .50	\$ 25.00	\$ 11.95	(5PACB)

\*\* Total Package is not available to new subscribers after April 10, 1998. The package remains available to current customers with Total Package until such time that they discontinue the package.

\*\*\* Super Package is not available to new subscribers after July 15, 1998. The package remains available to current customers with the Super Package until such time that they discontinue the package.

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 Supervisor, Field Operations Support  
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Date Issued: May 28, 2008

GENERAL SUBSCRIBER SERVICES

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
Section A13.  
Original Sheet 16

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

A. Custom Calling Services (Cont'd)

7. Demonstration Period

a. General

- (1.) The Demonstration Period gives the Telephone Company the option of waiving Recurring Charges, Nonrecurring Charges, or both, in order to promote the sale of Custom Calling Services.

b. Regulations

- (1.) Individual promotional periods will not exceed 90 days.
- (2.) Within a promotional period, individual line subscribers may be offered the use of the features through a free trial program of up to 60 days. The purpose of this offering is to acquaint subscribers with the benefits of these features. If at the conclusion of the free trial program, the subscriber elects to retain any or all of the features, rates specified in 6.c., preceding will apply from the date the service was permanently established. Features which the subscriber does not elect to retain will be discontinued and no charge will apply. Installations or Service Charges for this initial installation may not apply. A subscriber can take advantage of this offer only once within the same serving Central Office.
- (3.) Appropriate notification of waived charges will be made to eligible customers.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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Issued By: Richard Burgess,  
General Manager

Date Issued: October 4, 1999

Effective: \_\_\_\_\_

GENERAL SUBSCRIBER SERVICES

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
Section A13.  
Original Sheet 17

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

B. Remote Call Forwarding

1. General

Remote Call Forwarding Service (RCF) provides automatic forwarding of all incoming calls placed to a RCF seven digit number in one exchange to a terminating telephone number in another exchange.

2. Regulations

- a. Remote Call Forwarding is available only in exchanges served by suitably equipped Central Offices to the extent that existing facilities are available.
- b. Remote Call Forwarding is not offered where the terminating telephone service is Public Telephone Service.
- c. The Telephone Company will not provide identification of the originating telephone number to the Remote Call Forwarding customer.
- d. No assurance can be given that transmission will be fully satisfactory during operation of Remote Call Forwarding.
- e. Remote Call Forwarding is furnished upon condition that the customer contract for adequate RCF or terminating facilities to permit the use of the service without impairment, disruption or deterioration of the quality of other telephone service. If in the opinion of the Telephone Company, additional RCF service or terminating facilities are needed, the customer will be required to subscribe to additional RCF service or facilities. Should the customer refuse to subscribe to adequate RCF or terminating facilities, the RCF service is subject to termination.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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GENERAL SUBSCRIBER SERVICES

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
Section A13.  
Original Sheet 18

US SERVICE ARRANGEMENTS (Cont'd)

B. Remote Call Forwarding (Cont'd)

3. Rates and Charges

The following rates and charges are in addition to the rates and charges for the terminating service and equipment and the appropriate Deposit Charges found in Section A2.

	<u>Monthly Rates</u>	<u>USOC</u>
1. Remote Call Forwarding	\$14.00	(FIXCF)
2. Message Charges		
a. Between the Remote Call Forwarding number and the terminating telephone number, the Remote Call Forwarding customer is charged the established directly dialed station-to-station message toll rate.		
b. In addition, these charges apply to person-to-person and collect calls made to the RCF number even though such calls might not be accepted at the answering location. This provision is necessary because such calls cannot be distinguished from paid toll calls or from local calls by the RCF equipment.		

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

GENERAL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A13.  
Original Sheet 19

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

C. Trap and Trace Service

1. General

Trap and Trace Service is the service of attempting to trace and identify at the request of the end user, the source of origin of annoyance type telephone calls.

2. Regulations

- a. The customer should contact the serving law enforcement agency and advise them to give Frontier Communications of the South, Inc. verbal or written authorization to furnish information concerning annoyance calls.
- b. When Trap and Trace Service has been set, the Network and Service Department personnel will advise the end user. At this time, the end user will be instructed in the method to follow when an annoyance call is received and that their telephone line may be inoperative during periods when a call is "trapped" and being held for trace. The end user will also be advised any information gathered as a result of the Trap and Trace Service will be released only to the Law Enforcement Officer.
- c. The Telephone Company will allow Trap and Trace Service to remain in place for a period of five days, provided Central Office identification equipment is available. Requests made for periods longer than that will be treated as a permanent Trap and Trace Service and subject to the availability of facilities, may be charged for on a Special Assembly basis.
- d. The Telephone Company does not guarantee successful call trace results however, subscribers will be given the option of changing telephone numbers at a no additional charge if the trace is unsuccessful. If it is determined that an individual end user is abusing the service by requesting traps and not following up on successful traces, the Telephone Company will charge the applicable Tariffed rate for a Number Change.
- e. The Telephone Company will not be liable for any damages or injuries of any kind to property or to any individuals which may, in any manner result from the provision of this service or from any mistakes, interruptions, delays or errors by the Telephone Company in connection with the Trap and Trace Service.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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General Manager

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OCT 30 1999

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

GENERAL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A13.  
Original Sheet 20

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

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D. Call Screening

1. General Regulations

- a. Call Screening is a service which enables customers to restrict certain types of outgoing calls from being placed over their exchange lines/trunks. This capability is provided only by means of recorded announcement restriction. It is available to basic exchange customers with individual Residence Lines or Business Service or PBX trunks.
- b. Call Screening is furnished only from Central Offices equipped to provide this service and where facilities permit.
- c. Subscribing to Call Screening does not relieve customers of responsibility for calls charged to their numbers.
- d. Customers who subscribe to Call Screening which restricts operator access are required to place Telephone Company provided stickers on each restricted telephone indicating the operator cannot be reached. In addition, it is the responsibility of the customer to notify all user's of their service that an operator cannot be reached.
- e. The Telephone Company shall not be liable to any person for damages of any nature or kind arising out of or resulting from or in connection with the provision of this service including without limitation, the inability of station users to access the operator for any purpose or any other restricted codes.
- f. Call Screening does not provide restriction of non-chargeable calls to Telephone Company numbers such as Repair Service, Public Service Emergency Numbers (911), or 1+800 calling.
- g. Codes that can be screened are 1+, 0-, 0+, 00-, (1+/0+, 411, 976, NPA 900, IDDD 01+, IDDD 011+).

2. Rates

The following rates are in addition to all other applicable charges.

Recurring Rate	\$1.50
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The recurring rate does not apply to 900, 900-976 screening.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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General Manager

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GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
Section A13  
First Revised Sheet 21  
Canceling Original Sheet 21

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E. Abbreviated Dialing - N11 Service

1. General

- a. N11 service is a three-digit dialing arrangement available in specified areas with Frontier Communications of the South, Inc. recording and rating the call for delivery of general information via voice grade facilities. The N11 subscriber may apply a charge to the end user within the N11 subscriber's Local Calling Area (LCA) for services delivered in response to calls to an N11 Number. The Telephone Company will record and rate these calls on behalf of the N11 subscriber.
- b. The LCA of N11 Service Subscriber will be the basic LCA as defined in Section A2. of this Tariff as facilities permit.
- c. N11 is limited to the following six dialing codes only: 211, 311, 511, 611, 711 and 811, where the service is available. 711 is assigned to the Florida Telecommunications Relay Service.
- d. Only one N11 number will be assigned to a N11 subscriber or their affiliates, per Local Calling Area.
- e. An "affiliate" of an N11 subscriber is an entity that directly or indirectly through one or more intermediaries controls, is controlled by or is under common control with the N11 subscriber. There term "control" (including the terms "controlling", "controlled by" and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through ownership of voting securities, by contract or otherwise.
- f. If the Telephone Company provides billing on behalf of the subscriber, the rules and regulations for Billing and Collection Services as defined in this Tariff and in this Section are applicable.
- g. N11 Service is provided in the Telephone Company's territory only. To provide access to a N11 number to end users in any other Telephone Company territory within the LCA, the N11 subscriber must make appropriate arrangements with the Telephone Company serving that territory.

(N)  
(N)

(D)  
(D)

Issued By: Richard Burgess,  
General Manager

Date Issued: August 6, 2001

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Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

AL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A13.  
Original Sheet 22

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E. Abbreviated Dialing - N11 Service (Cont'd)

1. General (Cont'd)

- h. This service is furnished subject to the availability of N11 numbers.
- i. Calls to a disconnected N11 number will be routed to intercept of the announcement facilities for a maximum of 60 days, from the date of disconnection. The announcement provided may refer the caller to another telephone number.
- j. Directory listings may be provided for N11 Service at the rates and regulations specified in Section A6. of this Tariff. The phrase "Charges Will Apply" will be included in the N11 Service listing at no additional charge.
- k. Local measured or message rate charges (if applicable) will be collected from end users subscribing to these services, for calls to an N11 number as facilities permit, in addition to the charge applied on behalf of the N11 subscriber.
- l. N11 Service is not available from the following classes of service:
  - (1.) Public Telephones
  - (2.) Hotel/Motel/Hospital Service
  - (3.) 1+, 0+, 0- (credit card, third party billing, collect calls)
  - (4.) Inmate Service
  - (5.) 10xxx or 101xxxx
  - (6.) Cellular-Type 2A
- m. N11 Service is not available to the following classes of service:
  - (1.) Operator assisted calls to an N11 subscriber will not be completed.
- n. N11 Service will not provide calling number information in real time to the N11 subscriber. If the N11 subscriber needs this type of information, the N11 subscriber must subscribe to a compatible Calling Number Identification Service, as available.
- o. The N11 subscriber is prohibited from selling or transferring their N11 number to any entity either directly or indirectly.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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Issued By: Richard Burgess  
General Manager  
OCT 20 1999

Date Issued: October 4, 1999

Effective: \_\_\_\_\_

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

GENERAL SUBSCRIBER SERVICES

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E. Abbreviated Dialing - N11 Service (Cont'd)

1. General (Cont'd)

- p. If an N11 subscriber becomes an affiliate of or is acquired by another N11 subscriber through merger, acquisition or otherwise then the affiliated subscribers must surrender all, but one N11 number within 90 days of the merger or acquisition.
- q. If LCAs are merged and an N11 number exists in both areas, the N11 subscriber who established the N11 Service first in time will be entitled to retain the N11 Service in the merged LCA.
- r. N11 Service will be provided within a maximum of 30 days after the customer's request for service has been processed in order to allow the Telephone Company sufficient time for provisioning.
- s. The N11 subscriber must comply with any or all rules pertaining to N11 service, adopted by the FCC in Rule Making Proceeding (CC Docket 92-105).
- t. The N11 subscriber is prohibited from providing programming which involves live group interaction, such as "GAB", chat lines, or similar type programs where the primary purpose is for callers to interact with one another.
- u. N11 Service will be provided only to those customers approved by the Florida Public Service Commission (FLPSC).
- v. The Tariff will remain effective until or unless modified or removed by the Telephone Company or the Florida Public Service Commission.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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Issued By: **OCT 9 4 1999**  
Richard E. Breda  
General Manager

Date Issued: October 4, 1999

Effective: \_\_\_\_\_

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

LOCAL SUBSCRIBER SERVICES

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E. Abbreviated Dialing - N11 Service (Cont'd)

2. Conditions and Requirements

- a. Requests for N11 Service will be accepted at a time beginning on the third business day after the availability of N11 service in a Local Calling Area is publicly announced by the Telephone Company. These requests will be accepted for a period of 60 days. An earnest money deposit must be included with the written request for N11 Service. This deposit should be in the form of a certified or cashiers check in the amount of the Non-Recurring Charge for N11 Service establishment in the Basic Local Calling Area for which the customer is requesting service. The earnest money deposit will be held until the end of the 60-day request period. If the customer is assigned N11 service number, the deposit will be applied to the customer's charges for establishing N11 Service. If the customer is not assigned a N11 Service number, the check will be returned to the customer. The Telephone Company will not pay interest on the earnest money deposit.

Assignment of N11 service codes will be conducted on a first in time basis, unless the number of requests received exceeds the number of available N11 codes. In the latter case, N11 numbers will be assigned on a lottery basis unless otherwise ordered by the Florida Public Service Commission. On the third business day after the 60-day request period has ended, N11 codes will be assigned and if necessary, a lottery will be conducted. The lottery will be conducted by an independent third party.

If a lottery is conducted, all customers who requested the codes during the 60-day request period will be automatically entered in the lottery and each will have an equal opportunity to be assigned a code through this lottery process. The lottery will be conducted by randomly selecting and listing in order of selection all of the customers entered in the lottery. The first five names selected will be assigned an N11 number. The remaining customers names will be entered on a waiting list in the order of selection in the lottery. This waiting list will determine the order in which customers will be entitled to receive surrendered, disconnected and/or new N11 codes as they become available.

Requests for an N11 number after the 60-day request period will be added to the waiting list in the order in which the requests are received.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

Issued By: **OCT 3 0 1999**  
Richard Burgess  
General Manager

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Effective: \_\_\_\_\_

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

AL SUBSCRIBER SERVICES

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E. Abbreviated Dialing - N11 Service (Cont'd)

2. Conditions and Requirements (Cont'd)

- b. The N11 subscriber has 90 days from the date of number assignment to establish service or decide to discontinue service. The Non-Recurring Charge will not be refunded to the subscriber if the service has already been provisioned.
- c. A Minimum Usage Charge as shown in Part E.4.b.(4.) of this Section will be billed to a subscriber after the N11 number has been in effect for six months if the total usage charges for a billing period falls below this Minimum Usage Charge.

The transfer of a N11 number to an affiliated whether through a merger, acquisition or otherwise will not restart the six months during which the Minimum Usage Charge does not apply.

- d. Use of N11 Service is subject to possible recall by the NANP (North American Numbering Plan) Administrator for national use. The N11 subscriber must prior to the provisioning of service, sign a written acknowledgment of this condition and an agreement to return the N11 code within six months of receiving a written notice of such a recall from the Telephone Company and abide by any subsequent rules as identified by the FCC in CC Docket 92-105, regarding the use and return of N11 codes.

If the recall is effected by the NANP administrator, the Telephone Company will work with the N11 subscriber affected to transfer their service arrangements if technically and economically feasible, to another abbreviated dialing arrangement and if not feasible, to a seven-digit dialing arrangement within the six month notice period. The N11 subscriber will be required to migrate to any standard access arrangement available for information services subsequently agreed to by the industry and approved by the FCC. The N11 subscriber will be charged the appropriate Tariff rates for the newly established service arrangements.

- e. The N11 Service is provided where facilities permit.
- f. Charges of calls made from cellular end users to the N11 number will be billed to the Cellular Company.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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Issued By: Richard Burgess,  
General Manager

OCT 30 1999

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Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

L SUBSCRIBER SERVICES

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E. Abbreviated Dialing - N11 Service (Cont'd)

2. Conditions and Requirements (Cont'd)

g. N11 Service will be provided under the following conditions:

- (1.) For network sizing and protection, each N11 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to an N11 number.
- (2.) The Telephone Company will record the number of local calls made to each N11 number. This record will serve as the sole basis on which remittance will be made. Non-payment of the N11 call billing by the end user shall not be cause for denial or termination of the end user's telephone service. In the event, the Telephone Company's charges for calls exceed revenue from billed calls, the subscriber will be liable for payment of the differences to the Telephone Company.
- (3.) The N11 subscriber is responsible for obtaining all necessary permits and licenses and all other rights from all persons whose work, statements or performance are used in connection with the service.
- (4.) The N11 subscriber is liable for and shall indemnify and protect the Telephone Company against all suits, actions, claims, demands and judgments and of all costs, expenses and counsel fees incurred on account thereof resulting directly or indirectly from the service in connection therewith.
- (5.) When N11 Service is disconnected:
  - (a.) All remittance money due to the N11 subscriber may be credited or applied to the final bill issued for the Recurring Charges associated with this Tariff.
  - (b.) The N11 number will be reassigned to another subscriber after 60 days.
- (6.) The Telephone Company has full authorization to discontinue N11 service to a subscriber if they fail to comply with regulation and conditions set forth herein, upon five days notice to the subscriber.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

Issued By: Richard Burgess,  
General Manager

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Effective: \_\_\_\_\_

**OCT 30 1999**

Frontier Communications of the South, LLC  
 201 South Pensacola Avenue  
 Atmore, Alabama 36502

L SUBSCRIBER SERVICES

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 Section A13.  
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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E. Abbreviated Dialing - N11 Service (Cont'd)

2. Conditions and Requirements (Cont'd)

g. N11 Service will be provided under the following conditions: (Cont'd)

- (7.) The N11 subscriber is responsible for notifying potential end users that a call to the N11 number at a charge the subscriber establishes and if applicable will be billed by the Telephone Company for calls within the N11 subscriber's Local Calling Area (LCA).

The N11 subscriber must notify in writing, the Telephone Company at least 30 days in advance of any changes to the rate and charges. Such charge shall begin on the date requested by the subscriber. As a result, the N11 end user bills may show calls to the N11 number at different rates during the same billing period.

- (8.) If the Telephone Company provides billing for N11 Service, descriptions to appear on the end user bill must be specified by the N11 subscriber. A telephone number must also be provided for printing on the bill for end user inquiry purposes.
- (9.) The N11 subscriber shall subscribe to adequate exchange facilities to transport the calls to the N11 subscriber's premises.
- (10.) The Telephone Company will not be responsible for recording and rating calls that by-pass the N11 routing.
- (11.) The N11 subscriber shall provide appropriate answer supervision for a minimum two second duration for all calls completed to the N11 subscriber to ensure proper recording and rating for the service.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

Issued By: Richard Burgess,  
 General Manager

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**OCT 30 1999**

Frontier Communications of the South, LLC  
 201 South Pensacola Avenue  
 Atmore, Alabama 36502

- SUBSCRIBER SERVICES

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E. Abbreviated Dialing - N11 Service (Cont'd)

2. Conditions and Requirements (Cont'd)

g. N11 Service will be provided under the following conditions: (Cont'd)

- (12.) When end users are charged for services delivered in response to calls to an N11 number, the N11 subscriber must provide preamble at the beginning of each N11 Service call stating the charge for the N11 Service call. The N11 subscriber's preamble on all calls where there is a potential for minors (defined as under 18 years of age) to be attracted to the program must provide clear and conspicuous notification in language understandable to children of the requirement to obtain parental permission before placing or continuing with the call. The preamble message must be given within 15 seconds and must be followed by a 3 second period within which the caller can hang up without being charged the N11 Service Charge for the call. The N11 subscriber may allow a caller to affirmatively bypass the preamble. However, if the period of time from off-hook condition to on-hook condition is 18 seconds or less, the N11 Service charge will not be recorded or rated. In those instances where the call is likely to exceed the maximum \$5.00 rate level specified in E.2.g.(17.), the preamble must advise the caller that an additional call may be required to complete the transaction.
- (13.) Children's programs shall not have rates in excess of \$5.00 per call, and shall not include the enticement of a gift or premium.
- (14.) No N11 subscriber shall promote N11 Service with the use of an autodialer or broadcasting of tones that dial an N11 number.
- (15.) The N11 subscriber must prominently disclose the additional cost per minute or per call for any other telephone number that the caller is referred to either directly or indirectly.
- (16.) Price changes to existing service must be submitted in writing to a Telephone Company designated representative at least thirty (30) days prior to the effective date of the price change.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

Issued By: Richard Burgess,  
 General Manager

Date Issued: October 4, 1999

Effective: \_\_\_\_\_

**OCT 30 1999**

Frontier Communications of the South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

L SUBSCRIBER SERVICES

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E. Abbreviated Dialing - N11 Service (Cont'd)

2. Conditions and Requirements (Cont'd)

g. N11 Service will be provided under the following conditions: (Cont'd)

- (17.) The N11 subscriber will charge callers to the N11 number a rate that does not exceed a maximum of \$5.00 per call. In those cases where N11 subscribers rate their own calls, prior to the termination of a call which has reached a maximum \$5.00 rate level, a caller will be advised that he may terminate the call and initiate another call which will not require the caller to hear the preamble provided for the initial call. The maximum rate of \$5.00 per call will apply to all subsequently initiated calls placed following the original call.
- (18.) The N11 subscriber shall respond promptly to any and all complaints made to the Telephone Company or by a Regulatory Authority concerning the subscriber's N11 Service or type of service.
- (19.) A written notice will be sent to any N11 subscriber when their service interferes (unreasonably) with or impairs other services rendered to the Public by the Telephone Company or by other subscribers of N11 Service. If after notification, the subscriber makes no modification in the method of operation or service arrangements that are deemed service protective by the Telephone Company or if the subscriber is unwilling to accept the modifications or if the subscriber continues to cause service impairment, the Telephone Company reserves the right at any time, without further notice to institute protective measures up to and including termination of service. In an emergency, as defined by the Telephone Company, the Telephone Company reserves the right at any time without notice, to institute protective measures up to and including termination of service.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

Issued By: Richard Burgess,  
General Manager

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**OCT 30 1999**

Frontier Communications of the South, LLC  
 201 South Pensacola Avenue  
 Atmore, Alabama 36502

L SUBSCRIBER SERVICES

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E. Abbreviated Dialing - N11 Service (Cont'd)

2. Conditions and Requirements (Cont'd)

- h. If a pre-recorded announcement is provided by the N11 subscriber, the following conditions apply:
- (1.) The N11 subscriber will provide announcements and the Telephone Company will deliver the call.
  - (2.) N11 subscriber sponsorship of any particular announcement of recorded program service shall not preclude another N11 subscriber from sponsoring the same or similar announcement or recorded program service.
  - (3.) The provision of access to the N11 Network by the Telephone Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the Local Exchange Network.
  - (4.) The N11 subscriber assumes full financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to the recording, advertising and promotional expenses and the facilities required to connect the announcement equipment located on the subscriber's premises.
- i. The Telephone Company may take all legal and practical steps to disassociate itself from N11 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that generates unacceptable levels of complaints by end users.
- j. In no event shall the Telephone Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Telephone Company, or its employees, or agents in connection with this Tariff. The Telephone Company shall neither be responsible for calls that cannot be completed as a result of repair or maintenance, nor on equipment owned or leased by the subscriber.
- k. The N11 subscriber must be located within the principle exchange of the basic LCA in which they subscriber to the N11 service.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

Issued By: Richard Burgess,  
 General Manager

Date Issued: October 4, 1999

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**OCT 30 1999**

GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E. Abbreviated Dialing - N11 Service (Cont'd)

3. Advertisement Regulations for N11 Service

- a. All advertising inviting the use or in any way relating to the N11 service shall conform to and comply with the requirements and conditions contained herein as well as other applicable Tariff provisions, rules, ordinances, laws and statutes.
- b. Advertising may be distributed in any form the subscriber chooses, provided it conforms with/to the specifications contained herein.
- c. No advertising shall be permitted which in form or substance, does not allow for an audit trail which is verifiable, independent of the subscriber for review and confirmation, at any given moment of compliance with the procedures and specifications set out herein, as well as in other applicable Tariff Sections.
- d. Each advertisement shall inform potential callers, the name of the person responsible for the advertisement, the charge for the N11 call(s), and if billing is provided by the Telephone Company that the charge will appear on the telephone bill. This information shall be displayed or told with such clarity and prominence to permit it to be noticed and understood by prospective callers. In order to ensure that callers will have an adequate opportunity to notice and understand the foregoing information, advertisements inviting the use of or in any way relating to N11 service will at a minimum, be conducted in compliance with the following media-specific specifications.
  - (1.) Print Media - Notice of the charge for each N11 call and when applicable, the fact of inclusion of this charge on the telephone bill and the telephone number of the person responsible for the advertisement shall be displayed on any printed material immediately above, below or next to the N11 service number in type size that can be seen as clearly and conspicuously as the N11 service number.
  - (2.) Audio or Verbal Media - Notice of the charge for each N11 call and when applicable, the fact of the inclusion of the charge on the telephone bill shall be stated once during audio or verbal advertisements. This portion of the advertisement shall be broadcast at the same audio level and with the same diction and pace as the remaining portions of the ad.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

Issued By: Richard Burgess  
General Manager  
OCT 8 11 1999

Date Issued: October 4, 1999

Effective: \_\_\_\_\_

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

RAL SUBSCRIBER SERVICES

c.

Florida PSC – Tariff No. 2  
Section A13.  
Original Sheet 32

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E. Abbreviated Dialing - N11 Service (Cont'd)

3. Advertisement Regulations for N11 Service (Cont'd)

d. (Cont'd)

(3.) Audio/Visual - Notice of the charge for each N11 call and when applicable, the fact of inclusion of these charges on the telephone bill and the person responsible for the advertisement shall be both displayed/broadcast during any audio/visual advertisement. When displayed, this information shall be shown for the same duration as the N11 service number is shown and each time the N11 service number is shown. In all other respects, the advertisement shall conform to the specifications for print advertisements and audio or verbal advertisement set out in E.3.d.(1.) and E.3.d.(2.) preceding.

e. In addition to complying with the procedures stated in preceding and all other specifications relating to the advertisement of the charge and bill consequences associated with N11 service, each N11 subscriber shall comply with the following:

(1.) The N11 subscriber shall exclude from any advertisement, any matter the dissemination of which is prohibited by law. No advertisement shall be used which because of words, phrases, statements or illustrations therein or information omitted therefrom, has the capacity or tendency to mislead or deceive prospective callers as to the cost, extent, quality, caller's qualification or nature of any information or service to be received from an N11 call. The N11 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority regarding advertisement for N11 service. If requested by the Telephone Company, the N11 subscriber shall assist the Telephone Company in responding to complaints to the Telephone Company concerning advertisements for N11 service.

(2.) Where detailed and complete information concerning the N11 Service is prominently displayed in a publication, other references to the N11 Service within that publication need not repeat all of the information, so long as each other reference clearly reflects that there is a charge for dialing the N11 Service number and where the complete information is located.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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Issued By: ~~Richard Burres~~  
General Manager

Date Issued: October 4, 1999

Effective: \_\_\_\_\_

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

GENERAL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E. Abbreviated Dialing - N11 Service (Cont'd)

4. Rates and Charges

a. Application of Rates

- (1.) Non-Recurring charges shall apply for each N11 number per local calling area.
- (2.) If the Telephone Company provides billing, the charges shown herein apply.
- (3.) N11 subscribers will pay normal Tariffed charges for the local access arrangements used for transporting and termination of messages at the N11 subscriber's designated premises.
- (4.) Applicable Service Order Charges as specified in other Section(s) of this Tariff apply, in addition to the following rates.
- (5.) A charge will apply to changes to the billing arrangement at the subscriber's request.
  - (a.) Change of rates charged to end user for a N11 service call.
  - (b.) Change in subscriber name or telephone number provided on the end user's bill.
- (6.) A Minimum Usage Charge will be billed to the N11 subscriber in each billing period, following the six month period after the service has been provisioned in which the N11 subscriber's usage charges fall below the amount the Minimum Usage Charge.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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Issued By: Richard Burgess  
General Manager  
OCT 27 1999

Date Issued: October 4, 1999

Effective: \_\_\_\_\_

Frontier Communications of the South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

LOCAL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
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Original Sheet 34

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E. Abbreviated Dialing - N11 Service (Cont'd)

4. Rates and Charges (Cont'd)

b. Charges applicable to the N11 Subscriber

	<u>Non-Recurring Charge</u>
(1.) Establishment of N11 service, per N11 service number, per Local Calling Area (LCA)	\$2,500.00
(2.) Billing arrangement change by subscriber	<u>Non-Recurring Charge</u>
(i) change in rate to end user	\$ 500.00
(ii) change in subscriber name and/or telephone number	\$ 750.00
(3.) Usage Charges	<u>Monthly Rate</u>
(i) Per call	\$ 0.15
(ii) Per minute charge for each message in excess of 5 minutes	\$ 0.02
(4.) Minimum Usage Charge (after 6 months of provisioning)	\$1,200.00

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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Issued By: Richard Burgess,  
General Manager  
**OCT 9 1999**

Date Issued: October 4, 1999

Effective: \_\_\_\_\_

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

LOCAL SUBSCRIBER SERVICES

c.

Florida PSC – Tariff No. 2  
Section A13  
Original Sheet 34.1

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E.1. Abbreviated Dialing - 511 Service

(N)

1. General

- a. 511 service is a three-digit dialing arrangement available in specified areas with Frontier Communications of the South, Inc. for delivery of general information via voice grade facilities. Pursuant to the FCC order 00-56, the 511 code is assigned to travel information service. In addition, the subscriber must comply with any orders adopted by the FCC.
- b. The LCA of 511 Service Subscriber will be the basic LCA as defined in Section A2 of this Tariff as facilities permit.
- c. Only one 511 number will be assigned to a 511 subscriber or their affiliates, per Local Calling Area. If Local Calling Areas are merged, and a 511 number exists in both areas, the 511 subscriber who established 511 first in time, will be entitled to retain the 511 number in the merged local calling area.
- d. An "affiliate" of a 511 subscriber is an entity that directly or indirectly through one or more intermediaries controls, is controlled by or is under common control with the 511 subscriber. The term "control" (including the terms "controlling", "controlled by" and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through ownership of voting securities, by contract or otherwise.
- e. 511 Service is provided in the Telephone Company's territory only. To provide access to a 511 number to end users in any other Telephone Company territory within the LCA, the 511 subscriber must make appropriate arrangements with the Telephone Company serving that territory.
- f. This service is furnished subject to the availability of 511 numbers.
- g. Calls to a disconnected 511 number will be routed to intercept of the announcement facilities for a maximum of 60 days, from the date of disconnection. The announcement provided may refer the caller to another telephone number.
- h. Directory listings may be provided for 511 Service at the rates and regulations specified in Section A6. of this Tariff. The phrase "Charges Will Apply", if applicable, will be included in the 511 Service listing at no additional charge.

(N)

Issued By: Richard Burgess  
Director of Operations

Date Issued: November 30, 2005

Effective: DEC 15 2005

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E.1.. Abbreviated Dialing - 511 Service (Cont'd)

(N)

1. General (Cont'd)

- i. 511 Service is not available from the following classes of service:
  - (1.) Public Telephones
  - (2.) Hotel/Motel/Hospital Service
  - (3.) 1+, 0+, 0- (credit card, third party billing, collect calls)
  - (4.) Inmate Service
  - (5.) 10xxx or 101xxxx
  - (6.) Cellular-Type 2A
- j. 511 Service is not available to the following classes of service:
  - (1.) Operator assisted calls to a 511 subscriber will not be completed.
- k. 511 Service will not provide calling number information in real time to the 511 subscriber. If the 511 subscriber needs this type of information, the 511 subscriber must subscribe to a compatible Calling Number Identification Service, as available.
- l. The 511 subscriber is prohibited from selling or transferring their 511 number to any entity either directly or indirectly.
- m. If a 511 subscriber becomes an affiliate of or is acquired by another 511 subscriber through merger, acquisition or otherwise then the affiliated subscribers must surrender all, but one 511 number within 90 days of the merger or acquisition.
- n. 511 Service will be provided within a maximum of 30 days after the customer's request for service has been processed in order to allow the Telephone Company sufficient time for provisioning.
- o. The 511 subscriber must comply with any or all rules pertaining to 511 service, adopted by the FCC in Rule Making Proceeding (CC Docket 92-105).
- p. 511 Service will be provided only to those customers approved by the Florida Public Department of transportation (FLDOT).
- q. The Tariff will remain effective until or unless modified or removed by the Telephone Company or the Florida Public Service Commission.
- r. 511 can be delivered via regular exchange access lines (by individual business lines, PBX, trunks, etc.
- s. Limitations and use of this service as stated in other Sections of this tariff apply.

(N)

Issued By: Richard Burgess  
Director of Operations

Date Issued: November 30, 2005

Effective: DEC 15 2005

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E.1. Abbreviated Dialing - 511 Service (Cont'd)

(N)

2. Conditions and Requirements

- a. The 511 subscriber has 90 days from the date of number assignment to establish service or decide to discontinue service. The Non-Recurring Charge will not be refunded to the subscriber if the service has already been provisioned.
- b. Use of 511 Service is subject to possible recall by the NANP (North American Numbering Plan) Administrator for national use. The 511 subscriber must prior to the provisioning of service, sign a written acknowledgment of this condition and an agreement to return the 511 code within six months of receiving a written notice of such a recall from the Telephone Company and abide by any subsequent rules as identified by the FCC in CC Docket 92-105, regarding the use and return of 511 codes.

If the recall is effected by the NANP administrator, the Telephone Company will work with the 511 subscriber affected to transfer their service arrangements if technically and economically feasible, to another abbreviated dialing arrangement and if not feasible, to a seven-digit dialing arrangement within the six month notice period. The 511 subscriber will be required to migrate to any standard access arrangement available for information services subsequently agreed to by the industry and approved by the FCC. The 511 subscriber will be charged the appropriate Tariff rates for the newly established service arrangements.

- c. The 511 Service is provided where facilities permit. Only one seven (7) or ten (10) digit toll free numbers may be used as the lead number per basic local calling area. All central offices within a basic local calling area must point to the same 7 or 10 digit local number or one 10 digit toll free number.
- d. The 511 subscriber should work with cellular companies to ascertain whether the Type 1 cellular customers will be able to reach 511.
- e. The 511 subscriber should work separately with CLECs to ascertain that its end users will be able to reach travel information services provided by 511.
- f. 511 Service will be provided under the following conditions:

(N)

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Issued By: Richard Burgess  
Director of Operations

Date Issued: November 30, 2005

Effective: DEC 15 2005

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E.1. Abbreviated Dialing - 511 Service (Cont'd)

(N)

2. Conditions and Requirements (Cont'd)

- (1.) For network sizing and protection, each 511 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to an 511 number.
- (2.) The 511 subscriber is responsible for obtaining all necessary permits and licenses and all other rights from all persons whose work, statements or performance are used in connection with the service.
- (3.) The 511 subscriber is liable for and shall indemnify and protect the Telephone Company against all suits, actions, claims, demands and judgments and of all costs, expenses and counsel fees incurred on account thereof resulting directly or indirectly from the service in connection therewith.
- (4.) The Telephone Company has full authorization to discontinue 511 service to a subscriber if they fail to comply with regulation and conditions set forth herein, upon five days notice to the subscriber.
- (5.) The 511 subscriber shall subscribe to adequate exchange facilities to transport the calls to the 511 subscriber's premises
- (6.) The 511 subscriber shall respond promptly to any and all complaints made to the Telephone Company or by a Regulatory Authority concerning the subscriber's 511 Service or type of service.
- (7.) A written notice will be sent to any 511 subscriber when their service interferes (unreasonably) with or impairs other services rendered to the Public by the Telephone Company or by other subscribers of 511 Service. If after notification, the subscriber makes no modification in the method of operation or service arrangements that are deemed service protective by the Telephone Company or if the subscriber is unwilling to accept the modifications or if the subscriber continues to cause service impairment, the Telephone Company reserves the right at any time, without further notice to institute protective measures up to and including termination of service. In an emergency, as defined by the Telephone Company, the Telephone Company reserves the right at any time without notice, to institute protective measures up to and including termination of service.

(N)

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E.1. Abbreviated Dialing - 511 Service (Cont'd)

(N)

2. Conditions and Requirements (Cont'd)

- g. If a pre-recorded announcement is provided by the 511 subscriber, the following conditions apply:
- (1.) The 511 subscriber will provide announcements and the Telephone Company will deliver the call.
  - (2.) 511 subscriber sponsorship of any particular announcement of recorded program service shall not preclude another 511 subscriber from sponsoring the same or similar announcement or recorded program service.
  - (3.) The provision of access to the 511 Network by the Telephone Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the Local Exchange Network.
  - (4.) The 511 subscriber assumes full financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to the recording, advertising and promotional expenses and the facilities required to connect the announcement equipment located on the subscriber's premises.
- h. The Telephone Company may take all legal and practical steps to disassociate itself from 511 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that generates unacceptable levels of complaints by end users.
- i. In no event shall the Telephone Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Telephone Company, or its employees, or agents in connection with this Tariff. The Telephone Company shall neither be responsible for calls that cannot be completed as a result of repair or maintenance, nor on equipment owned or leased by the subscriber.

(N)

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E.1. Abbreviated Dialing - 511 Service (Cont'd)

(N)

3. Rates and Charges

a. Application of Rates

- (1.) Service Order Establishment shall apply for each 511 number per local calling area.
- (2.) 511 subscribers will pay normal Tariffed charges for the local access arrangements used for transporting and termination of messages at the 511 subscriber's designated premises.2. Conditions and Requirements (Cont'd)
- (3.) Applicable Service Order Charges as specified in other Section(s) of this Tariff apply, in addition to the following rates.
- (4.) A Central Office activation charge will apply per Central Office switch translation to the lead number
- (5.) A change charge will apply to change the point-to-number translation at the subscriber's request.

b. Charges applicable to the 511 Subscriber

	<u>Non-Recurring Charge</u>	<u>S&amp;E</u>
(1.) Establishment of 511 service, per 511 service number, per Local Calling Area (LCA)	\$100.00	511SO
(2.) Central Office Activation	\$112.00	511CO
(3.) Translation change of point-to-number	\$19.00	511CC

(N)

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

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E.2. Abbreviated Dialing - 211 Service

(N)

1. General

- a. 211 service is a three-digit dialing arrangement available in specified areas with Frontier Communications of the South, Inc. for delivery of general information via voice grade facilities. Pursuant to the FCC order 00-56, the 211 code is assigned to community information and referral service. In addition, the subscriber must comply with any orders adopted by the FCC.
- b. The LCA of 211 Service Subscriber will be the basic LCA as defined in Section A2 of this Tariff as facilities permit.
- c. Only one 211 number will be assigned to a 211 subscriber or their affiliates, per Local Calling Area. If Local Calling Areas are merged, and a 211 number exists in both areas, the 211 subscriber who established 211 first in time, will be entitled to retain the 211 number in the merged local calling area.
- d. An "affiliate" of a 211 subscriber is an entity that directly or indirectly through one or more intermediaries controls, is controlled by or is under common control with the 211 subscriber. The term "control" (including the terms "controlling", "controlled by" and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through ownership of voting securities, by contract or otherwise.
- e. 211 Service is provided in the Telephone Company's territory only. To provide access to a 211 number to end users in any other Telephone Company territory within the LCA, the 211 subscriber must make appropriate arrangements with the Telephone Company serving that territory.
- f. This service is furnished subject to the availability of 211 numbers.
- g. Calls to a disconnected 211 number will be routed to intercept of the announcement facilities for a maximum of 60 days, from the date of disconnection. The announcement provided may refer the caller to another telephone number.
- h. Directory listings may be provided for 211 Service at the rates and regulations specified in Section A6. of this Tariff. The phrase "Charges Will Apply", if applicable, will be included in the 211 Service listing at no additional charge.

(N)

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E.2 Abbreviated Dialing - 211 Service (Cont'd)

(N)

1. General (Cont'd)

i. 211 Service is not available from the following classes of service:

- (1.) Hotel/Motel/Hospital Service
- (2.) 1+, 0+, 0- (credit card, third party billing, collect calls)
- (3.) Inmate Service
- (4.) 101xxxx
- (5.) Cellular-Type 2A

j. 211 Service is not available to the following classes of service:

- (1.) Operator assisted calls to a 211 subscriber will not be completed.

k. 211 Service will not provide calling number information in real time to the 211 subscriber. If the 211 subscriber needs this type of information, the 211 subscriber must subscribe to a compatible Calling Number Identification Service, as available.

l. The 211 subscriber is prohibited from selling or transferring their 211 number to any entity either directly or indirectly.

m. If a 211 subscriber becomes an affiliate of or is acquired by another 211 subscriber through merger, acquisition or otherwise, then the affiliated subscribers must surrender all but one 211 number within 90 days of the merger or acquisition.

n. 211 Service will be provided within a maximum of 30 days after the customer's request for service has been processed in order to allow the Telephone Company sufficient time for provisioning.

o. The 211 subscriber must comply with any or all rules pertaining to 211 service, adopted by the FCC in Rule Making Proceeding (CC Docket 92-105).

p. The Tariff will remain effective until or unless modified or removed by the Telephone Company or the Florida Public Service Commission.

q. 211 can be delivered via regular exchange access lines by individual business lines, PBX, trunks, etc.

r. Limitations and use of this service as stated in other Sections of this tariff apply.

(N)

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E.2 Abbreviated Dialing - 211 Service (Cont'd)

(N)

2. Conditions and Requirements

- a. The 211 subscriber has 90 days from the date of number assignment to establish service or decide to discontinue service. The Non-Recurring Charge will not be refunded to the subscriber if the service has already been provisioned.
- b. Use of 211 Service is subject to possible recall by the NANP (North American Numbering Plan) Administrator for national use. The 211 subscriber must prior to the provisioning of service, sign a written acknowledgment of this condition and an agreement to return the 211 code within six months of receiving a written notice of such a recall from the Telephone Company and abide by any subsequent rules as identified by the FCC in CC Docket 92-105, regarding the use and return of 211 codes.

If the recall is effected by the NANP administrator, the Telephone Company will work with the 211 subscriber affected to transfer their service arrangements if technically and economically feasible, to another abbreviated dialing arrangement and if not feasible, to a seven-digit dialing arrangement within the six month notice period. The 211 subscriber will be required to migrate to any standard access arrangement available for information services subsequently agreed to by the industry and approved by the FCC. The 211 subscriber will be charged the appropriate Tariff rates for the newly established service arrangements.

- c. The 211 Service is provided where facilities permit. Only one seven- (7) or ten- (10) digit toll free number may be used as the lead number per basic local calling area. All central offices within a basic local calling area must point to the same 7- or 10-digit local number or one 10-digit toll free number.
- d. The 211 subscriber should work with cellular companies to ascertain whether the Type 1 cellular customers will be able to reach 211.
- e. The 211 subscriber should work separately with CLECs to ascertain that its end users will be able to reach community information and referral services provided by 211.
- f. 211 Service will be provided under the following conditions:
  - (1.) For network sizing and protection, each 211 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to a 211 number.
  - (2.) The 211 subscriber is responsible for obtaining all necessary permits and licenses and all other rights from all persons whose work, statements or performance are used in connection with the service.

(N)

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E.2 Abbreviated Dialing - 211 Service (Cont'd)

(N)

2. Conditions and Requirements (Cont'd)

f. 211 Service will be provided under the following conditions: (Cont'd)

- (3.) The 211 subscriber is liable for and shall indemnify and protect the Telephone Company against all suits, actions, claims, demands and judgments and of all costs, expenses and counsel fees incurred on account thereof resulting directly or indirectly from the service in connection therewith.
- (4.) The Telephone Company has full authorization to discontinue 211 service to a subscriber if they fail to comply with regulation and conditions set forth herein, upon five days notice to the subscriber.
- (5.) The 211 subscriber shall subscribe to adequate exchange facilities to transport the calls to the 211 subscriber's premises.
- (6.) The 211 subscriber shall respond promptly to any and all complaints made to the Telephone Company or by a Regulatory Authority concerning the subscriber's 211 Service or type of service.
- (7.) A written notice will be sent to any 211 subscriber when their service interferes (unreasonably) with or impairs other services rendered to the Public by the Telephone Company or by other subscribers of 211 Service. If after notification, the subscriber makes no modification in the method of operation or service arrangements that are deemed service protective by the Telephone Company or if the subscriber is unwilling to accept the modifications or if the subscriber continues to cause service impairment, the Telephone Company reserves the right at any time, without further notice to institute protective measures up to and including termination of service. In an emergency, as defined by the Telephone Company, the Telephone Company reserves the right at any time without notice, to institute protective measures up to and including termination of service.

g. If a pre-recorded announcement is provided by the 211 subscriber, the following conditions apply:

- (1) The 211 subscriber will provide announcements and the Telephone Company will deliver the call.

(N)

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E.2. Abbreviated Dialing - 211 Service (Cont'd)

(N)

2. Conditions and Requirements (Cont'd)

g. If a pre-recorded announcement is provided by the 211 subscriber, the following conditions apply: (Cont'd)

(2.) 211 subscriber sponsorship of any particular announcement of recorded program service shall not preclude another 211 subscriber from sponsoring the same or similar announcement or recorded program service.

(3.) The provision of access to the 211 Network by the Telephone Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the Local Exchange Network.

(4.) The 211 subscriber assumes full financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to the recording, advertising and promotional expenses and the facilities required to connect the announcement equipment located on the subscriber's premises.

h. The Telephone Company may take all legal and practical steps to disassociate itself from 211 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that generates unacceptable levels of complaints by end users.

i. In no event shall the Telephone Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Telephone Company, or its employees, or agents in connection with this Tariff. The Telephone Company shall neither be responsible for calls that cannot be completed as a result of repair or maintenance, nor on equipment owned or leased by the subscriber.

3. Rates and Charges

a. Application of Rates

(1.) Service Order Establishment shall apply for each 211 number per local calling area.

(2.) 211 subscribers will pay normal Tariffed charges for the local access arrangements used for transporting and termination of messages at the 211 subscriber's designated premises.

(N)

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Issued By: David Fountain  
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Date Issued: February 24, 2006

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Frontier Communications of the South, LLC  
 201 South Pensacola Avenue  
 Atmore, Alabama 36502

LOCAL SUBSCRIBER SERVICES

c.

Florida PSC – Tariff No. 2  
 Section A13  
 Original Sheet 34.12

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E.2 Abbreviated Dialing - 211 Service (Cont'd)

(N)

3. Rates and Charges (Cont'd)

a. Application of Rates (Cont'd)

- (3.) Applicable Service Order Charges as specified in other Section(s) of this Tariff apply, in addition to the following rates.
- (4.) A Central Office activation charge will apply per Central Office switch translation to the lead number
- (5.) A change charge will apply to change the point-to-number translation at the subscriber's request.

b. Charges applicable to the 211 Subscriber

	<u>Non-Recurring Charge</u>	<u>S&amp;E</u>
(1.) Establishment of 211 service, per 211 service number, per Local Calling Area (LCA)	\$100.00	211SO
(2.) Central Office Activation	\$112.00	211CO
(3.) Translation change of point-to-number	\$19.00	211CC

(N)

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Frontier Communications of the  
South, LLC

201 South Pensacola Avenue  
Atmore, Alabama 36502

AL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A13  
Original Sheet 34.13

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

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E.3. Abbreviated Dialing - 811 Service

(N)

1. General

- a. 811 Dialing Service ("811") is a three-digit local dialing arrangement available in specified areas with Frontier Communications of the South, Inc. for the delivery of a One Call notification system, established by either operators of underground facilities and/or state governments, to provide a means for both excavators and the general public to notify facility operators in advance of any excavation activities. Pursuant to Order 05-59, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 811 code is assigned for excavation notice.
- b. The LCA of 811 Service Subscriber will be the basic LCA as defined in Section A2 of this Tariff as facilities permit.
- c. Only one 811 number will be assigned to a 811 subscriber or their affiliates, per Local Calling Area. If Local Calling Areas are merged, and a 811 number exists in both areas, the 811 subscriber who established 811 first in time, will be entitled to retain the 811 number in the merged local calling area.
- d. An "affiliate" of a 811 subscriber is an entity that directly or indirectly through one or more intermediaries controls, is controlled by or is under common control with the 811 subscriber. The term "control" (including the terms "controlling", "controlled by" and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through ownership of voting securities, by contract or otherwise.
- e. 811 Service is provided in the Telephone Company's territory only. To provide access to a 811 number to end users in any other Telephone Company territory within the LCA, the 811 subscriber must make appropriate arrangements with the Telephone Company serving that territory.
- f. This service is furnished subject to the availability of 811 numbers.
- g. Calls to a disconnected 811 number will be routed to intercept of the announcement facilities for a maximum of 60 days, from the date of disconnection. The announcement provided may refer the caller to another telephone number.
- h. Directory listings may be provided for 811 Service at the rates and regulations specified in Section A6. of this Tariff. The phrase "Charges Will Apply", if applicable, will be included in the 811 Service listing at no additional charge.

(N)

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Issued By: Cereal Daniel  
Title: Supervisor, Field Operations Support

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E.3 Abbreviated Dialing - 811 Service (Cont'd)

(N)

1. General (Cont'd)

i. 811 Service is not available from the following classes of service:

- (1.) Public Telephones
- (2.) Hotel/Motel/Hospital Service
- (3.) 1+, 0+, 0- (credit card, third party billing, collect calls)
- (4.) Inmate Service
- (5.) 10xxx or 101xxxx
- (6.) Cellular-Type 2A

j. 811 Service is not available to the following classes of service:

- (1.) Operator assisted calls to a 811 subscriber will not be completed.

k. 811 Service will not provide calling number information in real time to the 811 subscriber. If the 811 subscriber needs this type of information, the 811 subscriber must subscribe to a compatible Calling Number Identification Service, as available.

l. The 811 subscriber is prohibited from selling or transferring their 811 number to any entity either directly or indirectly.

m. If a 811 subscriber becomes an affiliate of or is acquired by another 811 subscriber through merger, acquisition or otherwise, then the affiliated subscribers must surrender all but one 811 number within 90 days of the merger or acquisition.

n. 811 Service will be provided within a maximum of 30 days after the customer's request for service has been processed in order to allow the Telephone Company sufficient time for provisioning.

o. The 811 subscriber must comply with any or all rules pertaining to 811 service, adopted by the FCC in Rule Making Proceeding (CC Docket 92-105).

p. 811 Service will be provided only to those customers approved by the Florida Public Service Commission (FLPSC).

q. The Tariff will remain effective until or unless modified or removed by the Telephone Company or the Florida Public Service Commission.

r. 811 can be delivered via regular exchange access lines by individual business lines, PBX, trunks, etc.

s. Limitations and use of this service as stated in other Sections of this tariff apply.

(N)

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Issued By: Cereal Daniel  
Title: Supervisor, Field Operations Support

Date Issued: May 4, 2006

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JUN 02 2006

## GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, Inc.  
201 South Pensacola Avenue  
Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
Section A13  
First Revised Sheet 34.15  
Superseding Original Sheet 34.15

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### MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

#### E.3 Abbreviated Dialing - 811 Service (Cont'd)

##### 2. Conditions and Requirements

- a. The 811 subscriber has 90 days from the date of number assignment to establish service or decide to discontinue service. The Non-Recurring Charge will not be refunded to the subscriber if the service has already been provisioned.
- b. Use of 811 Service is subject to possible recall by the NANP (North American Numbering Plan) Administrator for national use. The 811 subscriber must prior to the provisioning of service, sign a written acknowledgment of this condition and an agreement to return the 811 code within six months of receiving a written notice of such a recall from the Telephone Company and abide by any subsequent rules as identified by the FCC in CC Docket 92-105, regarding the use and return of 811 codes.

If the recall is effected by the NANP administrator, the Telephone Company will work with the 811 subscriber affected to transfer their service arrangements if technically and economically feasible, to another abbreviated dialing arrangement and if not feasible, to a seven-digit dialing arrangement within the six month notice period. The 811 subscriber will be required to migrate to any standard access arrangement available for information services subsequently agreed to by the industry and approved by the FCC. The 811 subscriber will be charged the appropriate Tariff rates for the newly established service arrangements.

- c. The 811 Service is provided where facilities permit. Only one seven- (7) or ten- (10) digit toll free number may be used as the lead number per basic local calling area. All central offices within a basic local calling area must point to the same 7- or 10-digit local number or one 10-digit toll free number.
- d. The 811 subscriber should work with cellular companies to ascertain whether the Type 1 cellular customers will be able to reach 811.
- e. The 811 subscriber should work separately with CLECs to ascertain that its end users will be able to reach travel information services provided by 811.
- f. 811 Service will be provided under the following conditions:
  - (1.) For network sizing and protection, each 811 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to an 811 number.
  - (2.) The 811 subscriber is responsible for obtaining all necessary permits and licenses and all other rights from all persons whose work, statements or performance are used in connection with the service.

(T)

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GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, Inc.  
201 South Pensacola Avenue  
Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
Section A13  
First Revised Sheet 34.16  
Superseding Original Sheet 34.16

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E.3 Abbreviated Dialing - 811 Service (Cont'd)

2. Conditions and Requirements (Cont'd)

f 811 Service will be provided under the following conditions: (Cont'd)

- (D) |
- (D)
- (3.) The Telephone Company has full authorization to discontinue 811 service to a subscriber if they fail to comply with regulation and conditions set forth herein, upon five days notice to the subscriber. (T)
- (4.) The 811 subscriber shall subscribe to adequate exchange facilities to transport the calls to the 811 subscriber's premises. (T)
- (5.) The 811 subscriber shall respond promptly to any and all complaints made to the Telephone Company or by a Regulatory Authority concerning the subscriber's 811 Service or type of service. (T)
- (6.) A written notice will be sent to any 811 subscriber when their service interferes (unreasonably) with or impairs other services rendered to the Public by the Telephone Company or by other subscribers of 811 Service. If after notification, the subscriber makes no modification in the method of operation or service arrangements that are deemed service protective by the Telephone Company or if the subscriber is unwilling to accept the modifications or if the subscriber continues to cause service impairment, the Telephone Company reserves the right at any time, without further notice to institute protective measures up to and including termination of service. In an emergency, as defined by the Telephone Company, the Telephone Company reserves the right at any time without notice, to institute protective measures up to and including termination of service. (T)
- g. If a pre-recorded announcement is provided by the 811 subscriber, the following conditions apply:
  - (1) The 811 subscriber will provide announcements and the Telephone Company will deliver the call.

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Frontier Communications of the South, LLC  
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Atmore, Alabama 36502

LOCAL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A13  
Original Sheet 34.17

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E.3. Abbreviated Dialing - 811 Service (Cont'd)

(N)

2. Conditions and Requirements (Cont'd)

g. If a pre-recorded announcement is provided by the 811 subscriber, the following conditions apply: (Cont'd)

(2.) 811 subscriber sponsorship of any particular announcement of recorded program service shall not preclude another 811 subscriber from sponsoring the same or similar announcement or recorded program service.

(3.) The provision of access to the 811 Network by the Telephone Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the Local Exchange Network.

(4.) The 811 subscriber assumes full financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to the recording, advertising and promotional expenses and the facilities required to connect the announcement equipment located on the subscriber's premises.

h. The Telephone Company may take all legal and practical steps to disassociate itself from 811 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that generates unacceptable levels of complaints by end users.

i. In no event shall the Telephone Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Telephone Company, or its employees, or agents in connection with this Tariff. The Telephone Company shall neither be responsible for calls that cannot be completed as a result of repair or maintenance, nor on equipment owned or leased by the subscriber.

3. Rates and Charges

a. Application of Rates

(1.) Service Order Establishment shall apply for each 811 number per local calling area.

(2.) 811 subscribers will pay normal Tariffed charges for the local access arrangements used for transporting and termination of messages at the 811 subscriber's designated premises.

(N)

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

E.3 Abbreviated Dialing - 811 Service (Cont'd)

(N)

3. Rates and Charges (Cont'd)

a. Application of Rates (Cont'd)

- (3.) Applicable Service Order Charges as specified in other Section(s) of this Tariff apply, in addition to the following rates.
- (4.) A Central Office activation charge will apply per Central Office switch translation to the lead number
- (5.) A change charge will apply to change the point-to-number translation at the subscriber's request.

b. Charges applicable to the 811 Subscriber

	<u>Non-Recurring Charge</u>	<u>S&amp;E</u>
(1.) Establishment of 811 service, per 811 service number, per Local Calling Area (LCA)	\$100.00	811SO
(2.) Central Office Activation	\$112.00	811CO
(3.) Translation change of point-to-number	\$19.00	811CC

(N)

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GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
Section A13  
First Revised Sheet 35  
Superseding Original Sheet 35

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

F. FrontTIER Choices Bundles\*

(N)

1. General

The Choices Bundles are package offerings that give residential customers a combination of local services. The package includes either one or two Flat Rate Access Lines, a combination of local features plus ten free local directory assistance calls. Customer's can take any combination of features for the same flat rate charge.

Basic Bundle

Access Line	Call Wait/Cancel Call Wait
Call Forwarding	Call Forward Busy/Don't Answer
Remote Access Call Forward Variable	Speed Calling 8
Speed Calling 30	Caller ID Name
Anonymous Call Rejection	Call Return
Repeat Dialing	Priority Ringing
Preferred Call Forwarding	Call Block
Message Waiting Indication	Selective Call Acceptance
10 Local Directory Assistance Calls	Touch Tone

Additional Line Bundle

Access Line	Call Wait/Cancel Call Wait
Call Forwarding	Call Forward Busy/Don't Answer
Remote Access Call Forward Variable	Speed Calling 8
Speed Calling 30	Caller ID Name
Anonymous Call Rejection	Call Return
Repeat Dialing	Priority Ringing
Preferred Call Forwarding	Call Block
Message Waiting Indication	Selective Call Acceptance
10 Local Directory Assistance Calls	Touch Tone
Additional Access Line	

2. Regulations

- a. Bundles are available where technically feasible.
- b. Bundled rates are based on the current access line rate groups.
- c. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- d. It is the responsibility of the subscriber to enroll in the package.
- e. Residential customers currently subscribing to all services in the Bundles Package may request billing at the package price.

\* This service offering is limited to all existing subscribers at their existing locations.

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GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
Section A13  
First Revised Sheet 36  
Superseding Original Sheet 36

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

F. FronTIER Choices Bundles\* (Cont'd) (N)

2. Regulations (Cont'd)

- f. When the customer changes or disconnects any component of the Bundles, then the remaining components of the package will be billed at their individually tariffed rates. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package.
- g. Customers may add or delete any features offered in the package without a Service Order Charge.
- h. Customers may change Bundles without incurring a Service Order Charge.
- i. The Bundles price is a set price. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- j. The free directory assistance calls encompass any free Directory Assistance offering that may be available.
- k. Federal Subscriber Line charges, taxes, and surcharges will be billed separately, in addition to the Bundles offering.
- l. Any applicable charges for call completion that would otherwise apply are not included in the Bundled service price.

3. Demonstration Period

a. General

The demonstration period gives the Telephone Company the option of waiving recurring, nonrecurring or both in order to promote the sale of the Bundle Services.

b. Regulations

The Telephone Company reserves the right to waive any or all of the recurring, nonrecurring or both charges associated with the Bundles product at any time upon notice to the Commission.

Appropriate notification of waived charges will be made to eligible customers.

\* This service offering is limited to all existing subscribers at their existing locations.

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

F. FrontTIER Choices Bundles\* (Cont'd) (N)

4. Rates

a. Rules and Regulations

- (1.) Rates may be reduced in varying amounts to the minimum rate.
- (2.) Rates may be increased in varying amounts to the maximum rate.
- (3.) The Telephone Company reserves the right to change the rates as described in (1.) and (2.) above, at any time upon 30 days notice to the Florida Public Service Commission. The rates for the service are shown in the Rate Section on file with the Florida Public Service Commission. A change affecting either the minimum or maximum levels will be made pursuant to standard Tariff filing procedures in accordance with the Rules and Regulations of the Florida Public Service Commission.
- (4.) A rate will not be changed unless it has been in effect for at least 30 days.
- (5.) Appropriate customer notification of rate changes will be made.

b. Actual Rates with Minimum and Maximum Ranges

Basic Bundle

<u>Rate Group</u>	<u>Min.</u>	<u>Max.</u>	<u>Actual</u>
Molino	\$20.00	\$45.00	\$31.80
Walnut Hill	\$20.00	\$45.00	\$31.80

Additional Line Bundle

<u>Rate Group</u>	<u>Min.</u>	<u>Max.</u>	<u>Actual</u>
Molino	\$30.00	\$75.00	\$42.65
Walnut Hill	\$30.00	\$75.00	\$42.65

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\* This service offering is limited to all existing subscribers at their existing locations.

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First Revised Sheet 37.1  
Superseding Original Sheet 37.1

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

G. FrontierWorks

1. General

FrontierWorks Small Business Solutions are package offerings available to business customers and include, as described below, either one or two business Access Lines, Touch tone, Call Forward Busy Line, Call Forward No Answer, and certain designated non-regulated and federally tariffed or price-listed services. Listing of the non-regulated services and federally tariffed or price-listed services is provided only for the purpose of clarity and does not imply that these services are subject to state regulatory authority. The pricing listed in Rates and Charges represents the charges for the regulated local service portion of all bundles subject to tariffing by the Florida Public Service Commission. (T)

a. Bundle 1 (T)

1. One Business Access Line, Touch Tone, Call Forward Busy Line and Call Forward No Answer and local exchange service usage that would be otherwise subject to local measured service usage charges, See G.4.
2. Voice Mail and Message Waiting Indication
3. Frontier dial-up Internet Service (Non-regulated)
4. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)

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Section A13  
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Superseding Original Sheet 37.2

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

G. FrontierWorks (Cont'd)

1. General (Cont'd)

b. Bundle 2

1. One Business Access Line, Touch Tone, Call Forward Busy Line and Call Forward No Answer, and local exchange service usage that would be otherwise subject to local measured service usage charges, See G.4. (T)
2. Voice Mail and Message Waiting Indication
3. 1 Mbps / 128 Kbps Asymmetrical Digital Subscriber Line Service (Federally Tariffed)
4. Frontier DSL Max Internet Service (Non-regulated)
5. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)

c. Bundle 3

1. Two Business Access Lines, Touch Tone, Call Forward Busy Line and Call Forward No Answer, and local exchange service usage that would be otherwise subject to local measured service usage charges, See G.4. (T)
2. Voice Mail and Message Waiting Indication
3. Frontier dial-up Internet Service (Non-regulated)
4. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)

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Section A13  
First Revised Sheet 37.3  
Superseding Original Sheet 37.3

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

G. FrontierWorks (Cont'd)

1. General (Cont'd)

d. Bundle 4

1. Two Business Access Lines, Touch Tone, Call Forward Busy Line and Call Forward No Answer and local exchange service usage that would be otherwise subject to local measured service usage charges, See G.4. (T)
2. Voice Mail and Message Waiting Indication
3. 1 Mbps / 128 Kbps Asymmetrical Digital Subscriber Line Service (Federally Tariffed)
4. Frontier DSL Max Internet Service (Non-regulated)
5. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)

e. Bundle 5

1. Two Business Access Lines, Touch Tone, Call Forward Busy Line and Call Forward No Answer and local exchange service usage that would be otherwise subject to local measured service usage charges, See G.4. (T)
2. Voice Mail and Message Waiting Indication
3. 512 Kbps / 256 Kbps Asymmetrical Digital Subscriber Line Service (Federally Tariffed)
4. Frontier 512 Kbps Business DSL Internet Service (Non-regulated)

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Superseding Original Sheet 37.4

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

G. FrontierWorks (Cont'd)

1. General (Cont'd)

e. Bundle 5 (Cont'd)

5. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)

f. Bundle 6

1. Two Business Access Lines, Touch Tone, Call Forward Busy Line and Call Forward No Answer and local exchange service usage that would be otherwise subject to local measured service usage charges, See G.4. (T)
2. Voice Mail and Message Waiting Indication
3. 1 Mbps / 512 Kbps Asymmetrical Digital Subscriber Line Service (Federally Tariffed)
4. Frontier 1 Mbps Business DSL Internet Service (Non-regulated)
5. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)

g. Bundle 7

1. One Business Access Line, Touch Tone, Call Forward Busy Line and Call Forward No Answer and local exchange service usage that would be otherwise subject to local measured service usage charges, See G.4. (T)

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SERVICE ARRANGEMENTS (Cont'd)

G. FrontierWorks (Cont'd)

(N)

1. General (Cont'd)

h. Optional Services

The following services may be added to any of the bundles above:

1. FrontierWorks Select5

Choice of five of the following:

- Caller ID—Name and Number
- Call Forward or Call Forward Variable, See G.4
- Call Waiting
- Speed Calling 8 Code or Speed Calling 30 Code
- Three-Way Calling
- Busy Redial
- Call Return
- Hunting, See G.4

(N)

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SERVICE ARRANGEMENTS (Cont'd)

G. FrontierWorks (Cont'd)

2. Regulations

- a. A bundle is available only to customers who are served from a central office in which all services in the bundle are offered and can be provided by the Company to the customer.
- b. The bundles are offered only under one-year, two-year, and three-year term contracts.
  1. If the tarified rates change during the term of the contract, the contract rates will remain in effect in the customer's contract.
  2. The customer may order additional bundles at the term rates of the contract during the term of the contract. The termination date for additional bundles shall be the termination date of the initial contract.
  3. To cancel the contract before the end of the contract term, the customer must provide at least 60 days advance written notice to the Company. The date on which the contract will be cancelled shall be 60 days after the date on which the Company receives the notice, unless the notice specifies a later date of cancellation.

(N)

(N)

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SERVICE ARRANGEMENTS (Cont'd)

G. FrontierWorks (Cont'd)

2. Regulations (Cont'd)

4. Early termination liability charges shall apply if the customer cancels one or more bundles before the end of the contract term. A bundle is considered to be cancelled if any of its component services are cancelled, unless the bundle is upgraded to a bundle of greater value.

a. The early termination liability charges shall be calculated as follows: For each cancelled bundle, with adjustments pursuant to paragraph b. below, a rate differential shall be determined, equal to the difference between the Rate Group 1 term rate for the contract term and the Rate Group 1 term rate for the longest available contract term for which the customer's subscription, upon cancellation, would have otherwise qualified. For example, if the customer cancels in the second year of a three-year contract, the rate differential would be the difference between the Rate Group 1 rate for a three-year term and the Rate Group 1 rate for a two-year term. If the cancellation occurs before the end of the minimum contract period, the rate differential shall be the difference between the Rate Group 1 term rate for the contract term and the month-to-month rates applicable to customers in Rate Group 1 for the component services of the bundle. The rate differential shall then be multiplied by the number of months (rounded to the next whole month) for which the customer subscribed to the bundle before cancellation. The result shall be the early termination liability charge for the cancelled bundle.

(N)

(N)

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SERVICE ARRANGEMENTS (Cont'd)

G. FrontierWorks (Cont'd)

(N)

2. Regulations (Cont'd)

b. (Cont'd)

4. (Cont'd)

- b. The calculations described in paragraph a. above shall exclude Asymmetrical Digital Subscriber Line (ADSL) service component rates of bundles when federally tariffed termination charges apply to the ADSL service.
- c. The early termination liability charges described in paragraph a. above shall not apply to cancellation of bundles within 90 days of activation.
- d. In addition to the early termination liability charges described above, termination charges may apply to the ADSL service components of bundles in accordance with federally tariffed termination charges for ADSL service.
- c. The FrontierWorks Select5 optional services associated with the bundles are not subject to the one-year, two-year, and three-year term commitments and are available on a month-to-month basis.
- d. The FrontierWorks Select5 package is available only in association with a FrontierWorks Small Business Solutions bundle.
- e. The bundle rate will appear as a single line item on the customer's bill.

(N)

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SERVICE ARRANGEMENTS (Cont'd)

G. FrontierWorks (Cont'd)

2. Regulations (Cont'd)

- f. The bundle rate includes Extended Area Service (EAS) in exchanges where EAS is included in the local service access line rate. In exchanges where EAS is billed separately from the local service access line rate, EAS rates will be billed separately and in addition to the bundle rate.
- g. All Interstate End User Subscriber Line Charges and other applicable surcharges and taxes will be billed separately from and in addition to the bundle rate.
- h. In order to receive the long-distance minutes included in the bundles, customers must select the FrontierWorks LD long-distance plan of Frontier Communications of America, Inc., with Frontier Communications of America, Inc., selected at least as their InterLATA Primary Interexchange Carrier.

3. Rates and Charges

- a. Unless otherwise stated elsewhere in this section, Service Charges as specified in Section A4 apply to the installation of individual components of the bundles.
- b. Service Charges apply if the customer switches from a bundle to an unbundled service.
- c. Service Charges do not apply if the customer switches to another FrontierWorks Small Business Solutions bundle of greater value.
- d. The customer may add or delete the services or features of the FrontierWorks Select5 package without incurring a Service Charge.

(N)

(N)

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SERVICE ARRANGEMENTS (Cont'd)

G. FrontierWorks (Cont'd)

(N)

3. Rates and Charges (Cont'd)

e. Monthly Rates

a. Bundle (Local Service Portion)

	<u>One Year</u>	<u>Term Two Years</u>	<u>Three Years</u>
Walnut Hill	\$27.41	\$25.80	\$24.19
Molino	\$27.70	\$26.07	\$24.44

Monthly  
Rate

b. FrontierWorks

Select5 \$9.95

(N)

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GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC  
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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

G. FrontierWorks (Cont'd)

4. Endnotes

- a. The business access line does not include Key lines or PBX trunks or other business lines that are separately tariffed with different rates from the regular Business One-Party access line.
- b. In the FrontierWorks Select5 package, "Call Forward" forwards all calls to a user-changeable forward-to number. It overrides Call Forward Busy Line and Call Forward No Answer. "Call Forward Variable" is the name for "Call Forward" in some markets. They are functionally the same.
- c. In the FrontierWorks Select5 package, "Hunting" can be either Regular Hunt, which ends with the last number in the hunt group, or Circular Hunt, which searches all lines in a multiline hunt group, regardless of point of entry into the hunt group. The offered version will depend on its availability in the existing tariff. Call Forward Busy Line cannot be used with Hunting.

H. FrontierWorks Business Connections

1. General

- a. FrontierWorks Business Connections are package offerings available to basic business customers and Centrex customers. The basic business offerings include one flat rate business access line and Caller ID with Name.

The Centrex offering includes two Centrex lines and several Centrex features. The included features are:

- Touch Tone
- Call Forward Variable
- Call Transfer
- Call ID Name and Number
- Hunting
- Three Way Conference Call
- Abbreviated Dialing (where available)

(T)

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.....SERVICE ARRANGEMENTS (Cont'd)

H. FrontierWorks Business Connections (Cont'd)

(N)

1. General (Cont'd)

b. Optional Feature Services

The following services may be added to a business access line bundle:

1. Business Connections Select5

Choice of five of the following:

Call Forward or Call Forward Variable  
Call Waiting with Cancel Call Waiting  
Speed Calling 8 Code or Speed Calling 30 Code  
Three-Way Calling  
Busy Redial  
Call Return  
Hunting  
Selective Call Forwarding

The following services may be added to the Centrex bundle and will be billed on a per feature basis.

2. Centrex Connections Features

Busy Redial  
Automatic Call Back  
Call Forward Busy  
Call Forward No Answer  
Speed Call 8 or Speed Call 30  
Selective Ring  
Call Waiting/Cancel Call Waiting

(N)

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SERVICE ARRANGEMENTS (Cont'd)

H. FrontierWorks Business Connections (Cont'd)

2. Regulations

- a. A bundle is available only to customers who are served from a central office in which all services in the bundle are offered and can be provided by the Company to the customer.
- b. The bundles are offered only under one-year, two-year, and three-year term contracts
  1. The customer may order additional bundles at the term rates of the contract during the term of the contract. The termination date for additional bundles shall be the termination date of the initial contract.
  2. The customer may order additional bundles at the term rates of the contract during the term of the contract. The termination date for additional bundles shall be the termination date of the initial contract.
  3. To cancel the contract before the end of the contract term, the customer must provide at least 60 days advance written notice to the Company. The date on which the contract will be cancelled shall be 60 days after the date on which the Company receives the notice, unless the notice specifies a later date of cancellation.
  4. Early termination liability charges shall apply if the customer cancels one or more bundles before the end of the contract term. A bundle is considered to be cancelled if any of its component services are cancelled, unless the bundle is upgraded to a bundle of greater value.
  5. The early termination liability charges shall be calculated as follows: A maximum termination liability that is equal to the nonrecoverable costs associated with the service will be determined and indicated in the customer's contract or at the time of sale. This termination liability will decrease in monthly increments over the course of the liability period. The liability charge shall be computed as follows:  
The ratio of the number of months remaining in the liability period multiplied by the Maximum Termination Liability.

(N)

(N)

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SERVICE ARRANGEMENTS (Cont'd)

H. FrontierWorks Business Connections (Cont'd)

(N)

2. Regulations (Cont'd)

6. The early termination liability charges described in the paragraph above does not apply within 90 days of activation.
  7. Customer contract will automatically renew at the current rate for one year if no cancellation notification is received
  8. The FrontierWorks Business Connections Select5 optional services associated with the bundles are not subject to the one-year, two-year, and three-year term commitments and are available on a month-to-month basis.
- c. The FrontierWorks Business Connections Select5 package is available only in association with a FrontierWorks Business Connections Solutions bundle.
  - d. The bundle rate will appear as a single line item on the customer's bill.
  - e. The bundle rate includes Extended Area Service (EAS) in exchanges where EAS is included in the local service access line rate. In exchanges where EAS is billed separately from the local service access line rate, EAS rates will be billed separately and in addition to the bundle rate.
  - f. All Interstate End User Subscriber Line Charges and other applicable surcharges and taxes will be billed separately from and in addition to the bundle rate.
  - g. The business access line does not include Key lines or PBX trunks or other business lines that are separately tarified with different rates from the regular Business One-Party access line.

(N)

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SERVICE ARRANGEMENTS (Cont'd)

H. FrontierWorks Business Connections (Cont'd)

(N)

2. Regulations (Cont'd)

- h. FrontierWorks Business Connections cannot be used in association with a key system or a PBX service.
- i. In the FrontierWorks Business Connections Select5 package, "Call Forward" forwards all calls to a user-changeable forward-to number. It overrides Call Forward Busy Line and Call Forward No Answer. "Call Forward Variable" is the name for "Call Forward" in some markets. They are functionally the same.
- j. The Telephone Company reserves the right to waive any or all of the recurring, nonrecurring or both charges associated with the Bundles at any time upon notice to the Commission.
- k. Individual promotional periods will not exceed 120 days.
- l. Appropriate notification of waived charges will be made to eligible customers.

3. Rates and Charges

- a. Unless otherwise stated elsewhere in this section, Service Charges apply to the installation of individual components of the bundles.
- b. Service Charges apply if the customer switches from a bundle to an unbundled service.
- c. The customer may add or delete the features within the FrontierWorks Business Connections Feature package without incurring a Service Charge.

(N)

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SERVICE ARRANGEMENTS (Cont'd)

H. FrontierWorks Business Connections (Cont'd)

(N)

3. Rates and Charges (Cont'd)

d. Monthly Rates

1. Basic Business Bundle

	<b>Term</b>		
	<u>One Year</u>	<u>Two Years</u>	<u>Three Years</u>
Statesboro	\$29.50	\$27.76	\$26.03
Register	\$29.50	\$27.76	\$26.03

2. Centrex Bundle

	<b>Term</b>		
	<u>One Year</u>	<u>Two Years</u>	<u>Three Years</u>
Statesboro	\$59.00	\$55.52	\$52.06
Register	\$59.00	\$55.52	\$52.06

3. FrontierWorks

Business Connections Select5 \$9.99

Centrex Connections Features \$1.99 (per feature)

(N)

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GENERAL SUBSCRIBER SERVICES

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H.1. Frontier Small Business Advantage

1. General

a. Frontier Small Business Advantage is a package offering available to Business customers that subscribe to flat rate Business service. The package includes either two Basic Business lines or two Centrex lines; a combination of enhanced calling features, certain designated non-regulated services and price-listed services.

1. Bundle 1 - Basic Bundle 300 Minutes  
Two Basic Business or two Centrex lines  
Touch Tone (T)  
Call Forwarding  
Call Transfer  
Caller Identification Plus Name  
Hunting (where available)  
Three Way Calling  
Abbreviated Dialing (where available)  
Voice Mail and Message Waiting Indicator (non-regulated)  
300 Block of Time Long Distance Minutes provided by Frontier Communications of America, Inc.
2. Bundle 2 - Basic Bundle 600 Minutes  
Two Basic Business or two Centrex lines  
Touch Tone (T)  
Call Forwarding  
Call Transfer  
Caller Identification Plus Name  
Hunting (where available)  
Three Way Calling  
Abbreviated Dialing (where available)  
Voice Mail and Message Waiting Indicator (non-regulated)  
600 Block of Time Long Distance Minutes provided by Frontier Communications of America, Inc.
3. Bundle 3 - Basic Bundle 900 Minutes  
Two Basic Business or two Centrex lines  
Touch Tone (T)  
Call Forward Variable  
Call Transfer  
Caller Identification Plus Name  
Hunting (where available)  
Three Way Calling

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Superseding Original Sheet 37.18

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H.1. Frontier Small Business Advantage

1. General (Cont'd)

3. Bundle 3 - Basic Bundle 900 Minutes (Cont'd)

Abbreviated Dialing (where available)  
Voice Mail and Message Waiting Indicator (non-regulated)  
900 Block of Time Long Distance Minutes provided by Frontier  
Communications of America, Inc.

(M)  
|  
(M)

The following services may be added to the bundle and will be billed on a per feature basis.

Additional Features:

Call Return  
Busy Redial  
Call Forwarding Busy  
Call Forwarding No Answer  
Speed Calling or Speed Calling 30  
Priority Ring  
Call Waiting/Cancel Call Waiting

2. Regulations

- a. A bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
- b. The bundle is offered only under a two-year term commitment and requires a contract.
  - 1. If the tariffed rates change during the term of the contract, the contract rates will remain in effect in the customer's contract.
  - 2. To cancel the contract before the end of the contract term, the customer must provide at least 60 days advance written notice to the Company. The date on which the contract will be cancelled shall be 60 days after the date on which the Company receives the notice, unless the notice specifies a later date of cancellation.
  - 3. Early termination liability charges shall apply if the customer cancels one or more bundles before the end of the contract term. A bundle is considered to be cancelled if any of its component services are cancelled, unless the bundle is upgraded to a bundle of greater value.

(M) text previously appeared on Sheet 37.17

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H.1. Frontier Business Advantage

2. Regulations (Cont'd)

4. The early termination liability charges shall be calculated as follows: A Maximum Termination Liability of \$500.00. This termination liability will decrease in monthly increments over the course of the liability period. The liability charge shall be computed as follows:
- a. The ratio of the number of months remaining in the contract period multiplied by the Maximum Termination Liability.
  - b. The early termination liability charges described in paragraph a. above shall not apply to cancellation of bundle within 30 days of activation.
  - c. Customer contract will automatically renew at the contract rate for two years if no cancellation notification is received.
- c. The bundle rate will appear as a single line item on the customer's bill.
- d. Frontier Small Business Advantage is a service mark of Citizens Communications Company.
- e. The bundle rate includes Extended Area Service (EAS) in exchanges where EAS is included in the local service access line rate. In exchanges where EAS is billed separately from the local service access line rate, EAS will be billed separately from and are in addition to the bundle rate.
- f. All Interstate End User Subscriber Line Charges and other applicable surcharges and taxes will be billed separately from and in addition to the bundle rate.
- g. In order to receive the long-distance minutes included in the bundles, customers must presubscribed to Frontier Communications of America, Inc., for both Inter and IntraLATA services and choose the Frontier Small Business Advantage long-distance plan.
- h. The bundle cannot be used in association with a Residential Line, PBX Service or ISDN service.
- i. No Utility initiated change in a term contract that may result in more restrictive terms or conditions is enforceable unless the change is otherwise allowed by applicable law and the change is also communicated to the customer in a written notice 25 days prior to the change taking effect. Such notice shall present in a clear and conspicuous manner the current term or condition and the change being made in that term or condition. If the customer terminates service within 30 days from the effective date of the change, the customer shall not be assessed any otherwise applicable early termination penalty. A utility may not use this contract change provision to change term-contract rates or charges.

(N)

(N)

Issued By: Cereal Daniel  
Title: Supervisor Field Operations Support

Date Issued: June 9, 2006

Effective: JUL 09 2006

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H.1. Frontier Business Advantage

(N)

3. Rates And Charges

- a. Unless otherwise stated elsewhere in this section, Service Charges apply to the installation of individual components of the bundles.
- b. Service Charges apply if the customer switches from a bundle to an unbundled service.
- c. The customer may add or delete the services or features of the Frontier Small Business Advantage Optional Business Feature Package without incurring a Service Charge.
- d. Monthly Rate

1. Businesses or Centrex Bundle

	<u>Two-Year Term</u>
Bundle 1	\$84.99
Bundle 2	\$94.99
Bundle 3	\$104.99
Additional Features (per feature)	\$1.99

(N)

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Effective: JUL 09 2006

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GENERAL SUBSCRIBER SERVICES

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Section A13  
Second Revised Sheet 37.21  
Superseding First Revised Sheet 37.21

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H.2 Frontier Digital Phone Service

1. General

- a. The Frontier Digital Phone Service is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and a combination of local features. Customers can take any combination of features for the same flat rate charge.

Basic Bundle

Flat Rate Access Line	Call Waiting/Cancel Call Waiting
Call Forwarding Busy	Call ID Plus Name
Call Forward No Answer	Message Waiting Indicator
Local and Extended Area Toll Calls	Touch Tone

(T)

- b. Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle.

Automatic Redial  
Call Return  
Three-Way Calling  
Speed Call 8 or 30

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Second Revised Sheet 37.22  
Canceling First Revised Sheet 37.22

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H.2 Frontier Digital Phone Service

2. Regulations

- a. The Frontier Digital Phone Service is available where technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. When the customer disconnects any component of the bundle, the remaining components of the package will be billed at their individually tariffed rates.
- d. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- e. Customers may add or delete any features offered in the package without a service order charge.
- f. No discounts from the bundled rate will be given to subscribers that do not use all the features or have some features turned off."
- g. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- h. The bundles are offered on a month-to-month basis.
- i. The bundle will appear as a single line item on the bill.

3. Stay Connected Seasonal Offering allows the customer to suspend the DigitalPhone Service while they are away, a minimum of one month and up to nine months for a reduced rate.

- a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges does not apply.
- b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

(N)

(N)

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GENERAL SUBSCRIBER SERVICES

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Section A13  
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Canceling First Revised Sheet 37.23

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H.2 Frontier Digital Phone Service

(N)

3. (Cont'd)

- c. Customer's line will be available for 911 calls only at the time of suspension.
- d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
- e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
- f. The cost of the service includes the CALC.
- g. This service does not change any other terms and conditions of the product

(N)

4. Rates

(M)

Call Forwarding (all Types): The Customer pays the rate for a station-to-station call between his/her telephone and the telephone where the call is answered. This applies to all calls answered, even any person-to-person or collect calls that are refused.

Monthly	\$39.99
Digital Phone Enhanced Feature Pack	\$3.99
Stay Connected	\$9.99

(M)

(N)

(M) Material previously located on page 37.22

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Canceling Original Sheet 37.24

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H.3 Frontier Digital Phone X

(M)

1. General

The Frontier Digital Phone X is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and a combination of local features. Customers can take any combination of features for the same flat rate charge.

Basic Bundle

Flat Rate Access Line	Call Waiting/Cancel Call Waiting
Call Forwarding Busy & Call Forward No Answer	Call ID Plus Name
Local and Extended Area Toll Calls	Message Waiting Indicator
Speed Dial 8	Touch Tone

2. Regulations

- a. The Frontier Digital Phone X is available where technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. When the customer disconnects any component of the bundle, the remaining components of the package will be billed at their individually tariffed rates.
- d. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- e. Customers may add or delete any features offered in the package without a service order charge.
- f. No discounts from the bundled rate will be given to subscribers that do not use all the features or have some features turned off."
- g. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- h. The bundles are offered on a month-to-month basis.
- i. The bundle will appear as a single line item on the bill.

(M)

(M) Material previously located on page 37.23

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Canceling First Revised Sheet 37.25

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H.3 Frontier Digital Phone X

- 3. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Service while they are away, a minimum of one month and up to nine months for a reduced rate. (N)
  - a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges does not apply.
  - b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - c. Customer's line will be available for 911 calls only at the time of suspension.
  - d. The time that the customer is on the "Stay Connected" Seasonal Service will count or the fulfillment of the contract time.
  - e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
  - f. The cost of the service includes the CALC.
  - g. This service does not change any other terms and conditions of the product (N)

4. Rates (M)

Call Forwarding (all Types): The Customer pays the rate for a station-to-station call between his/her telephone and the telephone where the call is answered. This applies to all calls answered, even any person-to-person or collect calls that are refused.

Monthly	\$24.99	(M)
Stay Connected	\$9.99	

(M) Material previously located on page 37.24

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Section A13  
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Canceling Original Sheet 37.26

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H.4 Frontier Business Unlimited Service

1. General

Frontier Business Unlimited Service is a bundled offering available to Business customers that subscribe to a maximum of ten Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Touchtone, Custom Calling features, Voice Mail, and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

Basic Bundle

- Single Party Flat Rate Access Line
- Touch Tone
- Call Forwarding Fixed or Variable
- Unlimited Extended Area Service
- Voice Mail – Frontier Deluxe Voice Mail
- Call Waiting, Cancel Call Waiting
- Caller ID w/Name
- Speed Calling 30 Code

2. Regulations

- a. The bundle is available only where facilities and operating systems are available and technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
- c. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
- d. Frontier Business Unlimited Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.
- e. Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.
- f. If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.
- g. The bundle rate will appear as a single line item on the customer's bill.

(M)

(M)

(M) Material previously located on page 37.25

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Canceling Original Sheet 37.27

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H.4 Frontier Business Unlimited Service

(M)

2. Regulations (Continued)

- h. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
- i. The bundle cannot be used in association with a Residential Line, PBX Service, ISDN Service, Toll Free Service, Remote Call Forwarding Service and Foreign Exchange Services.
- j. The bundle is offered only under a month-to-month commitment and requires a contract.

3. Rates And Charges

- a. All Interstate End User Subscriber Line charges and other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.
- b. Unless otherwise stated elsewhere in this section, Connection Charges apply to the installation of individual components of the bundle.
- c. Frontier Business Unlimited Services provided at the following rate:

Monthly Rate

\$55.00

(M)

(M) Material previously located on page 37.26

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GENERAL SUBSCRIBER SERVICES

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Canceling First Revised Sheet 37.28

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H.5 Frontier Digital Phone Bronze\*\* (T)

1. General

The Frontier Digital Phone Bronze is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and a combination of local features. Customer's can take any combination of features for the same flat rate charge. (T)

Basic Bundle

Flat Rate Access Line                      Call Waiting/Cancel Call Waiting  
Call ID Plus Name

Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle.

Automatic Redial                              Call Return  
Three-Way Calling                              Speed Call 8 or 30

2. Regulations

- a. The Frontier Digital Phone Bronze is available where technically feasible. (T)
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. When the customer disconnects any component of the bundle, the remaining components of the package will be billed at their individually tariffed rates.
- d. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- e. Customers may add or delete any features offered in the package without a service order charge.
- f. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- g. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.

\* This service offering is limited to all existing subscribers at their existing locations.

+ This bundle was previously called Frontier Digital Phone Essentials

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GENERAL SUBSCRIBER SERVICES

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Canceling First Revised Sheet 37.29

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H.5 Frontier Digital Phone Bronze\*+ (T)

2. Regulations (Cont'd)

- h. The bundles are offered on a month to month.
- i. The bundle will appear as a single line item on the bill.
- j. Voice Mail Bronze will be offered as an add on to this bundle. (T)

3. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Service while they are away, a minimum of one month and up to nine months for a reduced rate.

- a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges does not apply.
- b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
- c. Customer's line will be available for 911 calls only at the time of suspension.
- d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
- e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
- f. The cost of the service includes the CALC.
- g. This service does not change any other terms and conditions of the product

4 Rates

	Monthly	
Digital Phone Bronze	\$19.99	(T)
Voice Mail –add on		
Basic Voice Mail	\$3.99	
Deluxe Voice Mail	\$4.99	
Digital Phone Enhanced Feature Pack	\$3.99	
Stay Connected	\$9.99	

\* This service offering is limited to all existing subscribers at their existing locations.  
+ This bundle was previously called Frontier Digital Phone Essentials

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Canceling First Revised Sheet 37.30

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H.6 Frontier Digital Phone Silver\*+ (T)

1 General

The Frontier Digital Phone Silver Bundle is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and a combination of local features. Customer's can take any combination of features for the same flat rate charge. (T)

Basic Bundle

Flat Rate Access Line  
Call ID Plus Name

Call Waiting/Cancel Call Waiting  
Local and Extended Area Toll Calls

2. Regulations

- a. The Frontier Digital Phone Silver Bundle is available where technically feasible. (T)
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. When the customer disconnects any component of the bundle, the remaining components of the package will be billed at their individually tariffed rates.
- d. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- e. Customers may add or delete any features offered in the package without a service order charge.
- f. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- g. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- h. The bundles are offered on a month to month.
- i. The bundle will appear as a single line item on the bill.

\* This service offering is limited to all existing subscribers at their existing locations.

+ This bundle was previously called Frontier Unlimited State.

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201 South Pensacola Avenue  
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Canceling First Revised Sheet 37.31

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H.6 Frontier Digital Phone Silver\*\* (Cont'd)

(T)

3. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Service while they are away, a minimum of one month and up to nine months for a reduced rate.
  - a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges does not apply.
  - b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - c. Customer's line will be available for 911 calls only at the time of suspension.
  - d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
  - e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
  - f. The cost of the service includes the CALC.
  - g. This service does not change any other terms and conditions of the product

4. Rates

Call Forwarding (all Types): The Customer pays the rate for a station-to-station call between his/her telephone and the telephone where the call is answered. This applies to all calls answered, even any person-to-person or collect calls that are refused.

Monthly	\$29.99
Stay Connected	\$9.99

- \* This service offering is limited to all existing subscribers at their existing locations.
- + This bundle was previously called Frontier Unlimited State.

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**MAY 16 2009**

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GENERAL SUBSCRIBER SERVICES

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Florida PSC – Tariff No. 2  
Section A13  
First Revised Sheet 37.32  
Canceling Original Sheet 37.32

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H7 Frontier Business Essentials

(M)

1 General

Frontier Business Essentials is a package offering available to Business Customers. The package includes a flat rate Basic Business Line; a combination of enhanced calling features, certain designated non-regulated services and price-listed services.

Main Line:

Flat Rate Business Line  
Unlimited Local Measured Service  
Call ID Plus Name  
Call Waiting

Call Forward (For VM)  
Touch Tone (WA)  
Basic Voice Mail (WA)  
Call Waiting ID (Where applicable)

Optional Features Package

Busy Redial  
Call Return  
Three-way calling

Three-way calling  
Speed Call 8 or Speed Call 30  
Call Forward Variable

2. Regulations

- a. A bundle is available only to customers who are served from a central office in which all services in the bundle are offered and can be provided by the Company to the customer.
- b. The bundles are offered on a month to month basis.
- c. The bundle rate includes Extended Area Service (EAS). The call detail for EAS calls will not be displayed on the bill.
- d. All applicable surcharges and taxes will be billed separately from and in addition to the bundle rate.
- e. The bundle cannot be used in association with a Residential Line, PBX Service, Centrex, or ISDN service.
- f. Deluxe Voice Mail will be offered as an add on to this bundle. The rate will be listed in the rate section.

3. Rates and Charges

Monthly Rate	\$39.99
Feature Bundle	\$3.99
Deluxe Voice Mail	\$2.99

(M)

(M) Material previously located on page 37.31

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Canceling Original Sheet 37.33

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H8 Frontier Digital Phone Plus Service

(M)

1. General

The Frontier Digital Phone Plus Service is a package offering available to residential customers. The package includes two basic flat rate access lines, a combination of local features, an non-regulated services. Customers can take any combination of features for the same charge.

Basic Bundle

Two Flat Rate Access Lines	Call Waiting/Cancel Call Waiting
Call Forwarding Busy & Call Forward No Answer	Caller ID Plus Name
Local and Extended Area Calls	Voice Mail (non-regulated)
Message Waiting Indicator	

Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle.

Automatic Redial Call Return	Three-Way Calling Speed Call 8 or 30
---------------------------------	---

2. Regulations

- a. The Frontier Digital Phone Plus Service is available where technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- d. Customers may add or delete any features offered in the package without a service order charge.
- e. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- f. Federal Subscriber Line Charge will be billed separately. All other surcharges and taxes will apply.
- g. The bundle is offered on a one, two or three year term.
  - 1. If the tariffed rate changes during the term of the contract, the contract rate will remain in effect in the customer's contract.
  - 2. If the customer cancels one or more bundles before the end of the term contract, an early termination charge of \$200.00 shall apply to each bundle cancelled

(M)

(M) Material previously located on page 37.32

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Canceling Original Sheet 37.34

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H8 Frontier Digital Phone Plus Service (Cont'd)

2. Regulations (Cont'd)

h. The bundle will appear as a single line item on the bill. (M)

3. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Service while they are away, a minimum of one month and up to nine months for a reduced rate. (N)

a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges does not apply.

b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

c. Customer's line will be available for 911 calls only at the time of suspension.

d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.

e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.

f. The cost of the service includes the CALC.

g. This service does not change any other terms and conditions of the product (N)

4. Rates (M)

Frontier Digital Phone Plus Service \$39.99

Digital Phone Enhanced Feature Pack \$3.99 (M)

Stay Connected \$9.99 (N)

(M) Material previously located on page 37.33

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Canceling Original Sheet 37.35

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H9 Frontier Digital Phone X Plus Service

(M)

1. General

The Frontier Digital Phone Plus Service is a package offering available to residential customers. The package includes two basic flat rate access lines, a combination of local features, an non-regulated services. Customers can take any combination of features for the same charge.

Basic Bundle

Two Flat Rate Access Line	Call Waiting/Cancel Call Waiting
Call Forwarding Busy & Call Forward No Answer	Call ID Plus Name
Local and Extended Area Toll Calls	Message Waiting Indicator
Speed Dial 8	Touch Tone

Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle.

Automatic Redial Call Return	Three-Way Calling Speed Call 8 or 30
---------------------------------	---

2. Regulations

- a. The Frontier Digital Phone X Plus Service is available where technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- d. Customers may add or delete any features offered in the package without a service order charge.
- e. No discounts from the bundled rate will be given to subscribers that do not use all the features or have some features turned off."
- f. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- g. The bundle is offered on a one, two or three year term.
  - 1. If the tariffed rate changes during the term of the contract, the contract rate will remain in effect in the customer's contract.

(M) Material previously located on page 37.34

(M)

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 Canceling Original Sheet 37.36

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

- H9 Frontier Digital Phone X Plus Service (Cont'd) (M)
2. Regulations (Cont'd)
- g. (Cont'd)
2. If the customer cancels one or more bundles before the end of the term contract, an early termination charge of \$200.00 shall apply to each bundle cancelled
- h. The bundle will appear as a single line item on the bill.
3. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Service while they are away, a minimum of one month and up to nine months for a reduced rate. (M)
- a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges does not apply.
- b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
- c. Customer's line will be available for 911 calls only at the time of suspension.
- d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
- e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
- f. The cost of the service includes the CALC.
- g. This service does not change any other terms and conditions of the product (N)
4. Rates (M)
- |                                       |         |
|---------------------------------------|---------|
| Frontier Digital Phone X Plus Service | \$24.99 |
| Digital Phone Enhanced Feature Pack   | \$3.99  |
| Stay Connected                        | \$9.99  |
- (M)

(M) Material previously located on page 37.35

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GENERAL SUBSCRIBER SERVICES

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Section A13  
First Revised Sheet 37.37  
Canceling Original Sheet 37.37

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H10 Frontier Business Metro

(M)

1. General

Frontier Business Metro is a package offering available to Business Customers. The package includes up to ten Basic Business Lines; a combination of enhanced calling features, certain designated non-regulated services and price-listed services.

Main Line Bundle:

Flat Rate Business Line	Call Waiting
Extended Area Service	Call Forward
Call ID Plus Name	Basic Voice Mail
Touch Tone	Call Waiting ID (Where applicable)

Add-On Feature Pack:

Busy Redial	Call Return
3-Way Calling	Speed Call 30 or Speed Call 8
Call Forward Variable	

2. Regulations

- a. A bundle is available only to customers who are served from a central office in which all services in the bundle are offered and can be provided by the Company to the customer.
- b. The bundles are offered on a monthly basis.
- c. The bundle rate includes Extended Area Service (EAS)
- d. In order to receive the long-distance minutes included in the bundles, customers must select the Frontier Business Unlimited long-distance plan of Frontier Communications of America, Inc., with Frontier Communications of America, Inc., selected as their Primary Interexchange Carrier for both their Intra and InterLATA services.
- e. The bundle cannot be used in association with a Residential Line, PBX Service, Centrex, or ISDN service.

3. Rates and Charges

- a. Unless otherwise stated elsewhere in this section, Service Charges apply to the installation of individual components of the bundles.
- b. Service Charges apply if the customer switches from a bundle to an unbundled service.

(M)

(M) Material previously located on page 37.36

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H10 Frontier Business Metro (Cont'd)

(M)

3. Rates and Charges (Cont'd)

- c. The customer may add or delete the services or features of the bundle without incurring a Service Charge.

Rates:

Frontier Business Metro Bundle	\$39.99
Add-on Feature Pack	\$3.99
Upgrade to Deluxe Voice Mail	\$2.99

(M)

(M) Material previously located on page 37.37

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GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC  
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First Revised Sheet 37.39  
Superseding Original Sheet 37.39

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H11 Frontier Digital Phone 100# (T)

1 General

The Frontier Digital Phone 100# is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and local features. (T)

Basic Bundle

Flat Rate Access Line  
Extended Area Calling

Speed Call 8  
Touch Tone

2. Regulations

- a. The Frontier Digital Phone 100# is available where technically feasible. (T)
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- d. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- e. The bundles are offered on a month to month.
- f. The bundle will appear as a single line item on the bill.
- g. Features will be available to the Digital Phone 100# at a special price. The following features are available: (T)

#This bundle was previously called Frontier Digital Phone Essentials.

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 Section A13  
 First Revised Sheet 37.40  
 Superseding Original Sheet 37.40

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H11 Frontier Digital Phone 100# (T)

2. Regulations (Cont'd)

Call Forward	Call Return
Call Forward Variable	Busy Redial
Call Forward Busy	3-way Calling
Call Forward Plus	Speed Call 30
Call Waiting/Cancel Call Waiting	Anonymous Call Rejection
Caller ID	Anonymous Call Acceptance
Caller ID with Name	6-Way Calling
Call Waiting ID	Call Trace

3. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone 100# Service while they are away, a minimum of one month and up to nine months for a reduced rate. (T)

- a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges does not apply.
- b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
- c. Customer's line will be available for 911 calls only at the time of suspension.
- d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
- e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
- f. The cost of the service includes the CALC.
- g. This service does not change any other terms and conditions of the product.

4 Rates

Digital Phone 100#	Monthly \$18.99	(T)
One Feature	\$5.99	
Two Features	\$7.99	
Three Features	\$9.99	
All listed features	\$12.99	
Stay Connected	\$9.99	

#This bundle was previously called Frontier Digital Phone Essentials.

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GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC  
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Florida PSC – Tariff No. 2  
Section A13  
Original Sheet 37.41

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H12 Frontier Unlimited State

(N)

1 General

The Frontier Digital State Unlimited is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and local features.

Basic Bundle

Flat Rate Access Line  
Extended Area Calling

Call Waiting/Cancel Call Waiting  
Touch Tone

2. Regulations

- a. The Frontier Digital State Unlimited is available where technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- d. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- e. The bundles are offered on a month to month.
- f. The bundle will appear as a single line item on the bill.
- g. Features will be available to the Digital Phone State Unlimited bundle at a special price. The following features are available:

(N)

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Title: Supervisor Field Operations Support

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Frontier Communications of the South, LLC  
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Florida PSC – Tariff No. 2  
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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H12 Frontier Unlimited State (Cont'd)

(N)

2. Regulations (Cont'd)

Call Forward	Call Return
Call Forward Variable	Busy Redial
Call Forward Busy	3-way Calling
Call Forward Plus	Speed Call 30
Call Waiting/Cancel Call Waiting	Anonymous Call Rejection
Caller ID	Anonymous Call Acceptance
Caller ID with Name	6-Way Calling
Call Waiting ID	Call Trace

3.. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited State while they are away, a minimum of one month and up to nine months for a reduced rate.

- a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges does not apply.
- b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
- c. Customer's line will be available for 911 calls only at the time of uspension.
- d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
- e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
- f. The cost of the service includes the CALC.
- g. This service does not change any other terms and conditions of the product.

4 Rates

	Monthly
Digital Phone State Unlimited	\$18.99
One Feature	\$5.99
Two Features	\$7.99
Three Features	\$9.99
All listed features	\$12.99
Stay Connected	\$9.99

(N)

Issued By: Cereal Daniel  
 Title: Supervisor Field Operations Support

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GENERAL SUBSCRIBER SERVICES

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Florida PSC – Tariff No. 2  
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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H13 Frontier Digital Phone Essentials 2

(N)

1 General

The Frontier Digital Phone Essentials 2 is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and a combination of local features. Customer's can take any combination of features for the same flat rate charge.

Basic Bundle

Flat Rate Access Line	3-way Calling
Call Waiting/Cancel Call Waiting	Extended Area Calling
Call Waiting ID	Touch Tone
Call ID Plus Name	

Unlimited Feature Pack

Features will be available to the Frontier Digital Phone Essentials 2 bundle at a special price. The following features are available:

Call Forward	Call Return
Call Forward Variable	Busy Redial
Call Forward Busy	3-way Calling
Call Forward Plus	Speed Call 30
Call Waiting/Cancel Call Waiting	Anonymous Call Rejection
Caller ID	Anonymous Call Acceptance
Caller ID with Name	6-Way Calling
Call Waiting ID	Call Trace

2. Regulations

- a. The Frontier Digital Phone Essentials 2 is available where technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. When the customer disconnects any component of the bundle, the remaining components of the package will be billed at their individually tariffed rates.
- d. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- e. Customers may add or delete any features offered in the package without a service order charge.
- f. No discounts will be given to subscribers that do not use all the features or have some features turned off.

(N)

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H13 Frontier Digital Phone Essentials 2

(N)

2. Regulations (Cont'd)

- g. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
- h. The bundles are offered on a month-to-month basis.
- i. The bundle will appear as a single line item on the bill.

3. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Essentials 2 while they are away, a minimum of one month and up to nine months for a reduced rate.

- a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.
- b. A re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
- c. Customer's line will be available for 911 calls only at the time of suspension.
- d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
- e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
- f. The cost of the service includes the SLC.
- g. This service does not change any other terms and conditions of the product.

4. Rates

	Monthly Rate
Frontier Digital Phone Essentials 2 Package	\$21.99
Stay Connected Vacation Service	9.99
Unlimited Feature Pack	2.99

(N)

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Original Sheet 37.45

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H13 Frontier Digital State Unlimited with Essentials 2

(N)

1. General

The Frontier Digital State Unlimited with Essentials 2 is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and local features.

Basic Bundle

Flat Rate Access Line	Call Waiting/Cancel Call Waiting
Extended Area Calling	Touch Tone
Caller ID plus Name	3-Way Calling
Call Forwarding	Automatic Redial
Call Return	Call Waiting ID

2. Regulations

- a. The Frontier Digital State Unlimited with Essentials 2 is available where technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- d. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- e. The bundles are offered on a month to month.
- f. The bundle will appear as a single line item on the bill.
- g. Features will be available to the Digital Phone State Unlimited with Essentials 2 bundle at a special price. The following features are available:

Speed Call 30	Anonymous Call Rejection
Anonymous Call Acceptance	6-Way Calling
Call Trace	Call Forward Plus
	Remote Call Forwarding

- 3. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited State while they are away, a minimum of one month and up to nine months for a reduced rate.

(N)

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GENERAL SUBSCRIBER SERVICES

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H13 Frontier Digital State Unlimited with Essentials 2 (Cont'd)

(N)

3. (Cont'd)

- a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.
- b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
- c. Customer's line will be available for 911 calls only at the time of suspension.
- d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
- e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
- f. The cost of the service includes the Subscriber Line Charge.
- g. This service does not change any other terms and conditions of the product.

4 Rates

	Monthly
Digital Phone State Unlimited with Essentials 2	\$26.99
One Feature	5.99
Two Features	7.99
Three Features	9.99
All listed features	12.99
Stay Connected	9.99

(N)

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GENERAL SUBSCRIBER SERVICES

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H15 Frontier Digital Phone Nationwide Unlimited with Essentials 2

(N)

1. General

The Frontier Digital Phone Nationwide Unlimited with Essentials 2 Service is a package offering available to residential customers and includes one flat-rate residential one-party service access line and the customer's choice of the features and services listed below.

Features and Services

Call Forward Busy/No Answer (Variable)	Automatic Redial
Caller ID - Name and Number	Speed Call 8
Call Waiting/Cancel Call Waiting	Call Return
3-Way Calling	
Voice Mail with Message Waiting Indication (non-regulated)	

Digital Phone Enhanced Feature Pack

The following services are included in the Feature Package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Section 3.

Speed Calling 30	Selective Call Acceptance
Call Forwarding Busy/No Answer (Fixed)	Selective Call Rejection
Call Forwarding Busy Line (Fixed)	Remote Call Forwarding

2. Regulations

- a. The Frontier Digital Phone Service is available where technically feasible.
- b. The features and services, except those listed as non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the tariff.
- c. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing tariff rules.
- d. Customers may add or delete any features offered in the bundle without a service order charge.
- e. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- f. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.

(N)

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Original Sheet 37.48

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H15 Frontier Digital Phone Nationwide Unlimited with Essentials 2

(N)

2. Regulations

g. The bundles are offered on a month to month.

h. The bundle will appear as a single line item on the bill.

3. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited State while they are away, a minimum of one month and up to nine months for a reduced rate.

a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.

b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

c. Customer's line will be available for 911 calls only at the time of suspension.

d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.

e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.

f. The cost of the service includes the Subscriber Line Charge.

g. This service does not change any other terms and conditions of the product.

4. Rates and Charges

Monthly Rate	\$29.99
Digital Phone Enhanced Feature Pack	\$2.99
Stay Connected	\$9.99

(N)

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Florida PSC – Tariff No. 2  
Section A13  
Original Sheet 37.49

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H16 Frontier Digital Phone Nationwide Unlimited Plus with Essentials 2

(N)

1. General

The Frontier Digital Phone Nationwide Unlimited Plus with Essentials 2 Service is a package offering available to residential customers and includes two flat-rate residential one-party service access line and the customer's choice of the features and services listed below.

Features and Services

Call Forward Busy/No Answer (Variable)	Automatic Redial
Caller ID - Name and Number	Speed Call 8
Call Waiting/Cancel Call Waiting	Call Return
3-Way Calling	

Voice Mail with Message Waiting Indication (non-regulated)

Digital Phone Enhanced Feature Pack

The following services are included in the Feature Package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Section 3.

Speed Calling 30	Selective Call Acceptance
Call Forwarding Busy/No Answer (Fixed)	Selective Call Rejection
Call Forwarding Busy Line (Fixed)	Remote Call Forwarding

2. Regulations

- a. The Frontier Digital Phone Service is available where technically feasible.
- b. The features and services, except those listed as non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the tariff.
- c. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing tariff rules.
- d. Customers may add or delete any features offered in the bundle without a service order charge.
- e. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- f. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.

(N)

Issued By: Cereal Daniel  
Title: Supervisor Field Operations Support  
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Date Issued: October 4, 2010

GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC  
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Original Sheet 37.50

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H16 Frontier Digital Phone Nationwide Unlimited Plus with Essentials 2

(N)

2. Regulations

- g. The bundles are offered on a month to month.
- h. The bundle will appear as a single line item on the bill.

3. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited State while they are away, a minimum of one month and up to nine months for a reduced rate.

- a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do apply.
- b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
- c. Customer's line will be available for 911 calls only at the time of suspension.
- d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
- e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
- f. The cost of the service includes the Subscriber Line Charge.
- g. This service does not change any other terms and conditions of the product.

4. Rates and Charges

Monthly Rate	\$29.99
Digital Phone Enhanced Feature Pack	\$2.99
Stay Connected	\$9.99

(N)

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Issued By: Cereal Daniel  
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GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC  
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Florida PSC – Tariff No. 2  
Section A13  
Original Sheet 37.51

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H17 Frontier Business Nationwide Unlimited Service II

(N)

1. General

The Frontier Business Nationwide Unlimited Service II is a package offering available to Business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. Customers may select any or all of the following services and features for a monthly charge.

Basic Bundle

One Business Flat Rate Access Line                      Touch Tone  
Frontier Deluxe Voice Mail (non-regulated)              Call Forwarding Busy Line/Don't Answer  
Caller ID Name  
Six features from the Frontier Business All In Feature Package listed below

Frontier Business All In Feature Package

Call Waiting/Cancel Call Waiting                      Call Return  
Three-Way Calling    Call Transfer  
Speed Calling 8 or 30 Codes                              Caller ID Blocking  
Personal Ringing    Repeat Redial  
Multiline Hunt Service                                      Call Forwarding  
Anonymous Call Rejection                                  Call Forwarding Busy Line  
Call Forward Don't Answer                                  Call Waiting Deluxe  
Priority Ringing    Selective Call Forwarding  
Selective Call Rejection                                      Special Call Acceptance

2. Regulations

- a. The Frontier Business Nationwide Unlimited Service II is available where technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. Frontier Business Nationwide Unlimited Service II includes basic local service and on-basic local services. Non-payment or partial payment of the basic local service charge within the bundles may result in disconnection of your basic local service.
- d. Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.
- e. The bundle will appear as a single line item on the bill.

(N)

Issued By: Kenneth Mason  
Title: Vice President Government and Regulatory Affairs

Date Issued: June 29, 2011

Effective: JUL 01 2011

GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
Section A13  
Original Sheet 37.52

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H17 Frontier Business Nationwide Unlimited Service II (Cont'd)

(N)

2. Regulations (Cont'd)

f. The bundle cannot be used in association with a Residential Line, PBX Service, Remote Call Forwarding Service, ISDN Service, Toll Free Service, and Foreign Exchange Services.

g. The bundle is offered on a month-to-month basis.

h. Up to eleven additional bundles can be purchased at a discounted rate.

3. Rates

a. All Interstate End User Subscriber Line charges and other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.

b. Unless otherwise stated elsewhere in this section, connection charges apply to the installation of individual components of the bundle.

MonthlyRate

Frontier Business Nationwide Unlimited Service II	\$ 52.99
Additional Business Nationwide Unlimited Service II Lines	46.99
Frontier Business All In Feature Package	4.99

(N)

Issued By: Kenneth Mason  
Title: Vice President Government and Regulatory Affairs

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GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC  
201 South Pensacola Avenue  
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Florida PSC – Tariff No. 2  
Section A13  
Original Sheet 37.53

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H18 Frontier Business Local Unlimited II

(N)

1. General

The Frontier Business Local Unlimited II is a package offering available to Business customers. Customers may select any or all of the following services and features for a monthly charge.

Basic Bundle

One Business Flat Rate Access Line  
Touch Tone  
Two features from the Frontier Business All In Feature Package listed below

Frontier Business All In Feature Package

- |                                  |                                    |
|----------------------------------|------------------------------------|
| Call Waiting/Cancel Call Waiting | Call Return                        |
| Three-Way Calling                | Call Transfer                      |
| Speed Calling 8 or 30 Codes      | Caller ID Blocking                 |
| Personal Ringing                 | Repeat Redial                      |
| Multiline Hunt Service           | Call Forwarding                    |
| Anonymous Call Rejection         | Call Forwarding Busy Line          |
| Call Forward Don't Answer        | Call Waiting Deluxe                |
| Priority Ringing                 | Selective Call Forwarding          |
| Selective Call Rejection         | Special Call Acceptance            |
| Caller ID Name                   | Frontier Basic or Deluxe Voicemail |

2. Regulations

- a. The Frontier Business Local Unlimited II is available where technically feasible.
- b. The bundle is offered on a month-to-month basis.
- c. All applicable surcharges and taxes will be billed separately from an in addition to the bundle rate.
- d. The bundle cannot be used in association with a Residential line, PBX service, or ISDN Service.
- e. Customers may select any two of the features in the Frontier Business All In Feature Package for no extra charge.
- f. Customers purchasing the Frontier Business All In Features Package may select any or all of the features listed in that package.

(N)

Issued By: Kenneth Mason  
Title: Vice President Government and Regulatory Affairs

Date Issued: June 29, 2011

Effective: JUL 01 2011

GENERAL SUBSCRIBER SERVICES

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201 South Pensacola Avenue  
Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
Section A13  
Original Sheet 37.54

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H18 Frontier Business Local Unlimited II (Cont'd)

3. Rates

Monthly Rate

Frontier Business Local Unlimited II  
Frontier Business All In Feature Package

\$ 35.99  
4.99

(N)  
|  
(N)

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Issued By: Kenneth Mason  
Title: Vice President Government and Regulatory Affairs

Date Issued: June 29, 2011

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GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC  
201 South Pensacola Avenue  
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Third Revised Sheet 38  
Canceling Second Revised Sheet 38

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MISCELLANEOUS SERVICE ARRANGEMENTS

I. Telecommunications Service Priority

1. General

- a. Telecommunications Service Priority (TSP) Program is a federal program used to identify and prioritize telecommunications services that support National Security and Emergency Preparedness (NS/EP missions).

NS/EP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis, which causes or could cause injury or harm to the population, damage or loss to property, or degrades or threatens the NS/EP posture of the United States.

TSP restoration and/or provisioning shall be provided in accordance with Part 64.401, Appendix A of the Federal Communications Commission's Rules and Regulations (47.C.F.R.) and the "Service Vendor Handbook for the Telecommunications Service Priority (TSP) Program" and the "Service User Manual for the Telecommunications Priority (TSP) System" (NCS Manual 3-1-1) (Service User Manual) issued and updated as necessary by the Office of Priority Telecommunications (OPT) of the National Communications System. Any changes to or re-issuance of these regulations or manuals supersede the tariff language contained herein.

- b. The TSP program has two components: restoration and provisioning.

1. A restoration priority is applied to new or existing telecommunications services to ensure restoration before any other services during a service outage. TSP restoration priorities must be requested and assigned before a service outage occurs.
2. A provisioning priority is obtained to facilitate priority installation of new telecommunications services during a service outage. Provisioning on a priority basis becomes necessary when an end-user has an urgent requirement for a new NS/EP service that must be installed immediately or by a specific due date that can be met only by a shorter than standard or expedited Company provisioning time frame. As a matter of general practice, existing TSP service will be restored before provisioning new TSP services.

(M)

(M)

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Issued By: Cereal Daniel  
Title: Supervisor Field Operations Support

Date Issued: April 10, 2009

Effective: \_\_\_\_\_

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MISCELLANEOUS SERVICE ARRANGEMENTS

I. Telecommunications Service Priority

(T)

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Issued By: Richard Burgess,  
Director of Operations

Date Issued: July 19, 2005

Effective: AUG 18 2005

GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC  
201 South Pensacola Avenue  
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Third Revised Sheet 39  
Canceling Second Revised Sheet 39

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MISCELLANEOUS SERVICE ARRANGEMENTS

I. Telecommunications Service Priority

1. General

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(M)

(M)

(M) Material previously located on page 38

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GENERAL SUBSCRIBER SERVICES

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201 South Pensacola Avenue  
Atmore, Alabama 36502

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Section A13  
Third Revised Sheet 40  
Canceling Second Revised Sheet 40

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

I. Telecommunications Service Priority (Cont'd)

2. TSP Request Process

a. TSP Request Process - Restoration

To request a TSP restoration priority assignment, a prospective TSP user must:

1. Determine that its telecommunications service supports an NS/SP function under one of the following four TSP categories.
  - a. National Security Leadership
  - b. National Security Posture and U.S. Population Attack Warning.
  - c. Public Health, Safety, and Maintenance of Law and Order
  - d. Public Welfare and Maintenance of National Economic Posture
2. Identify the priority level to be requested for the telecommunications service. The priority level is determined by the end-user's TSP category (see 2.a above) and service profile. The service profile defines the user's level of support to the portion of the telecommunications service that the user owns and operates, such as customer premises equipment or wiring. The five levels of priority and seven element groups that define the service profile are contained in the Service User Manual.
3. Complete the TSP Request for Service Users form (SF 315) available on the National Communications System (NCS) website (<http://tsp.ncs.gov/>).
4. For non-federal users, have their TSP requests approved by a federal agency sponsor. Non-federal users should contact the OPT at the NCS website (<http://tsp.ncs.gov/>) for information on identifying a sponsor for TSP requests.
5. Submit the SF 315 to the OPT.
6. Notify the Company, upon receipt of the TSP Authorization Code from the OPT and include the TSP Authorization Code in any service order to the Company requesting restoration of NS/EP services.

(M)

(M)

(M) Material previously located on page 39

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GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC  
201 South Pensacola Avenue  
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Section A13  
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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

I. Telecommunications Service Priority (Cont'd)

(M)

2. TSP Request Process (Cont'd)

b. TSP Request Process - Provisioning

To request a TSP provisioning priority assignment, a prospective TSP user must follow the same steps listed in 2a. above for restoration priority assignment except for the following differences. The user must:

1. Certify that its telecommunications service is an emergency service. Emergency services are those that support one of the NS/EP functions listed in 2a(a) above and are so critical that they must be provisioned at the earliest possible time, without regard to cost to the user.
2. Verify that the Company cannot meet the service due date without a TSP assignment.

Obtain approval from the invocation official to request a provisioning priority. Invocation officials are designated individuals with the authority to request TSP provisioning for a telecommunications service, and include the head or director of a federal agency, commander of a unified/specified military command, chief of a military service, commander of a major military command, or state governor.

(M)

(M) Material previously located on page 40

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GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
Section A13  
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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

I. Telecommunications Service Priority (Cont'd)

3. Responsibilities of the End-User

End-users or entities acting on behalf of the end-user must perform the following:

- a. Identify telecommunications services requiring priority.
- b. Request, justify, and revalidate all priority level assignments. Revalidation must be completed every two years and must be done before expiration of the end-user's TSP Authorization Code(s).
- c. Submit the TSP Authorization Code along with a service request to the Company. The TSP assignment is signified by the TSP Authorization Code.
- d. Accept TSP services by the service due dates.
- e. For services assigned priority levels, ensure (through contractual means or otherwise) the availability of Customer Premise Equipment (CPE) and Customer Premise Wiring (CPW) necessary for end-to-end service operation by the service due date and for continued operation. For services in the Emergency NS/EP category, ensure CPE and CPW for end-to-end service by the time vendors are prepared to provide the services. Additionally, designate the organization responsible for the service on an end-to-end basis.
- f. Pay the Company any authorized costs associated with priority services.  
  
Report to the Company any failed or unusable services with priority levels.
- g. Designate a 24-hour point of contact for each TSP request and appraise the OPT.
- h. Cooperate with the OPT during reconciliation (comparison of NS/EP service information and resolution of any identified discrepancies) and revalidation.
- i. During certain emergencies, make TSP service requests verbally, but follow up with a written service order within two working days.

(M)

(M)

(M) Material previously located on page 41

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Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
Section A13  
Second Revised Sheet 43  
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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

I. Telecommunications Service Priority (Cont'd)

(M)

4. Responsibilities of the Company

The Company will perform the following:

- a. Provide TSP service only after the receipt of a TSP Authorization Code. The Company is not authorized to provide priority treatment to provision TSP services to customers that have no provisioning priority (i.e., "O" is the first character of the TSP code).
- b. Revoke TSP services at the direction of the end-user or OPT.
- c. Ensure the TSP Program priorities supersede any other telecommunications priority that may be provided (other than control services and order wires).
- d. Designate a 24-hour point of contact to receive reports of TSP service outages from TSP service users.
- e. Designate a 24-hour point of contact to coordinate TSP processes with the OPT.
- f. Confirm completion of TSP service order activity to the OPT.
- g. Participate in reconciliation of TSP information at the request of the OPT.
- h. Ensure that all subcontractors complete reconciliation of TSP information with the service vendor, when acting as the prime contractor.
- i. Ensure that other carriers supplying underlying facilities are provided, upon request, information necessary to implement priority treatment of facilities that support NS/EP services.
- j. Assist in ensuring that priority level assignments of NS/EP services are accurately identified "end-to-end" by providing to subcontractors and interconnecting carriers the restoration priority level assigned to the service.
- k. Disclose content of the NS/EP TSP database only as may be required by law.
- l. Comply with regulations and procedures supplemental to and consistent with guidelines issued by the OPT.

The Company may verify provisioning priority assignments with the TSP Program Office. However, the Company may not delay provisioning of an Emergency TSP service for verification purposes.

(M)

(M) Material previously located on page 42

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Frontier Communications of the South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
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Second Revised Sheet 44  
Canceling First Revised Sheet 44

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

I. Telecommunications Service Priority (Cont'd)

5. Preemption

When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, the sequence in which existing services may be preempted is as follows:

Non-TSP Services

TSP services may be preempted to provision or restore NS/EP services with a higher priority level assignment. When this is necessary, NS/EP services will be selected in the inverse order of their TSP priority level assignment. When such preemption is necessary, the Company will make every reasonable effort to notify the preempted customer of the action to be taken. When such preemption is necessary, prior consent of the service user is not required; however, the Company will make every reasonable effort to notify the preempted customer of the action to be taken.

6. Rates and Charges

- a. This charge applies in addition to all standard installation and service connection charges.
- b. In the event that the Company must utilize additional labor outside of normal business hours in the provisioning or restoration of a service, additional labor charges may apply. Such charges will be based on cost and billed to the customer. The Company will attempt to inform the customer of approximately how much these charges will be in advance.
- c. In subscribing to TSP, the customer recognizes that quoting charges and obtaining customer permission to proceed with service installation or restoration would delay the installation or restoration process and grants the Company the right to assess additional charges, when applicable, after the installation or restoration has been completed. When possible, the Company will attempt to provide an estimate to the customer of the additional charges in advance of the work.
- d. Facilities required by the Company for provisioning, restoration, or maintenance are exempt from the TSP rules.

Initial Service Charge, per line\* \$104.02

Change in TSP Priority Code    Service Order Charge

(M)

(M)

(M) Material previously located on page 43

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GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
Section A13  
First Revised Sheet 45  
Canceling Original Sheet 45

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

J. Electronic Bill Payment Program (M)

1. General

Frontier Online Bill Payment program is a voluntary program available to customers to view and/or pay their telephone bill on-line. Frontier customers can go to Frontieronline.com to register, view invoices and make payments. Once a customer registers for the service, a paper bill will continue to come for two months. After two months, the customer may opt to no longer receive a paper bill.

2. Regulations

- a. Frontier Online Bill Payment is a discretionary service.
- b. An Email reminder will be sent to customer when their bill is available
- c. If the customer opts to receive only the electronic bill and not the paper bill, the monthly recurring charge will be waived.

3. Rates

	<u>Monthly</u>	
Rate for Online Bill Payment with duplicate paper bill	\$2.00	(M)

(M) Material previously located on page 44

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Supervisor, Field Operations Support

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GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
Section A13  
Original Sheet 46

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

K. Business Traffic Study Service

(M)

b. General

- a. Business Traffic Study Service provides performance reports of call capacity for originating and terminating traffic on access lines, trunk groups or hunt groups. The traffic study report enables business customers to determine how many calls terminate successfully compared with the number of calls that reach a station-busy condition.

2. Regulations

- a. At the customer's request traffic studies will be performed on access lines, trunk groups or hunt groups that are provided by the Company.
- b. A separate traffic study report is required for each access line, hunt line, or trunk group.
- c. Business Traffic Study Service is available to business customers and only where technically feasible.
- d. Traffic study detail requested by the customer will be limited to calls that originate or terminate on the Company's network.
- e. Studies will not be performed on toll-free or pay-per-call type telephone numbers.
- f. Studies are done in 7-day intervals.
- g. Types of studies include (but are not limited to):
  - Line or Trunk Study
  - Remote Call Forwarding Study
  - Multiline Hunt Group Study

3. Rates

Monthly

Set up Charge and first week per access line or trunk group	\$60.00
Each additional week per access line or trunk group	\$25.00

(M)

(M) Material previously located on page 45

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South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

AL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A14.  
Original Contents Sheet 1

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C.    Customer Provided Equipment.....	4

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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Issued By: Richard Burgess,  
            General Manager

Date Issued: October 4, 1999

Effective: \_\_\_\_\_

**OCT 30 1999**

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TELEPHONE EQUIPMENT

A. Miscellaneous

1. Service charges, as covered in Section A4. of this Tariff, are applicable.
2. All telephones must be located on the same premises as the terminal connecting the telephone, or telephones, to the telephone company's system, except as covered in A.5. and A.6. below.
3. The Telephone Company will not be responsible for poor service caused by a subscriber connecting more phones to the system than the system will properly accommodate.
4. When special requirements demand that extension telephones be located in separate buildings on the same premises, the cost of providing the connecting facilities will be paid by the subscriber. Where possible, the same type of facility will be used as that serving the subscriber's principal location.

When the only connecting facility required to be constructed is a regular drop (not exceeding 100 feet) and station wiring, regular Service Charges (in Section A4.) will be charged for on a Labor and Material basis, in addition to the regular Service Charge.

A monthly outside extension mileage charge of \$.80 per 1/10 mile, or fraction thereof, air line measurement, will be made for each 2-wire circuit required to establish the connection.

5. Extension telephones located on premises other than that on which the connecting terminal is located may be permitted to meet the service requirements for public health and safety, or other exceptional cases. Such installations will be permitted where, in the judgment of the Telephone Company, its facilities are suitable and available and the service will not be adversely affected.

A monthly off-premise extension mileage charge of \$1.60 per 1/4 mile, or fraction thereof, air line measurement, will be made for each 2-wire circuit required to establish the connection between the connecting terminal and the off-premises extension.

The cost of any additional construction required will be paid by the subscriber.

When the only connecting facility required to be constructed is a regular drop (not exceeding 100 feet) and station wiring, regular Service Charges (in Section A4.) will be applied. Any additional construction required will be charged for on a Labor and Material basis, in addition to the regular Service Charges.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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Issued By: Richard Burgess,  
General Manager

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South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

AL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
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TELEPHONE EQUIPMENT (Cont'd)

A. Miscellaneous (Cont'd)

6. When the wiring required for either outside or off-premise extensions, as covered in A.5. above, is installed or provided by the customer, the following rules apply:
  - a. The wiring must be done in accordance with the National Electric Safety Code, or the Telephone Company may disconnect it.
  - b. The Telephone Company may require changes in the wiring or the addition of such protective equipment as it deems necessary for the proper protection of its equipment and personnel.
  - c. The Telephone Company is not required to maintain such customer provided wiring, and may disconnect it when it is in trouble.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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Issued By: Richard Burgess,  
General Manager

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TELEPHONE EQUIPMENT (Cont'd)

B. Impaired Hearing Equipment

1. General

The equipment listed below is designed to be utilized as a telecommunications device for the deaf.

2. Rates

Monthly Rates

Sales Price

a. Teletype for Handicapped SSI-220 printer/display. Designed for the deaf or hearing impaired, the printer/display is fully portable, includes a rechargeable battery and accessory jack.

\$10.00

\$600.00

b. The Telephone Company will allow for the sale of a SSI-220 Printer/Display over a 36 month installment period with no rate of return.

- (i.) 36 Months
- (ii.) 48 Months

\$16.50  
 \$12.50

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 ---

c. Visual Ring Indicator

\$.75

\$40.30

d. Volume Control Handset

\$.30

\$17.50

e. Audible Ring Signaler

\$2.25

\$54.54

3. Conditions

a. Impaired hearing equipment may be provided for use with all classes and grades of service, except Public Telephone Service.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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 General Manager

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**OCT 30 1999**

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TELEPHONE EQUIPMENT (Cont'd)

C. Customer Provided Equipment

1. General

- a. The Telephone Company will not be responsible for any loss or damage, nor of any impairment or failure of service, arising from or in connection with, the use of facilities of customers and not caused solely by the negligence of the Telephone Company.
- b. The Telephone Company shall not be responsible to the customer, or otherwise, if changes in any of the facilities, operations or procedures of the Telephone Company render any customer-owned equipment or communications system incompatible.
- c. Where any customer-owned equipment or system is used with telecommunications service in violation of any of the provisions of this Tariff, the Telephone Company will take such immediate action as necessary for the protection of its services, and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment or system or correct the violation and shall confirm in writing to the Telephone Company within ten days, following receipt of written notice from the Telephone Company, that such use has ceased, or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violations and to give the required written confirmation to the Telephone Company within the time stated above, shall result in termination of the customer's service until such time as the customer complies with the provisions of this Tariff.
- d. The customer indemnifies and saves the Telephone Company harmless against claims and infringement of patents arising from combining such equipment or systems, with or using it in connection with, facilities of the Telephone Company; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Telephone Company.
- e. Mixed ownership of equipment - Generally, it will be desirable for all of the equipment on the customer's premises to be owned by one party. However, mixed ownership is permissible, provided only that the resulting repaired responsibility problems can be resolved.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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General Manager  
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TELEPHONE EQUIPMENT (Cont'd)

C. Customer Provided Equipment (Cont'd)

1. General (Cont'd)

f. The connection of certain CPE may require the installation of a connecting arrangement at the service point in order to assure (1) the safety of the public and the Telephone Company's employees and customers; (2) proper signaling on both originating and terminating calls; (3) proper transmission; and (4) compatibility with other Telephone Company services.

(1.) Whether or not such a connecting arrangement is required will be determined by standard rules, regulations and policies in effect throughout the Communications Industry generally.

(2.) The rates and charges for such connecting arrangements are in Section A5.

2. Charges for repair of CPE

a. A \$20 Trouble Location Charge will be applied when trouble is located in Customer Premise Equipment.

b. CPE repair charges will be composed of the following elements:

(1.) Each premise visit:

Within Frontier Communications of the South, Inc.'s service area	\$6.25
Outside Frontier Communications of the South, Inc.'s service area	\$6.25 plus \$.25 per mile.

(2.) Labor costs are measured in 1/4 hours or fractions for actual time spent at the customer premise.

Labor charge per 1/4 hour or fraction on:

(a.) Telephone instruments and miscellaneous equipment	\$7.00
(b.) Other CPE	\$10.00

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General Manager

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GENERAL SUBSCRIBER SERVICES

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
Section A15.  
Original Contents Sheet 1

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GENERAL SUBSCRIBER SERVICES

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
Section A15.  
Original Sheet 1

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GENERAL SUBSCRIBER SERVICES

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South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
Section A16.  
First Revised Contents Sheet 1  
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GENERAL SUBSCRIBER SERVICES

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SWITCHED DS1 SERVICE

A. General

Switched DS1 Service (SWDS1) provides digital exchange service at a DS1 level. SWDS1 includes a SWDS1 facility, common equipment, local exchange switching and trunks for access to the local exchange and toll networks. Each SWDS1 facility utilizes 24 channels which may be configured as either basic or advanced trunks, as defined below, or a combination of both types of trunks.

B. Definitions and Application of Services

1. SWDS1 Facility and Common Equipment

This element includes the digital facility between the customer's premises and the central office, transmitting at a rate of 1.544 megabits per second, and the common equipment necessary to interface each of the 24 channels into the central office switch. The SWDS1 signal provided to the customer's premises will be at the DS1 level.

2. Basic Trunks

a. In-Only Trunk

One-way trunk which only allows traffic from the central office switch to be transmitted to the customer.

b. Out-Only Trunk

One-way trunk which only allows traffic originating from the customer to be transmitted to the central office switch.

(N)

(N)

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SWITCHED DS1 SERVICE

B. Definitions and Application of Services (Cont'd)

(N)

2. Basic Trunks (Cont'd)

c. Two-Way Trunk

Trunk which allows for traffic to be transmitted from either the central office or the customer.

3. Advanced Trunks

a. In-Only Trunk with DID

In-only trunk with Direct Inward Dialing (DID) feature. Requires a DID trunk circuit termination.

b. Out-Only Trunk

Out-only trunk with Outward Dialing Feature.

c. Two-Way Trunk with DID

Two-way trunk with DID. Requires a DID trunk circuit termination.

C. Terms and Conditions

1. SWDS1 is provided subject to the availability of central office facilities.

2. The type of SWDS1 facility installed will be determined by the Company.

(N)

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ITCHED DS1 SERVICE

**D. Rates and Charges**

(N)

1. SWDS1 will be provided at the following rates and charges:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
a. Stand alone SWDS1 facility and common equipment, per 24 channel facility.		
- All basic trunks, advanced trunks or a combination of basic and advanced trunks.	\$1,155.00	\$225.00
b. Basic trunks each		
- In-only trunk (1)	\$102.00	Equal to
- Out-only trunk	\$102.00	PBX Trunk
- Two-Way trunk (1)	\$102.00	Rate
c. Advanced trunks each		
- In-only trunk with DID (2)	\$102.00	Equal to
- Out-only trunk with Outward Dialing	\$102.00	PBX Trunk
- Two-way trunk with DID (2)	\$102.00	Rate

2. Nonrecurring change charges apply per work order as follows:

Trunk Change Charges (per line or trunk)	<u>Nonrecurring Charge</u>
- Miscellaneous changes within the categories of basic or advanced.	Equal to the Business Service Order Charge,
- Change from basic trunks to advanced trunks or vice versa.	plus the Central Office,
- Add, change to or from, or rearrange hunting arrangement within a trunk group.	plus the Premise Visit Charge.

(1) Trunk Hunting Service is available at the rates and charges specified in Section A11.

(2) Direct Inward Dialing Service monthly rates also apply, as specified in Section A21.

(N)

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SWITCHED DS1 SERVICE

D. Rates and Charges (Cont'd)

3. Rate Stability Plan

- a. The Rate Stability Plan is an optional arrangement whereby subscribers who agree to continue to subscribe to SWDS1 for a designated period of time are guaranteed against Company-initiated changes in monthly rates for service during the designated period.
- b. Regular nonrecurring monthly charges, specified in Section D.1. preceding, apply except that the charges specified in Section D.1.a. for the stand-alone SWDS1 facility and common equipment shall be replaced by that specified in Section D.3.g. below.
- c. Rates and charges, specified in Section D.1. preceding, apply to all SWDS1 trunks. Any reduction of SWDS1 trunks during the term of the Rate Stability Plan will not reduce the monthly payments for SWDS1 trunks for the duration of the term.
- d. Any addition of SWDS1 facilities and common equipment to existing equipment with a Rate Stability Plan is permitted with charges as specified in Section D.2. preceding or a separate Rate Stability Plan.
- e. Any reduction of SWDS1 facilities and common equipment furnished under the Rate Stability Plan, will not reduce the Rate Stability Plan payments for the duration of the term unless otherwise specified.

(N)

(N)

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SWITCHED DS1 SERVICE

D. Rates and Charges (Cont'd)

3. Rate Stability Plan (Cont'd)

f. Termination charges equal to the monthly recurring charges for the remaining life of the contract may apply if a Rate Stability Plan contract is terminated in whole or in part by the subscriber or is terminated for cause by the Company prior to expiration of the agreed-upon payment period.

g. Stabilized Monthly Rates

SWDS1 facility and common equipment, per 24 channel facility.

- All basic trunks or a combination of basic and advanced trunks.

		Nonrecurring Charge	Monthly Rate
(1.)	One-Year Term	\$770.00 (DS1N1)	\$210.00 (DS11)
(2.)	Two-Year Term	\$385.00 (DS1N2)	\$194.00 (DS12)
(3.)	Three-Year Term	None	\$185.00 (DS13)
(4.)	Five-Year Term	None	\$171.00 (DS15)

(N)

(N)

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Frontier Communications of the  
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Florida PSC – Tariff No. 2  
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TELEPHONE SERVICE

A. Interconnection of Mobile Service Providers (MSPs)

1. General

- a. This Tariff provides for the interconnection of Local Exchange Services for MSPs.
- b. The services described herein are for use by MSPs to interconnect their wireless or radio network to that part of the Switched Network owned by Frontier Communications of the South, Inc.
- c. Except as noted, services provided in this Section are subject to all general regulations applicable to the provision of service by the Telephone Company as stated in other Sections of this Tariff.
- d. These services are offered at the rates specified herein from Central Offices where necessary service options are available. The rates contained in this offering assumes the use of standard serving arrangements normally provided by the Telephone Company. Non-standard facility requirements, equipment or service options may be requested as a Special Assembly described in other Sections of this Tariff, and the rates for these arrangements will be applied in addition to those applicable in this Tariff.
- e. The services provided may be either Type 1 or Type 2 interconnections as described in Bellcore Technical Reference TR-NPL-000145.
- f. These services may be arranged for one-way inward (to the MSP), one-way outward (from the MSP) and two-way signaling (Central Office (CO) trunk terminating equipment arranged for signaling to and/or from the MSP).

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Florida PSC – Tariff No. 2  
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MOBILE TELEPHONE SERVICE (Cont'd)

A. Interconnection of Mobile Service Providers (MSPs) (Cont'd)

1. General (Cont'd)

g. MSP Line and Trunk Pricing

- (1.) The price for a digital trunk termination used in providing DS1 service for twenty-four voice equivalent channel increments contemplates the termination of all twenty-four channels at the same company switch and at the same physical location at the Telephone Company switch. When the mixing of services on the same DS1 does not meet these requirements, the rates and charges for less than twenty-four voice equivalent channels are applicable.
  - (2.) The mixing of "line based" and "trunk based" services on the same DS1 is considered to be terminating service at two different physical locations at the Telephone Company. MSP lines, one-way outward MSP trunks and two-way MSP trunks are "line based" connections to the Telephone Company switch. One-way inward MSP trunks, Type 1, Type 2A, Type 2B, and 800/DID Service Access trunks are considered "trunk based" connections to the Telephone Company switch.
  - (3.) Service Type 1 and Type 2A connections terminate at different physical locations on a Telephone Company switch, the missing of these services on the same DS1 will be charged at the rates assigned for less than twenty-four connections to the Telephone Company switch.
- h. The mileage to be used to determine the monthly rate for facilities is calculated on the airline mileage between the two locations involved.
- i. The conditions and rates specified in other Tariffs for Services which may be associated with these service types are in addition to those specified herein.

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General Manager

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Frontier Communications of the  
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TELEPHONE SERVICE (Cont'd)

A. Interconnection of Mobile Service Providers (MSPs) (Cont'd)

1. General (Cont'd)

- j. When Direct Inward Dialing (DID) is furnished in conjunction with these service types, it will be provided from COs where DID is offered and where adequate equipment is available. Rates specified herein will apply.
- k. Directory listings for MSPs are provided in accordance with regulations and rates found in Section A6.
- l. The services provided under this Tariff shall be used by the MSP only for the handling of traffic originating or termination on the MSP's network in conjunction with its authorized services.
- m. The services provided under this Tariff may not be used, switched or otherwise connected together except on an ancillary basis such as call forwarding, for the purpose of completing a call from one land line telephone to another land line telephone.
- n. Subscribers to the MSP shall report all cases of trouble to the MSP. The MSP shall handle such trouble reporting and advise the Telephone Company.
- o. Service and installation charges are included in the Nonrecurring Rates specified for services offered under this Tariff.
- p. Billing disputes must be communicated to the Telephone Company in writing within 30 days from the billing date. The Telephone Company will make every effort to investigate such disputes and reconcile any differences within 30 days from the receipt of such notification.
- q. Usage Charges for Mobile Originating Traffic
  - (1.) Charges apply to MSP subscriber originated calls terminating within the Local Calling Area and intraLATA calls terminating within the serving area of the Telephone Company.
  - (2.) Charges will not apply on calls to Telephone Company Business Offices, Directory Assistance, E911 Emergency Service or operator assisted and other services for which a charge or surcharge already applies.

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Frontier Communications of the  
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LOCAL SUBSCRIBER SERVICES

c.

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MOBILE TELEPHONE SERVICE (Cont'd)

A. Interconnection of Mobile Service Providers (MSPs) (Cont'd)

1. General (Cont'd)

r. Optional Land to Mobile (LTM) Calling Plan

- (1.) An optional LTM calling plan is available to the MSPs. The LTM option allows intraLATA Toll calls and calls which terminate outside the Telephone Company's Local Calling Area (LCA), but within a 40 mile radius from the originating caller's wire center and telephone numbers served by the Telephone Company and terminating in the MSP network to be excluded from the originating customer's bill. The MSP will pay the usage charge per A.1.u.(5.) (b.) in lieu of the charges which would have been applicable to the originating user.
- (2.) The LTM calling plan requires that an MSP dedicate and entire NXX for this option.
- (3.) Two options are available with the LTM calling plan. LTM - Option 1 provides whole minute upward rounding for each call and LTM - Option 2 provides for 1/10 minute upward rounding for each call. A MSP can have only one option for all accounts.
- (4.) Usage for LTM is billed by rounding each call according to the selected option totaling the time for all calls during the billing period, multiplying the total time by the appropriate rate per minute, and rounding the result to the nearest whole cent (e.g. \$100.18 = \$100.20). For LTM Option 2, there is an initial period of 18 seconds for all calls and the additional period for all calls is 6 seconds.

s. Usage Charges - Miscellaneous

When the Telephone Company relies on data supplied by the MSP to prepare and render a bill to the MSP, a right of audit by the Telephone Company is reserved. The audit of the Call Records shall be performed by an independent third party at the Telephone Company's discretion, but by no more than once a year. If the reported traffic is found to be understated by more than 5% (five percent), the MSP shall reimburse the Telephone Company for the reasonable cost of the audit.

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GENERAL SUBSCRIBER SERVICES

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MOBILE TELEPHONE SERVICE (Cont'd)

---

A. Interconnection of Mobile Service Providers (MSPs) (Cont'd)

1. General (Cont'd)

t. Miscellaneous Information - Types of Interconnection Service

- (1.) The MSP shall provide a voice intercept announcement of distinctive tone signals to the calling party when a call is directed to a number that is not assigned by the carrier.
- (2.) The MSP shall return answer supervision on all calls except that routed to certain recordings indicating network conditions.
- (3.) These services are four wire circuits using only multifrequency address pulsing with wink start operation and E&M supervision.
- (4.) Type 1 Interconnection
  - (a.) A Type 1 interconnection is a connection between a Telephone Company and Central Office (CO) and a MSP's point of termination. Within a Type 1 interconnection the MSP can establish connection to the Telephone Company's other CO's and other carriers through the connecting CO.
  - (b.) The Trunk groups containing the Type 1 interconnection must be presubscribed to an interexchange carrier (IC) chosen by the MSP to complete interLATA calls. The MSP can access other IC's by using the 10xxx CO's.
  - (c.) Selective Class of Call Screening or Call Restriction Services are optional services available with Type 1 Service, subject to the availability of suitably equipped CO's.

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MOBILE TELEPHONE SERVICE (Cont'd)

A. Interconnection of Mobile Service Providers (MSP's) (Cont'd)

1. General (Cont'd)

t. Miscellaneous Information - Types of Interconnection Service (Cont'd)

(5.) Type 2A Interconnection

- (a.) A Type 2A interconnection is a connection between a Telephone Company access tandem or local tandem office to a MSP's point of termination. The MSP's switch acts like an End Office.
- (b.) The Type 2A interconnection can be optioned so that the MSP switch appears either an equal access end office or a non-conforming End Office.
- (c.) If a Type 2A interconnection is optioned for 2-way inward (to the MSP), dedicated NXX to the MSP is required.
- (d.) Type 2A interconnection cannot be used to access DA (Directory Assistance), Operator Services or 911 Service.

(6.) Type 2B Interconnection

- (a.) This type of connection is a connection between the Telephone Company End Office to the MSP's point of termination. This type of connection provides a high usage route to/from NXX codes located in the End Office.

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MOBILE TELEPHONE SERVICE (Cont'd)

A. Interconnection of Mobile Service Providers (MSPs) (Cont'd)

1. General (Cont'd)

u. Rates and Charges

Unless otherwise specified, the following charges apply to Type 1 interconnection services.

	<u>Non Recurring Charge</u>	<u>Monthly Rate</u>
(1.) MSP Line	\$22.00	\$29.40
(2.) MSP TRUNK	\$22.00	\$35.90
(3.) Voice Grade Service		
(a.) Local Loop*		
(i.) Local loop, First	\$335.00	\$45.00
(ii.) Local loop, each additional	\$145.00	\$45.00
(b.) Signaling		
(i.) E&M (per loop)	\$44.00	\$10.00
(c.) CO Equipment Termination		
(i.) Trunk Termination (per loop)	\$24.60	\$37.55
(d.) Interoffice Channels **		
(i.) 0 through 8 miles, fixed charge (per channel)	\$96.00	\$30.00
(ii.) 0 through 8 miles, per airline mile or fraction thereof	-	\$ 2.05
(iii.) 9 through 25 miles, fixed charge (per channel)	\$96.00	\$30.00
(iv.) 9 through 25 miles, per airline mile or fraction thereof	-	\$ 2.00
(v.) Over 25 miles, fixed charge (per channel)	\$96.00	\$30.00
(vi.) Over 25 miles, per airline mile or fraction thereof	-	\$ 1.95

\* A local loop extends from the carrier location to the serving wire center.

\*\* Each additional loop from the same carrier location to the same wire center.

\*\*\* Interoffice channels are required when the carrier requests connection to a wire center which is not the normal serving wire center for the carrier location.

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MOBILE TELEPHONE SERVICE (Cont'd)

A. Interconnection of Mobile Service Providers (MSPs) (Cont'd)

1. General (Cont'd)

u. Rates and Charges (Cont'd)

(4.) DS1 Service\*\*\*\*

(a.) Twenty Four Voice Equivalent Channel Increments

(i.) Facilities

(A.) Facilities are provided at the rates specified in the South Central Bell Private Line Services Tariffs with which the Telephone Company concurs. Note that any service establishment fee for these services is applicable.

(ii.) Trunk Termination

	<u>Non Recurring Charge</u>	<u>Monthly Rate</u>
(A.) At the Telephone Company Switch	\$90.00	\$204.25

(b.) Less than Twenty Four Voice Equivalent Channel Increments

(i.) Facilities

(A.) Facilities are provided at the rates specified in the South Central Bell Private Line Services Tariffs with which the Telephone Company concurs. Note that any service establishment fee for these services is applicable.

\*\*\*\* DS1 Service denotes 24 voice grade channels encoded at 1.544 Mbps in accordance with the North America hierarchy of digital signal levels.

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MOBILE TELEPHONE SERVICE (Cont'd)

A. Interconnection of Mobile Service Providers (MSPs) (Cont'd)

1. General (Cont'd)

u. Rates and Charges (Cont'd)

(4.) DS1 Service (Cont'd)

(b.) Less than Twenty Four Voice Equivalent Channel Increments (Cont'd)

(ii.) Channelization

Channelization is provided at the rates specified in the South Central Bell Private Line Services Tariffs, with which the Telephone Company concurs. This will include a basic system of 24 channels at the CO, plus feature activation charges for the number of channels ordered.

(iii.) Voice Grade Trunk Terminations

When less than 24 channels are provided on DS1 Service, rates and charges for voice grade trunk terminations apply in addition to facility and channelization rates and charges, for one-way inward MSP trunks, Type 1, Type 2A and Type 2B circuits. A voice grade trunk termination applies for each channel activated.

		Non Recurring Charge	Monthly Rate
(A.)	MSP Trunks		
	1. Direct Inward Dialing Termination	\$50.00	\$24.00
(B.)	Type 1, 2A or 2B Circuits		
	1. Per Voice Equivalent channel activated	\$24.60	\$37.55

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AL SUBSCRIBER SERVICES

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MOBILE TELEPHONE SERVICE (Cont'd)

A. Interconnection of Mobile Service Providers (MSPs) (Cont'd)

1. General (Cont'd)

u. Rates and Charges (Cont'd)

(5.) Usage Rate

- (a.) The following usage rates apply to mobile originated calls\* as defined in Section A.1.q.

Rate Per Minute of Use  
\$0.02353

- (b.) The optional LTM calling plan is offered at the following rates:

	<u>Rate Per Minute of Use</u>
(i.) LTM - Option 1 (upward rounding to the next whole minute)	\$0.07977
(ii.) LTM - Option 2 (upward rounding to the next 1/10 minute)	\$0.08979

- \* Where the number of messages must be used for bill preparation, a per call charge of mobile originated traffic of \$0.0525 will apply.

(6.) NXX Establishment Charge

- (a.) The following charge applies to the establishment of a dedicated NXX or the subsequent movement of that NXX to a different CO in the Telephone Company territory.

	Non recurring <u>Charge</u>	Monthly <u>Rate</u>
(i.) Per NXX Established	\$4,300.00	N/A

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MOBILE TELEPHONE SERVICE (Cont'd)

B. Paging Service

1. General

- a. Paging Service is defined as one way communications from a base station to a receiver for the purpose of actuating a signaling device in a mobile unit or for communicating information to the desired receiver.
- b. As regards monthly bills and other topics not covered in this Section, the regular Tariff Rules and Regulations will apply.
- c. Trouble must be reported by bringing the pager to the Main Office of the Telephone Company. Repairs will be made as promptly as possible.
- d. Service contracts will be taken for a minimum of one month. If service is discontinued prior to the expiration of one month, the subscriber will be required to pay the regular rental for the whole month.
- e. The Telephone Company will furnish each subscriber with information as to the expected range of the equipment. The equipment will be designed to give a high grade of service within the service area over 90% of the time.

2. Installation Charges

- a. The installation charge will be normal Service Order charge. (See Section A4.)

3. Rental Charges

- a. Subscriber line service for single address (tone only) pagers will be \$7.00 per month, which includes 150 calls per month. This charge will be applied when any paging unit is assigned a local (Frontier Communications of the South, Inc.) telephone number, regardless of whether the pager is owned or maintained by the subscriber.
- b. Subscriber line service for dual address (tone only) pagers will be \$8.50 per month, which includes 150 calls per month.

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AL SUBSCRIBER SERVICES

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**GENERAL SUBSCRIBER SERVICES**

Frontier Communications of the South, Inc. Florida  
 201 South Pensacola Avenue  
 Atmore, Alabama 36502

PSC – Tariff No. 2  
 Section A18  
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 Cancels 1<sup>st</sup> Revised Sheet 1

**LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

**A. General**

1. Long Distance Message Telecommunications service is that of furnishing facilities for telephone communications between Local Service Areas.
2. The Telephone Company does not undertake to transmit messages, but offers the use of its facilities for communications between its customers and between its customers and customers of other Telephone Companies.

**B. Long Distance**

1. Interstate Rates-

<u>Over</u>	<u>Not Over</u>	<u>NonDchg</u>	<u>Init Amt</u>	<u>Addl Amt</u>
0	10	.00	.0900	.0900
	22	.00	.1000	.1000
	55	.00	.1100	.1100
	124	.00	.1100	.1100
	292	.00	.1200	.1200
	430	.00	.1200	.1200
	99999	.00	.1200	.1200

2. Intrastate Rates-

<u>Over</u>	<u>Not Over</u>	<u>NonDchg</u>	<u>Init Amt</u>	<u>Addl Amt</u>
0	10	.00	.0000	.0000
	22	.00	.1800	.1400
	55	.00	.2500	.2400
	124	.00	.2500	.2400
	99999	.00	.2500	.2400

(D)  
 |  
 (N)  
 |  
 (D)  
 |  
 (N)

**C. Access Charges**

1. Interstate - The Telephone Company adopts the Frontier Telephone Companies FCC No. 2 Interstate Access Charge Tariff for interstate use as approved by the FCC. This Tariff was filed with the FCC by Frontier Telephone Companies on behalf of the Corporation's subsidiary companies. This Tariff includes all the rules, regulations, rates and charges under which interstate access services will be offered.

Issued By: Allison Ellis,  
 Vice President, Government & Regulatory Affairs

Date Issued: January 12, 2016

Effective: January 15, 2016

## GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, Inc. Florida  
 201 South Pensacola Avenue  
 Atmore, Alabama 36502

PSC – Tariff No. 2  
 Section A18  
 4<sup>th</sup> Revised Sheet 1.1  
 Cancels 3<sup>rd</sup> Revised Sheet 1.1

### LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

C. Access Charges (Cont'd)

2. Intrastate – The Telephone Company adopts, for intrastate services Frontier Telephone Companies FCC No. 2 Interstate Access Charge Tariff for interstate use as approved by the FCC, effective July 1, 2012 and any successive issues thereto. This Tariff was filed with the FCC by Frontier Telephone Companies on behalf of the Corporation's subsidiary companies. This Tariff includes all the rules, regulations and rates, under which interstate access services will be offered.

Language Exceptions:

Exceptions to this adoption of the tariff schedules, if any, are as follows:

Rate Exceptions:

	<u>ORIGINATING</u>	<u>TERMINATING*</u>
Carrier Common Line	\$0.03040000	
Local Switching 1	\$0.01770000	
Local Switching 2	\$0.01770000	
Non Premium	\$0.01770000	
Local Transport, Facility	\$0.00004	
Local Transport, Terminating	\$0.00036	
Local Transport Tandem	\$0.0005	
800 Basic, per call	\$0.004	
800 Premium, per call	\$0.004	
800S, per call	\$0.0045	
800V, per call	\$0.0045	
Supplemental LEC Transport	\$0.00	
Network Blocking, per call	\$.0297	
Common Trunk Port, per MOU	\$.00800000	

\* See Frontier Telephone Companies Tariff FCC No. 2 for Terminating rates.

Below is the website link to Tariff FCC No. 2. The rates are located in Section 16.

<http://carrier.frontiercorp.com/crtf/tariffs/index.cfm?fuseaction=fcc&stateID=&sctnID=8&companyID=69>

(T)  
 (N)  
 (N)

Issued By: Stan Pace,  
 Director, Government & External Affairs

Date Issued: July 9, 2014

Effective: July 10, 2014

**GENERAL SUBSCRIBER SERVICES**

Frontier Communications of the South, Inc. Florida  
 201 South Pensacola Avenue  
 Atmore, Alabama 36502

PSC – Tariff No. 2  
 Section A18  
 1<sup>st</sup> Revised Sheet 1.2  
 Cancels Original Sheet 1.2

**LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)**

C. Access Charges (Cont'd)

2. Intrastate – (Cont'd)

Rate Exceptions: (Cont'd)

Monthly Rate

**DS 1 Non-Density Zone:**

DS1 Entrance Facility	\$150.00	(I)
DS1 Direct Trunked Termination	\$75.00	(I)
DS1 Direct Trunked Facility	\$10.00	(R)

**DS 3 Non-Density Zone:**

DS3 Entrance facility	\$1,192.00	(R)
DS3 Direct Trunked Termination	\$750.00	
DS3 Direct Trunked Facility	\$100.00	(R)
Mux DS3 to DS1, per month	\$1,540.60	(I)
Mux DS1 to voice	\$201.05	(I)

**Voice Grade Service Category: Non-Density Zone**

VG Entrance facility 2 Wire	\$80.70	(I)
VG Entrance facility 4 Wire	\$80.70	
VG Direct Trunked Termination	\$54.20	(I)
VG Direct Trunked Facility	\$1.50	(R)

3. The Telephone Company concurs in these Tariffs as they now exist, or as they may be revised, added to, or supplemented by succeeding sheet or issues.

Issued By: Kenneth Mason,  
 Vice President, Government & Regulatory Affairs

Date Issued: June 28, 2013

Effective: July 2, 2013

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

AL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A18.  
Original Sheet 2

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

D. Toll Restrictions

1. General

- a. Toll Restriction is a service which enables customers to restrict certain types of outgoing calls from being placed over their exchange lines/trunks. It is available to basic exchange customers with Individual Residence Lines or Business Service, PBX Trunks, or Public Telephone Lines.
- b. Toll Restriction is furnished only from Central Office equipped to provide this service and where facilities permit.
- c. Subscribing to Toll Restriction does not relieve customers of responsibility for calls charged to their numbers.
- d. It is the responsibility of the customer who subscribes to a Toll Restriction service that restricts operator access, to notify all users of their service that an operator cannot be reached.
- e. The Telephone Company shall not be liable to any person for damages of any nature or kind arising out of, or resulting from or in connection with the provision of this service including without limitation, the inability of station users to access the operator for any purpose or any other restricted codes.
- f. Toll Restriction does not provide restriction of non-chargeable calls to Telephone Company numbers, such as Repair Service, Public Service Emergency numbers (911), or 1+800 calling.
- g. Codes that can be screened are 1+, 0-, 0+, 00-, (1+/0+) 411, 976, NPA900, IDDD 01+, IDDD 011+.

2. Rates

- a. The following rates are in addition to all other applicable charges.

Recurring Rate	\$3.00
----------------	--------

- b. 900/976 Blocking (Initial & Subsequent Order)                      No charge for either Recurring or Non-recurring.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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Issued By: Richard Burgess,  
General Manager

Date Issued: October 4, 1999

**OCT 30 1999**

Effective: \_\_\_\_\_

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

AL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A19.  
Original Contents Sheet 1

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Issued By: Richard Burgess,  
General Manager

Date Issued: October 4, 1999

Effective: \_\_\_\_\_

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

AL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A19.  
Original Sheet 1

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THIS SECTION RESERVED FOR FUTURE USE

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General Manager

Date Issued: October 4, 1999

Effective: OCT 30 1999

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

AL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A20.  
Original Contents Sheet 1

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CONTENTS

THIS SECTION RESERVED FOR FUTURE USE

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Issued By: Richard Burgess,  
General Manager

Date Issued: October 4, 1999

Effective: \_\_\_\_\_

GENERAL SUBSCRIBER SERVICES

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

Florida PSC – Tariff No. 2  
Section A20.  
Original Sheet 1

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THIS SECTION RESERVED FOR FUTURE USE

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Issued By: Richard Burgess,  
General Manager

Date Issued: October 4, 1999

Effective: \_\_\_\_\_

**OCT 30 1999**

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

AL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A21.  
Original Contents Sheet 1

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Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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Issued By: Richard Burgess,  
General Manager

Date Issued: October 4, 1999

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**OCT 30 1999**

Frontier Communications of the South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

LOCAL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A21.  
Original Sheet 1

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CENTREX

A. General

1. Centrex is a Central Office based business communications service which provides capabilities similar to those offered on a Private Branch Exchange, but without requiring switching equipment on the customer's premises. Centrex integrates all of a business customer's lines into a single telecommunications system.
2. All Centrex lines will be equipped with standard features as set forth in D.1. following. Additional optional features may also be selected and generally result in additional charges as specified.

B. Conditions

1. A Centrex customer must have a minimum of two Centrex lines.
2. The minimum charge period for services provided under this Tariff shall be for one month.
3. Centrex is offered subject to the availability of outside plant and/or Central Office facilities.
4. One directory listing is provided without charge for each Centrex customer.
5. The customer may choose to pay for the service on a month-to-month basis or under a service contract plan. A month-to-month customer may at any time, convert to a service contract plan by paying the applicable service period plan rate currently in effect.
6. The monthly rate for customers choosing the service period plan is guaranteed against Telephone Company initiated charges during the selected service contract period.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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Issued By: Richard Burgess,  
General Manager

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OCT 30 1999

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

GENERAL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A21.  
Original Sheet 2

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CENTREX (Cont'd)

B. Conditions (Cont'd)

7. Subsequent line additions/deletions to the original service contract period are stipulated as follows:
  - a. Subsequent additions will be rated under a new contract or added to an existing contract, based upon the remaining period of the initial contract. If the line addition causes the customer's total Centrex line count to exceed the threshold of the line count previously contracted, all lines will be billed at the rate for the larger line account.
  - b. Subsequent line deletions, resulting in reductions equal to or exceeding 20% of the initial quantity under contract, will be considered a termination liability and treated as specified in 8., below. If the reduction causes the total number of lines to fall into a different line size group, all remaining lines will be billed at rates for the smaller line size group.
  
8. Termination Liabilities shall be treated as follows:
  - a. If the service is canceled by the customer after installation of the service, but prior to the completion of the service period, the customer shall be obligated to pay a termination liability charge. The charge is calculated by multiplying the monthly rate by the remaining months in the contract period times fifty percent.
  - b. A customer who reduces the quantity of Centrex lines under contract has the following options for the duration of the contract period.
    - (1) Continue to pay an amount equal to the monthly rate for the number of Centrex station lines that are disconnected under contract, or
    - (2) Pay termination charges as described in (1) above on the number of Centrex station lines disconnected.
  
9. Customers who subscribe to Centrex for more than 100 lines may, at the Telephone Company's discretion, be offered customer specific pricing on a contract basis. The rate will be offered in writing to the customer for acceptance. An individual service agreement will specify the length of the contract period and the applicable rates. With the exception of the customer specific rates, all other rates, charges, and regulations specified herein shall continue to apply.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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Issued By: Richard Burgess,  
General Manager

Date Issued: October 4, 1999

Effective: \_\_\_\_\_

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

RAL SUBSCRIBER SERVICES

c.

Florida PSC – Tariff No. 2  
Section A21.  
Original Sheet 3

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CENTREX (Cont'd)

B. Conditions (Cont'd)

10. All exchange lines in a Centrex group must have the same billing arrangement.
11. When used with Call Forwarding or Call Transfer, the Centrex customer is responsible for the payment of the applicable Toll charge for each billable call connected over the public network between the Centrex station and the station at which the call is answered. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering stations.
12. The Centrex lines for a Centrex customer may terminate at multiple locations; however, all Centrex lines in the same group must be served by the same Central Office.
13. In this Tariff, Centrex service does not include terminal equipment on the customer's premises. Terminal equipment may be covered under a separate Tariff, contract, or may or may not be provided by the customer.
14. Unless specifically exempted, Centrex service shall be subject to all general regulations applicable to the provision of service by the Telephone Company as stated in the General Tariff.

C. Definitions

1. Direct Inward Dialing - allows Centrex station users to directly receive incoming calls without the assistance of an attendant.
2. Direct Outward Calling - enables Centrex station users to call outside the Centrex group directly without the assistance of an attendant.
3. Business Group Automatic Identified Outward Dialing - provides identification of the calling line or the Centrex Group billing/pilot number of billable calls directed to the public network.
4. Intercom Dialing - allows Centrex station users to call other stations within their Centrex groups by dialing abbreviated codes.
5. Call Hold - allows a station user to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party or return to the previously held call.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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Issued By: Richard Burgess  
General Manager

Date Issued: October 4, 1999

Effective: \_\_\_\_\_

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

AL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A21.  
Original Sheet 4

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CENTREX (Cont'd)

C. Definitions (Cont'd)

6. Three-way Calling - allows a station user to add a third party to an existing call, and thus enables a simultaneous conference between parties at multiple locations.
7. Call Transfer - allows a station user to transfer calls to another station by flashing the switchhook and dialing the transfer-to number.
8. Off Premises Station - enable a secondary business location to access the same Centrex features and services as the main business location. The secondary locations must be served by the same Digital Central Office as the primary location.
9. Call Forwarding Variable (All Calls) - enables a station user to divert all incoming calls to another directory number. Activation, deactivation and the forward-to destination are controlled by the station user.
10. Call Forwarding Busy Line - causes all calls to be redirected to an alternate station when the called station is busy.
11. Call Forwarding Don't Answer - allows all calls that terminate to a user's station to be redirected to an alternate station after a predetermined number of rings.
12. Call Forwarding Incoming Only - is an option that can be used with any of the Call Forwarding features (Call Forwarding Variable, Don't Answer, and Busy Line) and allows only incoming calls (calls that originate outside the Centrex group) to be forwarded. Calls from within the group or a private facility are not forwarded.
13. Call Forwarding Within Group Only - is an option that can be used with any of the Call Forwarding features (Call Forwarding Variable, Don't Answer, and Busy Line) and restricts call forwarding to only directory numbers within the same Centrex group, thus preventing the station user from forwarding calls outside the Centrex group.
14. Call Forwarding Distinctive Ringing - is a Call Forwarding Line option that allows station users to distinguish between forwarded and non-forwarded calls. The distinctive ringing pattern is two short rings. This option is assigned to the base or forwarding station, but is active (rings) on the forward-to station.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

Issued By: Richard Burgess,  
General Manager

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OCT 30 1999

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CENTREX (Cont'd)

C. Definitions (Cont'd)

15. Call Pick-Up - permits a station user to answer incoming calls directed to another station within the same pick-up group by dialing an access code.
16. Directed Call Pick-up Non Barge-In - enables a station user to answer a call that is ringing at another station within the Centrex group by dialing an access code and the ringing station number.
17. Call Waiting - provides a burst of tone to inform a station user with a call already in progress that another call is waiting to be answered. The station user may answer the waiting call by hanging up or flashing the switchhook.
18. Cancel Call Waiting - allows a station user, on a per-call basis, to deactivate Call Waiting by dialing an access code.
19. Voice/Data Protection - allows a station user to inhibit intrusion features such as Call Waiting and Operator Verification which are directed to that line when it is busy.
20. Do Not Disturb - allows a station user to prevent incoming calls from ringing at his/her station by diverting them to a tone or recorded announcement. This feature can be offered with a Personal Identification Number (PIN) override option that selected callers can dial to override Do Not Disturb.
21. Speed Calling 8-Code - enables a station user to call a list of up to 8 preselected directory numbers by dialing one-digit codes instead of the directory numbers.
22. Speed Calling 30-Code - enables a station user to call a list of up to 30 preselected directory numbers by dialing two-digit codes instead of the directory numbers.
23. Direct Connect Service - allows a station user to automatically place a call to a preselected directory number by lifting the receiver off the switchhook. No dialing is required for the calling party to reach the specified destination.
24. Manual Line Service - automatically places a call to the operator when the station user lifts the receiver off the switchhook.
25. Warm Line - provides a time-out option with either Direct Connect Service or Manual Line Service. The time-out interval may be set at 1 to 14 seconds. During the time-out interval, a station owner will receive normal dial tone and can originate calls. However, after the time-out interval expires, a call is automatically set up and routed to the specified destination.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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Issued By: Richard Burgess  
General Manager

Date Issued: October 4, 1999

Effective: \_\_\_\_\_

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

AL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
Section A21.  
Original Sheet 6

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CENTREX (Cont'd)

C. DEFINITIONS (Cont'd)

26. Customer Access Treatment Code Restrictions - (CAT Codes) - can be used to prevent a Centrex station from dialing certain codes. For example, CAT Codes could be used to prevent a station from gaining access to the public network, using private facilities or dialing specific stations within the Centrex group.
27. Semi-Restricted Line - is prevented from making calls to and/or receiving calls from stations outside the Centrex group. It may, however, make and/or receive outside calls indirectly via the attendant, Call Forwarding, Call Transfer and Call Pick-Up features.
28. Fully-Restricted Line - is prevented from making calls to and/or receiving calls from stations outside the Centrex group. It is also prevented from making calls to and/or receiving calls from the attendant, thereby denying it indirect access to/from outside the Centrex group.
29. Toll Restriction - blocks the completion of calls that are directed to outside operator or to numbers outside the Local Calling Area. A Toll Restriction list may be assigned to either an individual line or shared by multiple lines.
30. Code Restriction - blocks the completion of calls that are directed to customer specified Area Codes (NPA's) and/or Central Office codes (NNX's). A Code Restriction list may be assigned to either an individual line or shared by multiple lines.
31. Outgoing Call Screening - blocks the completion of calls to specific directory numbers (3, 6, 7 or 10 digit basis). Outgoing Call Screening may be assigned to either an individual line or shared by multiple station users.
32. Distinctive Altering/Call Waiting Indication - allows a Centrex station user to determine the source of incoming calls (from within or outside the business) by the Distinctive Ringing pattern or the Call Waiting tone. Normal ringing and Call Waiting tones are used to identify intra-Centrex group calls. Calls which originate from outside the Centrex group are identified by either two short rings and/or Call Waiting tones.
33. Business Group Dialing Plan - enables a Centrex Group to have a unique dialing scheme which includes Intercom Dialing, access to an attendant, private network and/or special facilities using 1 to 5 digit codes, Single-Digit Dialing and customized feature activation/deactivation codes. Each Centrex group may use either a standardized or a customized Business Group Dialing Plan.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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Issued By: Richard Burgess  
General Manager

Date Issued: October 4, 1999

Effective: \_\_\_\_\_

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CENTREX (Cont'd)

C. Definitions (Cont'd)

34. Special Intercept Announcement - may optionally be used to address the following conditions: a) If a Centrex station user dials a code which is not defined or assigned in the Business Group Dialing Plan, or b) If the call is restricted due to various restriction arrangements (i.e., Semi-Restricted, etc.).
35. Paging Access - allows selected stations to have dial access to customer-provided loudspeaker paging equipment. A line or a tie-trunk is required to support the customer's paging equipment.
36. Single-Digit Dialing - permits a Centrex station user to reach a line or facility, or to access a feature by dialing a single-digit code. The Single-Digit Dialing codes are shared by all users in a Centrex group and pre-programmed by the Telephone Company.
37. Simulated Facility Groups - restrict the number of simultaneous calls between the Centrex group and the public network. For example, a 100 line Centrex group could be limited to 20 simultaneous calls to/from the public network. This emulates the physical trunks to a similarly sized PBX.
38. Night Service - allows calls directed to the attendant to be re-routed to pre-designated station lines within the same Centrex group when the attendant position is not staffed (i.e., evening hours, weekends).
39. OutWATS - is a form of Direct Distance Dialing Service that allows a station user to place long distance calls to specified geographical areas at reduced rates. Each OutWATS call is screened to ensure that the call destination is within the bank limits of the OutWATS station user.
40. OutWATS - Simulated Facility Groups - control the number of simultaneous OutWATS calls that can be made from a business. OutWATS Simulated Facility Groups optionally allow the following capabilities:
  - a. OutWATS - Automatic Flexible Routing - is an OutWATS Simulated Facility Group option which permits calls to be automatically routed to a lower or less expensive OutWATS band.
  - b. OutWATS - Overflowing Hunting - is an OutWATS Simulated Facility Group option which permits OutWATS calls to automatically overflow or hunt to a higher band if the Simulated Facility Group associated with the lower band is busy.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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Issued By: Richard Burgess,  
General Manager

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Effective: \_\_\_\_\_

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CENTREX (Cont'd)

C. DEFINITIONS (Cont'd)

41. Uniform Call Distribution - is intended to distribute calls evenly among the stations in a Multiline Hunt Group. When a caller is connected to an idle station, the location of the next station is marked as the starting point for hunting when the next incoming call is received. Once hunting begins, it proceeds in a circular manner until an idle station is found.
42. Series Completion - is similar to Multiline Hunt Service however, a significant difference between the two services is that Series Completion stations always have their own directory number and their own classes of service. Two different hunting arrangements can be selected with Series Completion-linear or circle.
43. Queuing - may optionally be used when all stations in a hunt group are busy. When this occurs, a call is placed into a queue. The call remains in the queue until an idle station is located. Up to ten calls can be queued for a Multiline Hunt Group. Queuing cannot be provided for Preferential Hunt groups or Series Completion groups.
44. Delay Announcements for Queued Calls - can optionally be used to inform a caller that his or her call has been placed in a queue. The delay announcement can be repeated at regular intervals until an idle station becomes available.
45. Make Busy - can be used to temporarily make a particular station in a Multiline Hunt Group appear busy to incoming callers. Make Busy causes the hunt to skip over a station during the search for an idle station.
46. Group Make Busy - can be used to temporarily make a group of stations or an entire Multiline Hunt Group appear busy to incoming callers. Make busy causes the hunt to skip over a group of stations during the search for an idle station and is operated via physical switch.
47. Voice Mail Integration - allows calls to be redirected to a Voice Mail System. Call Forwarding Busy Line and Call Forwarding Don't Answer are provided with this feature along with the following capabilities: (a) Called Party Identification (to the voice mail system) on forwarded calls, and (B) Message Waiting Activation/Deactivation (stutter dial tone).
48. Music on Hold Port - provides a connection to customer provided recording devices or music source. The customer device must support a 600 ohm termination.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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Issued By: Richard Burgess,  
General Manager

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Effective: \_\_\_\_\_

OCT 30 1999

Frontier Communications of the  
 South, LLC  
 201 South Pensacola Avenue  
 Atmore, Alabama 36502

AL SUBSCRIBER SERVICES

Florida PSC – Tariff No. 2  
 Section A21.  
 Original Sheet 9

CENTREX (Cont'd)

D. Rates

1. The monthly rates for Centrex lines specified in 2. below, include the following standard features:
  - a. DTMF Signaling
  - b. Direct Inward Dialing\*
  - c. Direct Outward Dialing\*
  - d. Business Group Automatic Identified Outward Dialing
  - e. Intercom Dialing
  - f. Call Hold
  - g. Three-Way Calling
  - h. Call Transfer
  - i. Distinctive Ringing
  - j. Call Pick-Up
  - k. Regular Hunting

\*Direct Inward Dialing and Direct Outward Dialing capabilities may be limited by Simulated Facilities.

2. The following per line rates and charges apply for contract periods ranging from month-to-month to 60 months. The customer is required to pay for the number of months in the service period selected:

Number of Lines	Monthly	12	24	36	48	60
		Months	Months	Months	Months	Months
1-100 (USOC)	34.00 (CENTR)	32.00 (CENT1)	30.00 (CENT2)	28.00 (CENT3)	26.00 (CENT4)	24.00 (CENT5)

3. Service Establishment Charge per line \$25.00 Non-recurring
4. Rate per Simulated Facility \$36.00 Recurring
5. The FCC Access Line Charge will be assessed based upon the total number of Centrex lines to which the customer subscribes and will be in addition to other charges.

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

Issued By: Richard Burgess,  
 General Manager

Date Issued: October 4, 1999

Effective: OCT 30 1999

Frontier Communications of the  
South, LLC  
201 South Pensacola Avenue  
Atmore, Alabama 36502

RAL SUBSCRIBER SERVICES

c.

Florida PSC – Tariff No. 2  
Section A21.  
Original Sheet 10

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CENTREX (Cont'd)

D. Rates (Cont'd)

6. The following individual station features can be provided at the monthly rates shown below in addition to other applicable rates and charges.

- a. Call Forwarding
- b. Call Forwarding Busy Line
- c. Call Forwarding Don't Answer
- d. Directed Call Pick-Up
- e. Call Waiting
- f. Cancel Call Waiting
- g. Voice Data Protection
- h. Do Not Disturb
- i. Speed Calling 8-Code
- j. Direct Connect Service
  - (1) Manual Line Service
  - (2) Warm Line
- k. Speed Calling 30-Code
- l. Toll/Code Restriction Feature
  - (1) Toll Restriction
  - (2) Code Restriction
  - (3) Outgoing Call Screening
- m. Voice Mail Integration
- n. Other Features as available by the Telephone Company

Individual features - per line	\$ 1.00 per line
Three features - per line	2.00 per line
Five or more features - per line	3.00 per line
Additions and/or changes to Individual Station Features - per line	\$13.00 non-recurring
Music on Hold Port	\$17.00 per line

Text is shown as new due to reissue of tariff. There have been no changes in rates and regulations made with this filing.

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Issued By: Richard Burgess,  
General Manager

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INTERCONNECTION OF LOCAL EXCHANGE SERVICES  
TO SHARED TENANT SERVICE

A. General

1. Shared Tenant Service (STS) is a class of resold Local Exchange Service furnished through a common switching or billing arrangement by a provider other than existing Local Exchange Telephone Company.
2. The reseller or provider is a person, firm, partnership or corporation which has requested and received proper STS certification from the Florida Public Service Commission. All other arrangements for resale or sharing of Local Exchange Service are not permitted.
3. In an STS arrangement, the Telephone Company's subscriber of record/customer of record is the STS provider who orders service and is responsible for paying the telephone bill. The STS tenant or end user is a "client" of the STS provider. Service arrangements for the STS client must be made through the STS provider, except where the customer requests service directly from the Telephone Company.
4. Requests to provide connection to the Local Exchange Network for the purpose of reselling local service, i.e., establishing an STS system, must be provided to the Telephone Company in writing. Such written request must contain at a minimum the following:
  - a. Name and address of STS provider;
  - b. Florida Public Service Commission certificate number;
  - c. STS technical advisor, if applicable;
  - d. New building or retro-fit;

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INTERCONNECTION OF LOCAL EXCHANGE SERVICES  
TO SHARED TENANT SERVICE (Cont'd)

A. General (Cont'd)

4. (Cont'd)

- e. A forecast as to the anticipated Local Exchange Access requirements for 60 months following initiation of the STS system;
- f. Number of suites/offices in building;
- g. The name of the agent or representative responsible for placing orders;
- h. Billing responsibility.

A representative or agent for purposes of this Tariff, is one who is authorized to act on behalf of another - usually under legal contract. Changes to the STS system or directory listings will be accepted by the Telephone Company from this authority.

B. Limitations

- 1. If more than one building is served by a single PBX, the trunk groups serving which building must be partitioned, i.e., not shared by the other and each requires certification.
- 2. STS arrangements are limited to two-hundred fifty (250) trunks per PBX switch.
  - a. This trunk limitation includes all inward/outward and combination trunks connected to the STS PBX switch, regardless of whether the trunks are pooled or switched.
- 3. No intercommunication may take place behind the STS PBX between unaffiliated STS clients.
- 4. Suspension of Service is not permitted in connection with Shared Tenant Service.

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INTERCONNECTION OF LOCAL EXCHANGE SERVICES  
TO SHARED TENANT SERVICE (Cont'd)

C. Regulations

1. STS providers are required to guarantee access for the Telephone Company to any STS client requesting direct service from the Telephone Company.
  - a. The Telephone Company must be able to gain access to all facilities up to the demarcation point of the building and/or the client's premises. The Telephone Company will retain responsibility and maintenance of the network up to that point.
  - b. The Telephone Company may construct facilities to directly serve the STS client or in lieu of Telephone Company owned facilities, the Telephone Company may choose to utilize privately owned distribution facilities, including purchase or lease of such facilities from the STS provider.
  - c. Should the Telephone Company choose to purchase or lease facilities from the STS provider, the Telephone Company will provide reasonable compensation not to exceed what it would have cost the Telephone Company to construct its own facilities.
2. In no case will the Telephone Company be a party to controversies between STS providers and an STS client desiring direct service from the Telephone Company.
3. STS providers must permit client access to long distance operators "zero" (0) and to E911 for emergencies.
4. An STS provider may not provide shared Wide Area Telephone Service (WATS) unless granted additional authority to do so by the Florida Public Service Commission.
5. Private Bypass facilities may not be constructed for interconnecting STS locations or systems. STS providers are also prohibited from establishing dedicated Private Line facilities to an Interexchange Carrier's Point of Presence.

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INTERCONNECTION OF LOCAL EXCHANGE SERVICES  
TO SHARED TENANT SERVICE (CONT'D)

C. Regulations (Cont'd)

6. STS providers may not authorize, arrange for or otherwise permit telephone intercommunications between unaffiliated commercial tenants.
7. Tie lines are restricted to the private use of a single STS client and cannot be used to access local exchange service in lieu of STS trunks.
8. An STS system may not be connected through Private Lines to other communications systems which subscribe to flat rate exchange service.
9. Customer Premise Equipment associated with STS and the provisioning thereof is the responsibility of the STS provider.
10. All repairs, rearrangements, moves and changes to the STS system beyond the Telephone Company's demarcation point or network interface will be the responsibility of the STS provider, except where the client elects to take service directly from the Telephone Company.
11. The STS provider will be responsible for payment of Trouble Location Charge for visits by the Telephone Company where a service difficulty or trouble report results from Customer-Provided Equipment or facilities, regardless of whether the trouble was reported to repair service by the STS provider or an STS client.
12. Unrestricted access must be provided to all locally available Interexchange Carriers and the Intraexchange Toll Service handled by the Telephone Company.

D. Shared Tenant Service Client Information

1. The rates and charges listed are those charged to the STS provider for resale of Local Exchange Service. The Telephone Company will not retain nor provide to any caller, the rates charged to the STS client by the STS provider. It is the STS provider's responsibility to disclose such information to the client(s).
2. Each STS provider is required to inform STS clients of its current rates and charges for resold Local Service. The STS provider must also inform each client that the Florida Public Service Commission will not set rates or regulate the service quality standards of the providers of STS system.

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**INTERCONNECTION OF LOCAL EXCHANGE SERVICES  
TO SHARED TENANT SERVICE (CONT'D)**

D. Shared Tenant Service Client Information (Cont'd)

3. The STS provider is responsible for establishing repair reporting procedures to be used by STS clients.
4. STS arrangements are provided one free directory listing. STS clients are allowed an additional directory listing at a charge of \$.35 per month. It is the STS provider's responsibility to arrange this.
5. The Telephone Company will not be a party to any controversies which may arise between an STS provider and clients due to misspelling, omissions, delays or misunderstandings about the desired directory listing.

E. Shared Tenant Service Rates and Charges

1. The following rates and charges are applicable only to certified Shared Tenant Service systems:

	<u>Installation Charge</u>	<u>Monthly Rate</u>
1. Service Establishment Charge	\$300.00	
2. PBX Trunks (per trunk) Flat Rate		
Walnut Hill		\$39.57
Molino		\$31.71

Service charges as specified in this Tariff apply, as appropriate.

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EMERGENCY REPORTING SERVICE

A. General

1. When requested by local government authorities, and subject to the availability of facilities, the Telephone Company will provide a universal emergency number 911 for use of Public Safety Answering Points (PSAP's) engaged in assisting local government in the protection and safety of the general public.
2. Two types of service are offered, Basic 911 and Enhanced (E911). Selection of the appropriate service to serve various customers will be made by the Telephone Company and will be based on availability of facilities in each area.

B. Rules and Regulations

1. 911 Service is provided by the Telephone Company where facility and operating conditions permit.
2. This offering is limited to the use of the Central Office Number 911 as the universal emergency number and only one 911 service will be provided within any geographical area.
3. The 911 emergency number is not intended to replace the telephone service of the various public safety agencies which may participate in the use of this number.
4. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the customer contracting for 911 service. The Telephone Company shall not be liable to any person, corporation or other entity for any loss or damage in an amount greater than an amount equal to the pro rata allowance of the Tariff rate for the service or facilities provided to the customer for the time such interruption continues, after notice to the Telephone Company. No allowance shall be made if the interruption is due to the negligence or willful act of the customer of the service.

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EMERGENCY REPORTING SERVICES (Cont'd)

B. Rules and Regulations (Cont'd)

5. Further, each customer agrees to release, indemnify, defend and hold harmless the Telephone Company from any and all loss, claim, demands, suits or other action or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or for any loss, damage or destruction of any property, whether owned by the customer or others, for any infringement or invasion of the right of privacy of any person or persons, caused to have been caused, directly or indirectly.
6. Temporary suspension of service is not provided for any part of the 911 service.
7. 911 service is classified as Business Exchange Service and is arranged for one-way incoming service to the appropriate PSAP. Outgoing calls can only be made on a transfer basis.
8. The Telephone Company does not undertake to answer and forward 911 calls, but furnished the use of its facilities to enable the customer's personnel to respond to such calls on the customer premises.
9. E911 information consisting of the names, addresses and telephone numbers of customers whose listings are not published in directories or listed in Directory Assistance offices as confidential. Information will be provided on a call-by-call basis only for the purpose of responding to emergency calls. The E911 calling party forfeits the privacy afforded by private and semi-private telephone number service to the extent that the telephone number, address and names associated with the originating station location are furnished to the PSAP.

C. Rates and Charges

1. Messages

- a. The calling party is not charged for calls placed to the 911 number.

2. Service Features

	<u>Monthly Rate</u>
a. Combined Automatic Number and Location Identification per 1000 main stations	\$98.40

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PRIVATE LINE SERVICE

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A. General

1. Private Line Service is telecommunications service between two, or more, terminals, none of which is connected to, or otherwise made available to, any Local Exchange Switching Facility. The service is provided only under special conditions where warranted by the circumstances and where facilities are available.
2. Any applicant for private line service, extending beyond this Telephone Company's service area, who is located in this Telephone Company's area will normally contract for service with this Telephone Company and be treated as its subscriber however, such procedure is not mandatory.
3. This service is provided on an interexchange basis when a station or stations located in one Central Office service area is connected to a station or stations located in another Central Office area, and payment is made for such service as stated below. The connection of such private line stations with any other station or stations not covered by these charges and conditions may cause the immediate discontinuance of this Telephone Company's service.

B. Rates and Charges

1. When all terminals are located in a single Central Office area the following charges apply:
  - a. The monthly charge for each Intraexchange Private Line located in this Telephone Company's service area is as follows:
    - (1.) Minimum Charge: \$3.50 per month, which includes:
      - (a.) 2 terminal connections
      - (b.) 2/10 of a route mile of circuit
    - (2.) Additional charges of \$1.00 each for:
      - (a.) A connection through a Central Office
      - (b.) Each additional terminal connection over 2
      - (c.) Each additional 1/10 of a route mile of circuit above the first 2
  - b. The monthly charge for each telephone provided is the rate shown in Section A14. of this Tariff.
  - c. Service charges shall be applied as shown in Section A4.
  - d. Any other facilities required will be furnished by the Telephone Company at rates quoted elsewhere in this Tariff.

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PRIVATE LINE SERVICE (Cont'd)

B. Rates and Charges (Cont'd)

2. When the terminals are located in the operating area of more than one exchange, the following charges apply:
  - a. Such charges are determined in accordance with appropriate Tariffs of the Bell System Company operating in this area or of AT&T Communications Company.
  - b. If Frontier Communications of the South, Inc. furnishes any of the terminal equipment involved, Recurring charges shall be as set forth in Section A14. and Non-recurring charges as set forth in Section A4. of this Tariff.

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